**2017**

**Alachua County Community Health and Social Services Resource Guide**





Prepared for the Alachua County Health Care Safety Net Collaborative

By Undergraduate Students Enrolled in the Health Disparities in Society minor

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Many thanks to the following individuals whose work and dedication have made the Alachua County Community Resource Guide a reality

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To add your information to this Guide or correct errors, please contact Dr. Laura Guyer at [lkguyer@ufl.edu](mailto:lkguyer@ufl.edu).

Alachua County Overview

Although Alachua County is home to the University of Florida and UF Shands Hospital & Academic Medical Center, many community members experience limited transportation, access to food, health care, jobs and social services. In 1987, the *Harvard Hunger Study* ranked Alachua County as #97 of 150 “hunger counties” in the nation. This situation has changed little over the last 30 years and AC was described by the 2016 *Community Health Needs Assessment* as a place with “marginalized communities with dire health needs, a lack of access to care and [where] health care and prevention are not priorities.”

Despite long-standing health disparities, Alachua County residents are fortunate to have a robust health care safety net that provides medical, oral health, behavioral health, education, advocacy and psychosocial services to low-income, uninsured and underinsured residents. The National Academy of Medicine (2000) defines the **health care safety net** as “those providers that organize and deliver a significant level of health care and other related services to uninsured, Medicaid, and other vulnerable populations.” They “are distinguished by their *commitment to provide access to care* for people with limited or no access to health care due to their financial circumstances, insurance status, or health condition” (*Nat’l Assoc. Public Hospitals & Health Systems*, 2005). A list of ACSNC members is available at <https://com-acrcp.sites.medinfo.ufl.edu/files/2015/04/Safety-Net-descriptions-04202015.pdf>.

Annually, the information in this Guide is updated to provide current information about community programs and services. The goal is to help safety net clinics and county organizations connect residents to the services needed to improve health and well-being.

Use information from the sites below to increase access to care and utilization of services:

1. The National Council on Aging (NCOA) helps older adults save money or qualify for programs that offer financial assistance with health care, prescription medications, food and utilities. It enables access to tax relief, transportation, legal services and/or employment at <https://www.benefitscheckup.org>.
2. Budgeting, saving money and financial planning is found at <https://www.economiccheckup.org/esi-home>.
3. Patients can find low cost computers and access to the Internet at <http://everyoneon.org>.
4. Medicare is a complicated insurance program with different coverage options. Visit <https://www.mymedicarematters.org> to learn about different programs and discover additional benefits at <http://www.lifealert.com/article/ncoa.aspx>.
5. Learn about the Health Insurance Marketplace Navigator Program at <http://wellflorida.org/wp-content/uploads/2013/09/2015-16NavigatorBrochure.pdf> and choose the best program for enrollment at <https://www.healthcare.gov>.
6. The FL Department of Elder Affairs (DOEA) maintains a Resource Directory for all 67 counties. Access information about programs and services in your local community at <http://elderaffairs.state.fl.us/doea/resource_county.php>.
7. Discover resources that strengthen families [food, housing, transportation, health and more] at <https://pfsf.auntbertha.com/>.

When referring residents to programs and services, remember that participation often requires completion of an application; one in five adults (20%) in the U.S. and Florida reads at or below the 5th grade level.1 Adults who do not read well will not self-identify due to shame and health professionals rarely consider the literacy skills of patients in the referral process. Low literacy adults will need help to complete applications at all and/or complete them correctly. Health professionals often label patients as “non-adherent” when they fail to follow medical advice; we do not realize that non-adherence is often related to low literacy skills, poor health literacy and/or different explanatory models of illness. You can identify low literacy adults by watching for these behavioral cues:2, 3

* Incomplete or inaccurately completed forms
* Do not take notes when receiving new information
* Do not fill out forms in your presence and use excuses such as, “I forgot my glasses,” or “someone is waiting for me so I need to fill this form out later”
* Do not follow medication, exercise, diet or other prescribed regimens
* Failure to show for appointments, tests or procedures
* Use humor or clowning around as distractions when asked about health or health behaviors
* Have difficulty explaining health concerns, symptoms, conditions
* Quite, passive, do not ask questions
* Change in body posture from relaxed to more rigid in your presence
* Limited eye contact and increased blushing and/or fidgeting

To better understand and describe the health status of Alachua County residents, visit these resources:

1. US Census Bureau. Alachua County Quick Facts 2015 Estimates. <http://www.census.gov/quickfacts/table/PST045215/12001>
2. FL CHARTS. <http://www.floridacharts.com/charts/default.aspx>
3. UF Shands Community Health Dashboard. <https://ufhealth.org/community-health>
4. RWJF County Health Rankings <http://www.countyhealthrankings.org/roadmaps/action-center>
5. 2016 Alachua County Health Needs Assessment <http://wellflorida.org/wp-content/uploads/2016/12/Alachua-County-2016-CHA-Narrative_Final.pdf> and Technical Appendix <http://wellflorida.org/wp-content/uploads/2016/12/2016-Final-Alachua-County-Technical-Appendix.pdf>
6. 2012 Alachua County Health Department, Community Health Profile. <http://www.naccho.org/uploads/downloadable-resources/Alachua-County-Community-Health-Profile-2012.pdf> [2016 CHIP will be available January 2017]
7. 2016 Alachua County Children’s Needs Assessment <http://wellflorida.org/wp-content/uploads/2016/12/Childrens-Services-Needs-Assessment-Narrative-Updated-October-18-2016.pdf> and Technical Appendix <http://wellflorida.org/wp-content/uploads/2016/12/FINAL-Alachua-Childrens-Needs-Assessment-Technical-Appendix-2016-10-6-16.pdf>
8. Alachua County Comprehensive Plan 2011-2030. <https://growth-management.alachuacounty.us/formsdocs/comp-plan.pdf> [see the Community Health Element, pp. 414-419.]
9. Alachua County Health and Human Services Master Plan 2005-2015. <http://www.alachuacounty.us/Depts/CSS/Documents/Health_and_Human_Services_Master_Plan.pdf>
10. 2015 Envision Alachua Task Force. <http://www.envisionalachua.com/files/managed/Document/870/5h-iii_Comparison_of_Economic_Condition_in_East_and_West_Alachua_County.pdf>
11. CDC 500 cities project <ftp://ftp.cdc.gov/pub/MAPBOOKS/FL_Gainesville_MB_508tag.pdf>
12. 2015 HealthStreet Community Health Needs Assessment. <https://phhp-epi-healthstreet.sites.medinfo.ufl.edu/files/2016/01/CHNA-10-27-2015.pdf>

References

1 National Assessment of Adult Literacy. 2003. Accessed September 12, 2016 from <http://nces.ed.gov/NAAL/PDF/2006470.PDF>.

2 BD Weiss. Health Literacy and Patient Safety: Help Patients Understand. 2007. Retrieved September 12, 2016 from <https://www.jointcommission.org/assets/1/18/improving_health_literacy.pdf>.

3 Saskatchewan Literacy Network. Signs of Low Literacy in Patients – Recognizing Special Needs. Retrieved September 12, 2016 from <http://www.pei.literacy.ca/admin/Editor/assets/pdf/Signs%20of%20Low%20Literacy.pdf>.

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| **Acupuncture** | | | | | | | | | | | | |
| **Agency name:** Gainesville Community Acupuncture | | | | | | | | | | | | |
| **Contact person if available/appropriate: N/A** | | | | | | | | | | | | |
| **Phone number:** For appointments call: (352) 371-0012 | | | | | | **Website:** <http://gainesvillecommunityacupuncture.com> | | | | | | |
| **Address:** [330 NW 6th St., Suite A, Gainesville, FL 32601](https://www.google.com/maps?sll=29.686270500000003,-82.319746&sspn=0.22909149912579932,0.35163448505352124&t=m&q=1330+NW+6th+St,+Gainesville,+FL+32601&ie=UTF8&hq=&hnear=1330+NW+6th+St,+Gainesville,+Alachua,+Florida+32601&z=16&vpsrc=0&iwloc=A) | | | | | | | | | | | | |
| **Hours/ days:** Tues: 2pm - 5pm, Wed: 11am - 12pm, Thurs: 3pm - 5pm | | | | | | | | | | | | |
| **Services provided:** Traditional Chinese Medicine, including Acupuncture, Herbal Medicine, lifestyle counseling and integrative healing techniques. Private and community room treatment | | | | | | | | | | | | |
| **Service area:** Alachua | | | | | | **Cost:** Sliding scale, the scale is $20.00 to $35.00, plus a $20.00 paperwork fee for the initial visit. | | | | | | |
| **Eligibility/Requirements for accessing services:** None | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | |
| **Bus Routes:** 6 | | | | | | | | **United Way Approval:** Yes | | | | |
| **Other Information:** | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | | | | | | | | |
| **Agency name*:*** Academy for Five Element Acupuncture Community Clinic | | | | | | | | | | | | |
| **available/appropriate:** N/A | | | | | | | | | | | | |
| **Phone number: (**352) 548-2332 (clinic) (352) 335-2332 (school) | | | | | | **Website:** <http://acupuncturist.edu/academy-clinic/free-veterans-clinic> | | | | | | |
| **Address:** 315 SE 2nd Ave. Gainesville, FL 32601 | | | | | | | | | | | | |
| **Hours/ days:** Thursdays- 6:30 pm- 7:30 pm | | | | | | | | | | | | |
| **Services provided:** Community style auricular (needle in ear) acupuncture treatments | | | | | | | | | | | | |
| **Service area:** Alachua | | | | | | **Cost:** Treatment is $5. Veterans and their immediate family members are treated free of charge. | | | | | | |
| **Eligibility/Requirements for accessing services:** NONE | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | |
| **Bus Routes:** 1, 5, 11, 46 | | | | | | | | **United Way Approval:** N/A | | | | |
| **Other Information:** No appointments are necessary. | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | | | | | | | | |
| **Adoption Services** | | | | | | | | | | | | |
| **Agency name:** Catholic Charities, Inc. of Gainesville: Choose Life | | | | | | | | | | | | |
| **Contact person if available/appropriate:** Geralyn Ryan, M.S.W., LCSW | | | | | | | | | | | | |
| **Phone number:** (352) 372-0294,  (866) 901-9647 | | | | | | | | | | **Website:** [adoptionsdosafl.com](http://www.adoptionsdosafl.com) | | |
| **Address:** 1717 NE 9th St, Gainesville, FL 3260 | | | | | | | | | | | | |
| **Hours/ days:** M-TH 9:30am-12:30pm and 1:00pm-3:00pm (call for more information) | | | | | | | | | | | | |
| **Services provided:** Fully licensed adoption agency offering home studies, post placement reports, and adoption counseling. Counseling and support for teens and women facing unplanned pregnancies. | | | | | | | | | | | | |
| **Service area:** All 21 counties | | | | | | | | | | **Cost:** Call for more information | | |
| **Eligibility/Requirements for accessing services:** Everyone | | | | | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish  **Days/hours:** When available | | | | | | | | | | | | |
| **Bus Routes**: 3, 24, 27 | | | | **United Way Approval:** Yes | | | | | | | | |
| **Other Information:** | | | | | | | | | | | | |
| **Do you give us permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | | | | | | | | |
| **Agency name:** Children’s Home Society of Florida | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | |
| **Phone number: (**352) 244-1659 | | | | | | | | | | **Website:** [www.chsfl.org](http://www.chsfl.org) | | |
| **Address:** 5950 Northwest 1st Place, Gainesville, FL 32607 | | | | | | | | | | | | |
| **Hours/ days:** M-F 8:00am-5:00pm | | | | | | | | | | | | |
| **Services provided:** Provides adoption services, in-home family support services and parenting skills, and family visitation center supervision | | | | | | | | | | | | |
| **Service area:** A, B, D, G, L | | | | | | | | | | **Cost:** Call for more information | | |
| **Eligibility/Requirements for accessing services:** Call for more information | | | | | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** N/A  **Days/hours:** No direct translational services, but can be arranged | | | | | | | | | | | | |
| **Bus Routes:** 5, 15, 20, 43, 75 | | | | **United Way Approval:** Yes | | | | | | | | |
| **Other Information:** Partnered with Partnership for Strong Families. | | | | | | | | | | | | |
| **Do you give us permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | | | | | | | | |
| **Burial Services** | | | | | | | | | | | | |
| **Agency name:** Alachua County Department of Social Services | | | | | | | | | | | | |
| **Contact person if available/appropriate: N/A** | | | | | | | | | | | | |
| **Phone number:** (352) 264-6750 | | | | | | | **Website:** <http://www.alachuacounty.us/depts/css/>  socialservices/pages/socialservices.aspx | | | | | |
| **Address:** 218 SE 24th St, Gainesville, FL 32641 | | | | | | | | | | | | |
| **Hours/ days:** M-F 8:30 am-5:00 pm | | | | | | | | | | | | |
| **Services provided:** Burial for the homeless/individuals at or below 150% poverty level, cremation preferred. | | | | | | | | | | | | |
| **Service area:** A | | | | | | | **Cost:** Case by case basis | | | | | |
| **Eligibility/Requirements for accessing services:** Case by case basis | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐ **In Person** ☐**Not required** | | | | | | | | | | | | |
| **Translation availability**  Yes ☐ No  **Languages:** N/A  **Days/hours:** Limited, (Call Ahead of Time) | | | | | | | | | | | | |
| **Bus Routes:** 3,7, 11 | | | | | | | | **United Way Approval:** Yes | | | | |
| **Do you give us permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | | | |  | | | | |
| **Child and Parent Services** | | | | | | | | | | | | |
| **Agency name:** Library Partnership Neighborhood Resource Center | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | |
| **Phone number: (**352) 334-0160 (Front Office) | | **Website:** [www.pfsf.org](http://www.pfsf.org) | | | | | | | | | | |
| **Address:** 1130 NE 16th Ave Gainesville, FL 32601 | | | | | | | | | | | | |
| **Hours/ days:** M,T,F 3:00 - 6:00 pm, W 3:00- 5:00 pm & R 3:00- 5:30 pm | | | | | | | | | | | | |
| **Services provided:** Homework help, check calendar to make sure times are the same. | | | | | | | | | | | | |
| **Service area:** A | | **Cost:** Free | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** All members of the community | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | |
| **Bus Routes:** 24, 46 | | | | | | | | | | | **United Way Approval:** Yes | |
| **Other Information:** | | | | | | | | | | | | |
| **Do you give us permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | | | | | | | | |
| **Agency name:** Early Learning Coalition of Alachua County | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | |
| **Phone number: (**352) 375-4110 | | **Website:** [www.elcalachua.org](http://www.elcalachua.org) | | | | | | | | | | |
| **Address:** 4424 NW 13th Street A5 Gainesville, FL 32609 | | | | | | | | | | | | |
| **Hours/ days:** Mon – Fri 8:00 a.m. – 5:00 p.m. | | | | | | | | | | | | |
| **Services provided:** Helps ensure children are prepared to enter school by age 5, resource and referral program assists parents in finding child care providers and funding child care services, offers health and developmental screenings of school-ready children. | | | | | | | | | | | | |
| **Service area:** A | | **Cost:** Sliding Scale | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** children 0-5 years old | | | | | | | | | | | | |
| **Application (on line or in person)** ☐On Line ☐In Person ☐Not required | | | | | | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish  **Days/hours:** N/A | | | | | | | | | | | | |
| **Bus Routes:** 6, 29 | | | | | | | | | | | **United Way Approval:** N/A | |
| **Other Information:** For concerns regarding children with special needs, call (352) 375-4087 | | | | | | | | | | | | |
| **Do you give us permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | | | | | | | | |
| **Agency name:** Healthy Start of North Central Florida, Inc. Service | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | |
| **Phone number: (**352) 337-1200 | | **Website:** <http://www.healthystartncf.org> | | | | | | | | | | |
| **Address:** 4001 W Newberry Road Gainesville, FL 32606 | | | | | | | | | | | | |
| **Hours/ days:** M-F 8am-5pm | | | | | | | | | | | | |
| **Services provided:** Provides parenting education, nutritional guidance and education, breastfeeding support and education, smoking cessation support, care coordination and access to prenatal and child healthcare. Also provides safe sex counseling, inter-conceptual counseling (which includes prenatal education and support for expecting moms). | | | | | | | | | | | | |
| **Service area:** North Central Fl | | **Cost:** Free | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** To enroll in Healthy Start, visit your obstetrician or health care provider and ask for the Healthy Start Prenatal Risk Screen. | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:** Available upon request | | | | | | | | | | | | |
| **Bus Routes:** 43 | | | | | | | | | | | **United Way Approval:** Yes | |
| **Other Information:** | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | | | | | | | | |
| **Agency name:** Women’s Infants and Children Project (WIC) | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | |
| **Phone number**:  (352) 294-5555 | | | | | **Website**: <http://www.fns.usda.gov/wic/women-infants-and-children-wic> | | | | | | | |
| **Address:**  WIC and Administrative Office:  224 SE 24th St. Gainesville, FL 32641  Other locations:  816 SW 64th Terrace Gainesville, FL 32607; 3800 NW 152nd Place Gainesville, FL 32615; 3600 NE 15th St. Gainesville, FL 32609 | | | | | | | | | | | | |
| **Hours/ days:** WIC and Administrative Office:  224 SE 24th St. Gainesville, FL 32641 M-F 8:15AM-3:30PM  Other locations:  816 SW 64th Terrace Gainesville, FL 32607 Thursday 8-:15AM-3:30PM  3800 NW 152nd Place Gainesville, FL 32615 Tuesday 8:45AM-3:30PM  3600 NE 15th St. Gainesville, FL 32609 Tuesday 8:15AM-3:30PM | | | | | | | | | | | | |
| **Services provided:** WIC provides supplemental foods, health care referrals, nutrition education, breastfeeding counseling and support. | | | | | | | | | | | | |
| **Service area**: A, B, Clay, D, Col, Lafay, Levy, S, U | | | | | **Cost:** Free | | | | | | | |
| **Eligibility/Requirements for accessing services:** Low-income pregnant, breastfeeding, and non-breastfeeding postpartum women, an infant, or a child under five years old. Income must not exceed 185% of U.S. poverty income guidelines and deemed at nutritional risk. For WIC certification must bring all members applying, proof of income for everyone in the household, proof of where you live, for of identification for all person applying, social security number, WIC medical referral form, and immunization record. | | | | | | | | | | | | |
| **Application (on line or in person) ☐On Line ☐In Person ☐Not required** | | | | | | | | | | | | |
| **Translation availability ☐Yes ☐ No**  **Languages:** Spanish/Creole  **Days/hours:** N/A | | | | | | | | | | | | |
| **Bus Routes: 5, 76** | | | | | **United Way Approval:** Yes | | | | | | | |
| **Other Information:** For WIC certification must bring all members applying, proof of income for everyone in the household, proof of where you live, for of identification for all person applying, social security number, WIC medical referral form, and immunization record. | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | | | | | | | | |
| **Agency name:** Healthy Families Florida | | | | | | | | | | | | |
| **Contact person if available/appropriate:** Ms. Cathy Winfrey (cwinfrey@ufl.edu) | | | | | | | | | | | | |
| **Phone number: (**352) 294-5523 | **Website:** <https://com-obgyn.sites.medinfo.ufl.edu/files/2013/04/Brochure-Healthy-Families-brochure-2016.pd> f | | | | | | | | | | | |
| **Address:** 910 NW 57th Street Gainesville, FL 32605 | | | | | | | | | | | | |
| **Hours/ days:**  M-F 8am-4:30pm, Home visit hours are flexible | | | | | | | | | | | | |
| **Services provided:** Provides a voluntary home visitation program to facilitate positive relationships between parents and children, to promote healthy child development and to provide links to other support services | | | | | | | | | | | | |
| **Service area:** A, C, U, B | **Cost:** Free | | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:**  Must enroll before the child reaches the age of 90 days and must not have an open DCF case. Services may begin prenatally and end when children are up to 5 years old | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | |
| **Bus Routes:** 1, 5, 43 | | | | | | | | | **United Way Approval:** Yes | | | |
| **Other Information:** | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | | | | | | | | |
| **Agency name:** Southwest Advocacy Group (SWAG) Family Resource Center | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | |
| **Phone number**: (352) 505-6823 | | | **Website:** <http://swadvocacygroup.org> / | | | | | | | | | |
| **Address:** 807 SW 64th Terrace Gainesville, FL 32607 (Linton Oaks neighborhood) | | | | | | | | | | | | |
| **Hours/ days:**  M, W: 9:00am – 5:30pm T, R: 9:00am – 5:00pm F: 9:00 – 2:00pm | | | | | | | | | | | | |
| **Services provided:** The family resource center offers computers and internet access, printing & copying, faxing, books, games and toys for children, referrals for services, after school program and after school tutoring. Programs are constantly updated and a monthly calendar is available on their website. | | | | | | | | | | | | |
| **Service area:** A | | | **Cost:** Free | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** Everyone, Application is required for after school program. | | | | | | | | | | | | |
| **Application (on line or in person) ☐On Line ☐In Person ☐Not required** | | | | | | | | | | | | |
| **Translation availability ☐Yes ☐ No**  **Languages:** Depends on what they can accommodate on site.  **Days/hours:** N/A | | | | | | | | | | | | |
| **Bus Routes:** 75 | | | | | | | | | | | | **United Way Approval:** Yes |
| **Other Information:** | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | | | | | | | | |
| **Agency name:** Children’s Home Society of Florida Service | | | | | | | | | | | | |
| **Contact person if available/appropriate:** Jennifer Anchors (Executive Director) Jennifer.Anchors@chsfl.org | | | | | | | | | | | | |
| **Phone number:** (866) 427-5451 | | | **Website:** <https://www.chsfl.org/MidFlorida> | | | | | | | | | |
| **Address:** information center: 711 NW 1st Street Gainesville, FL 32601; visitation center: 1409 NW 36th place; adoption program: 5950 NW 1st place Suite A Alachua, County;  family connection: 249 West University Ave Suite B | | | | | | | | | | | | |
| **Hours/ days:** office hours 8-5 M-F, counselors work flexible with families, visitation center: T-F 10-6, Sat. 9-4, Closed M & Sun. | | | | | | | | | | | | |
| **Services provided:** Adoption, family counseling | | | | | | | | | | | | |
| **Service area:** Mid-Florida | | | **Cost:** Counseling with Medicaid, visitation fees case by case basis | | | | | | | | | |
| **Eligibility/Requirements for accessing services: N/A, usually referrals by physicians** | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | |
| **Translation availability** ☐**Yes** ☐**No**  **Languages:** N/A  **Days/hours:** No direct translational services, but can be arranged | | | | | | | | | | | | |
| **Bus Routes:** 5, 23, 75, 76, 77 | | | | | | | | | | | | **United Way Approval:** Yes |
| **Other Information:** | | | | | | | | | | | | |
| **Agency name:** Department of Children and Families- Abuse Hotline | | | | | | | | | | | | |
| **Contact person if available/appropriate:** Patricia Medlock (Int. Regional Managing Director) | | | | | | | | | | | | |
| **Phone number:** (904) 723-2000 | | | **Website:** <http://www.myflfamilies.com/contact-us/region/circuit-8> | | | | | | | | | |
| **Address:** 5920 Arlington Expressway, Jacksonville  Florida  32211 | | | | | | | | | | | | |
| **Hours/ days:** 24/7 | | | | | | | | | | | | |
| **Services provided:** Hotline for suspected child abuse, neglect, or abandonment and reports of known or suspected abuse, neglect, or exploitation of a vulnerable adult. | | | | | | | | | | | | |
| **Service area:** Northern Florida | | | **Cost:** Free | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** N/A | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:** 24/7 | | | | | | | | | | | | |
| **Bus Routes:** N/A | | | | | | | | | | | | **United Way Approval:** Yes |
| **Other Information:** | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | | | | | | | | |
| **Civil Liberties Justice** | | | | | | | | | | | | |
| **Agency name:** Alachua County NAACP | | | | | | | | | | | | |
| **Contact person if available/appropriate: Dr. Michael Bowie, President** | | | | | | | | | | | | |

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| **Phone number:** 352-335-0422 | | | **Website:** <http://alachuanaacp.blogspot.com/>  <http://alachuacounty.naacp-fl.org/> | | | | | | | | | | | | | | | | |
| **Address:** 321 NW 10th Street, Gainesville, Fl | | | | | | | | | | | | | | | | | | | |
| **Hours/ days:** Meetings are every fourth Thursday of each month at 6:00pm | | | | | | | | | | | | | | | | | | | |
| **Services provided:** N/A | | | | | | | | | | | | | | | | | | | |
| **Service area:** N/A | | | **Cost:** N/A | | | | | | | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** N/A | | | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 8, 10, 29, 122- 8 minute walk | | | | | | | | | | | | | | **United Way Approval:** N/A | | | | | |
| **Other Information:** N/A | | | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | | | | | | | | |
| **Agency name:** Dream Defenders-Gainesville | | | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** Kesi Wiggan-nosakhere | | | | | | | | | | | | | | | | | | | |
| **Phone number:** N/A | | **Websites:** <http://www.dreamdefenders.org>  <https://ufl.collegiatelink.net/organization/dreamdefenders> | | | | | | | | | | | | | | | | | |
| **Address:** Meeting location varies | | | | | | | | | | | | | | | | | | | |
| **Hours/ days:** Meet Tuesdays, 6:30pm | | | | | | | | | | | | | | | | | | | |
| **Services provided:** The Dream Defenders are intent on to social change by nonviolent civil disobedience and direct action, while creating a sustainable network of youth and student leaders to take action on issues that impact our communities | | | | | | | | | | | | | | | | | | | |
| **Service area:** A | | **Cost:** N/A | | | | | | | | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** N/A | | | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)**  ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | | | | | | | | |
| **Bus Routes:** N/A | | | | | | | | | | | | | **United Way Approval:** N/A | | | | | | |
| **Other Information:** | | | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | | | | | | | | |
| **Agency name:** United Church of Gainesville –Social Justice Committee | | | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | | | | | | | | | | | | | |
| **Phone number: (**352) 378-3500 | | | | **Website:** <http://ucgainesville.org> | | | | | | | | | | | | | | | |
| **Address:** 1624 NW 5th Ave., Gainesville, FL 32603 | | | | | | | | | | | | | | | | | | | |
| **Hours/ days:** Sunday Services: 9:15 am, 11:15 am  Adult Seminars: 10:45 am  Meditation in the Chapel: 8:15 am | | | | | | | | | | | | | | | | | | | |
| **Services provided:** Four to six times a year, UCG hosts homeless families who are enrolled in the Family Promise program, providing shelter, food and other essential services to them as a member church in this vital support network.  UCG advocates for legislation around LGBTQ+ justice issues as part of Equality Florida’s annual Lobby Days event. Meet with representatives from around the state to demand equality and legal protections for all Floridians Social Justice Committee works with advocacy groups such as the Interfaith Alliance for Immigrant Justice and the ACTION Network, as well as houses our Mommy Reads program, where volunteers assist inmates at Lowell Correctional Institution to record mothers reading children’s books, then sends those books and recordings along to their families. Social Justice also worked with We Are Neutral to make UCG the first carbon-neutral UCC congregation in the state of Florida. Through our Social Justice committee, UCG is engaged in working together to bring about a more beloved community for people everywhere. | | | | | | | | | | | | | | | | | | | |
| **Service area:** A | | | | **Cost:** N/A | | | | | | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:**  Enrollment in Family Promise Program, for that service. Everyone eligible to partake in events/meetings/other services otherwise | | | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 122 | | | | | | | | | | | | | | | | | **United Way Approval:** Yes | | |
| **Other Information:** Social Justice works with advocacy groups such as the Interfaith Alliance for Immigrant Justice and the ACTION Network, as well as houses the Mommy Reads program, where volunteers assist inmates at Lowell Correctional Institution to record mothers reading children’s books, then sends those books and recordings along to their families. Social Justice also worked with We Are Neutral to make UCG the first carbon-neutral UCC congregation in the state of Florida. Through the Social Justice committee, UCG is engaged in working together to bring about a more beloved community for people everywhere. | | | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | | | | | | | | |
| **Agency name:** LGBT Office at UF | | | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | | | | | | | | | | | | | |
| **Phone number:** (352) 294-7851 | | | | **Website:** <http://lgbt.multicultural.ufl.edu/> | | | | | | | | | | | | | | | |
| **Address:** Multicultural and Diversity Affairs, 655 Reitz Union Drive, Suite 2210, Gainesville, FL 32611-4135 | | | | | | | | | | | | | | | | | | | |
| **Hours/ days:** M-R 10:00 am – 9:00pm, F 10:00 am – 5:00pm | | | | | | | | | | | | | | | | | | | |
| **Services provided:** Accepting environment for LGBT students and supporters. Access to Gator Allies, Lavender Graduation, National Coming Out Day, OUTGrad, Tamar Choen LGBT Resource Library, and Trans Resource Network, among others. No legal services directly through LGBT Office, but can be accessed through UF legal services (free for students). There is also bias incidence report, STOP Bias program from the U Matter, We Care initiative at: <http://www.umatter.ufl.edu/stopbias> | | | | | | | | | | | | | | | | | | | |
| **Service area:** A | | | | **Cost:** N/A | | | | | | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** Everyone | | | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐Yes ⬛ No (but staff will try to accommodate to best of their abilities)  **Languages:** Varies  **Days/hours:** Depending on staff working at the time or prior scheduling | | | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 1, 8, 12, 19, 20, 25, 35, 36, 37, 38, 43, 117, 129 | | | | | | | | | | | | | | | | | **United Way Approval:** Yes | | |
| **Other Information:** | | | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | | | | | | | | |
| **Agency name:** Gainesville Community Alliance | | | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** Joe Antonelli, President | | | | | | | | | | | | | | | | | | | |
| **Phone number: (**352) 284-3881 | | | | **Website:** <http://www.gcaonline.org> | | | | | | | | | | | | | | | |
| **Address:** P.O. Box 357301 Gainesville, Florida 32635-7301 | | | | | | | | | | | | | | | | | | | |
| **Hours/ days:** N/A | | | | | | | | | | | | | | | | | | | |
| **Services provided:** Provides an environment in which gay, lesbian, bisexual, transgendered people, and their friends have opportunities to meet through educational and social activities**.** | | | | | | | | | | | | | | | | | | | |
| **Service area:** A | | | | **Cost:** Membership $25/year | | | | | | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** Membership is open to all Gay, Lesbian, Bisexual, Transgendered people and supportive friends. | | | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | | | | | | | | |
| **Bus Routes:** | | | | | | | | | | | | | | | | | **United Way Approval:** N/A | | |
| **Other Information:** Each member receives   * *Community Ties*, a monthly newsletter mailed or emailed to members only, * Email listserv group for event and information posting, * Discounted admission/cost for selected events, * Input to planning meetings held the first Monday of even months, * Free appetizers at Dining Out Club events where one member will win a free dinner, * Stipend for hosting potluck dinners. | | | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | | | | | | | | |
| **Agency name:** Interfaith Alliance for Immigrant Justice | | | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** Richard MacMaster | | | | | | | | | | | | | | | | | | | |
| **Phone number:** (352) 371-6772 | | | | **Website:** <https://floridaimmigrant.org/placemarks/gainsville-interfaith-alliance-for-immigrant-justice/> | | | | | | | | | | | | | | | |
| **Address:** 1504 West University Avenue, Gainesville, FL | | | | | | | | | | | | | | | | | | | |
| **Hours/ days:** Meet on the second Monday of every month, 6pm at La Casita (the Institute of Hispanic Latino Cultures) | | | | | | | | | | | | | | | | | | | |
| **Services provided:** Network of local synagogues, mosques, churches, fellowships, student groups, community organizations, and political and academic leaders joined together to study about, educate the community and work towards a just solution for our local and national immigration crisis. | | | | | | | | | | | | | | | | | | | |
| **Service area:**  A | | | | **Cost:** N/A | | | | | | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** Everyone | | | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 5, 43 | | | | | | | | | | | | | | | | | **United Way Approval:** Yes | | |
| **Other Information:** | | | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | | | | | | | | |
| **Agency name:** Welcoming Gainesville | | | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** Richard MacMaster | | | | | | | | | | | | | | | | | | | |
| **Phone number:** [email only][welcominggainesville@gmail.com](mailto:welcominggainesville@gmail.com) | | | | **Website:** none Facebook: Welcoming Gainesville | | | | | | | | | | | | | | | |
| **Address:** N/A | | | | | | | | | | | | | | | | | | | |
| **Hours/ days:** N/A | | | | | | | | | | | | | | | | | | | |
| **Services provided: Referral services for immigrants, policy education on welcoming new immigrants to Gainesville, linkage with faith communities.** | | | | | | | | | | | | | | | | | | | |
| **Service area:** N/A | | | | **Cost:** N/A | | | | | | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** N/A | | | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 8, 29 | | | | | | | | | | | | | | | | | **United Way Approval:** N/A | | |
| **Other Information:** | | | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | | | | | | | | |
| **Agency name:** Rural Women’s Health Project | | | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | | | | | | | | |
| **Phone number:** (352) 372-1095 | | | | **Website:** <http://rwhp.org> | | | | | | | | | | | | | | | |
| **Address:** 1108 SW 2nd Ave Gainesville Fl, 32601 | | | | | | | | | | | | | | | | | | | |
| **Hours/ days:** Mon-Fri 9:00 am- 5:00 pm | | | | | | | | | | | | | | | | | | | |
| **Services provided:** Support the health justice needs of communities, offers linkage to services, trains communities in health education, coordinates health fairs for immigrant communities. | | | | | | | | | | | | | | | | | | | |
| **Service area:** North Central Fl | | | | **Cost:** Free | | | | | | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** None | | | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish  **Days/hours:** Mon- Fri 9:00am- 5:00 pm | | | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 1, 25A, 46 | | | | | | | | | | | | | | | | | **United Way Approval:** Yes | | |
| **Other Information:** | | | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | | | | | | | | |
| **Clothing** | | | | | | | | | | | | | | | | | | | |
| **Agency name:** Salvation Army | | | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** Tabitha Roberts | | | | | | | | | | | | | | | | | | | |
| **Phone number: (**352) 376-1743 | | | | | **Website:** <http://www.salvationarmyflorida.org/gainesville> | | | | | | | | | | | | | | |
| **Address:** 639 E University Ave Gainesville, FL 32601 | | | | | | | | | | | | | | | | | | | |
| **Hours/ days:** Mon-Thurs 9:15am-3:00pm, closed for lunch 12pm-1pm | | | | | | | | | | | | | | | | | | | |
| **Services provided:** Free clothing to those in need. Walk in | | | | | | | | | | | | | | | | | | | |
| **Service area:** A | | | | | **Cost:** Free | | | | | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:**  Must provide Income application or food stamps verification. First come first serve. | | | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ✓**In Person** ☐**Not required** | | | | | | | | | | | | | | | | | | | |
| **Translation availability** ✓Yes ☐ No  **Languages:** Spanish  **Days/hours:** Mon-Thurs 9:15am to 3:00pm, closed for lunch 12pm-1pm**.** | | | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 11 | | | | | | | | | | | | | | | | | | **United Way Approval:** Yes | |
| **Other Information:** 5 vouchers a week starting on Monday. | | | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | | | | | | | | |
| **Agency name:** Library Partnership Neighborhood Resource Center | | | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | | | | | | | | |
| **Phone number:** (352) 334- 0160 | | | | | | | | **Website:** http://www.pfsf.org | | | | | | | | | | | |
| **Address:** 1130 NE 16th Ave, Gainesville, FL 32601 | | | | | | | | | | | | | | | | | | | |
| **Hours/ days:** Thurs and Fri 11:00 am- 1:00 pm | | | | | | | | | | | | | | | | | | | |
| **Services provided**: Clothing items for both adults and children | | | | | | | | | | | | | | | | | | | |
| **Service area:** A | | | | | | | | **Cost:** Free | | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:**  All members of the community | | | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 3, 24, 27- 1130 NE 16th Ave | | | | | | | | **United Way Approval:** Yes | | | | | | | | | | | |
| **Other Information:** | | | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | | | | | | | | |
| **Agency name:** Southwest Advocacy Group (SWAG) Family Resource Center | | | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | | | | | | | | |
| **Phone number:** (352) 505-6823 | | | | | | | | **Website:** <http://swadvocacygroup.org> | | | | | | | | | | | |
| **Address:** 807 SW 64th Terrace Gainesville, FL 32607 (Linton Oaks neighborhood) | | | | | | | | | | | | | | | | | | | |
| **Hours/ days:** M, W: 9:00am – 5:30pm T, R: 9:00am – 5:00pm F: 9:00 – 2:00pm | | | | | | | | | | | | | | | | | | | |
| **Services provided:** Clothing Closet | | | | | | | | | | | | | | | | | | | |
| **Service area:** A | | | | | | | | **Cost:** Free | | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** Everyone, application is required for after school program. | | | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | | | | | | | | |
| **Translation availability:** ☐ Yes ☐ No  **Languages:** Depends on what they can accommodate on site.  **Days/hours:** N/A | | | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 75 | | | | | | | | | | | | **United Way Approval:** Yes | | | | | | | |
| **Other Information:** | | | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | | | | | | | | |
| **Agency name:** Salvation Army Family Thrift Store | | | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | | | | | | | | | | | | | |
| **Phone number:** (352) 373-7597 | | | | | | | | | **Website:** <http://www.salvationarmyflorida.org/gainesville> | | | | | | | | | | |
| **Address:** 55 NW 23rd Ave, Gainesville, FL 32609 | | | | | | | | | | | | | | | | | | | |
| **Hours/ days:** M-Th 9 – 12 and 1 – 2:30 | | | | | | | | | | | | | | | | | | | |
| **Services provided:** Assists individuals and families in obtaining affordable clothing and furniture | | | | | | | | | | | | | | | | | | | |
| **Service area:** N/A | | | | | | | | | **Cost:** N/A | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** Everyone can purchase items; voucher applications are available at the Salvation Army Social Services department at 639 E University Ave, Gainesville. | | | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 27 | | | | | | | | | | | | | | | **United Way Approval:** N/A | | | | |
| **Other Information:** | | | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | | | | | | | | |
| **Agency name:** Tot Spot Thrift Store | | | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | | | | | | | | |
| **Phone number:** (352) 393-2826 | | | | | | | | | | **Website:** N/A | | | | | | | | | |
| **Address:** 710 N Main St, Gainesville, FL 32607 | | | | | | | | | | | | | | | | | | | |
| **Hours/ days:** T-F 10am-6pm, Sat 10am-4pm | | | | | | | | | | | | | | | | | | | |
| **Services provided:** Provides low-cost used children’s clothing | | | | | | | | | | | | | | | | | | | |
| **Service area:** A | | | | | | | | | | **Cost:** N/A | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** Everyone | | | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐ **Not required** | | | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 15 | | | | | | | | | | | | **United Way Approval:** Yes | | | | | | | |
| **Other Information:** Provides vouchers to community agencies. | | | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | | | | | | | | |
| **Agency name:** Hospice Attic Thrift Store | | | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** Steve Tenny | | | | | | | | | | | | | | | | | | | |
| **Phone number:** (352) 378-7484 | | | | | | **Website:** <http://www.havenhospice.org/gainesville-attic.aspx> | | | | | | | | | | | | | |
| **Address:** 300 NW 8th Ave, Gainesville FL 32601 | | | | | | | | | | | | | | | | | | | |
| **Hours/ days:** Mon-Sat 9am-6pm | | | | | | | | | | | | | | | | | | | |
| **Services provided:** Service: Provides low-cost used clothing, furniture and household items. Offers vouchers to those in need through partner agencies. | | | | | | | | | | | | | | | | | | | |
| **Service area:** Alachua County | | | | | | **Cost:** Medicaid Hospice Benefit covers the hospice care. Hospice services are also provided to individuals for free if they cannot pay due to the contributions received by community supporters. | | | | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** Everyone | | | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** English and Spanish  **Days/hours:** Mon-Sat 9am-6pm | | | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 27 | | | | | | **United Way Approval:** Yes | | | | | | | | | | | | | |
| **Other Information:** Vouchers are accepted. | | | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | | | | | | | | |
| **Agency name:** Junior League of Gainesville | | | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | | | | | | | | | | | | | |
| **Phone number: (**352) 372-1710 | | | | | | **Website:** <https://www.gainesvillejrleague.org/?nd=thrift_shop> | | | | | | | | | | | | | |
| **Address:** 430 N. Main St #A, Gainesville, FL 32601 | | | | | | | | | | | | | | | | | | | |
| **Hours/ days:** Wed-Sat 10am-6:30pm | | | | | | | | | | | | | | | | | | | |
| **Services provided:** Find quality casual outfits, professional attire, and children's clothing at affordable prices. Special bags sales and other events as well as daily sales provide a stream of revenue that help fund Junior League programs throughout the community. | | | | | | | | | | | | | | | | | | | |
| **Service area:** A | | | | | | **Cost: Vouchers are provided at** | | | | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** Must be part of the charitable event that is being hosted to receive voucher for a new outfit. | | | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐**Not required** | | | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish, Portuguese  **Days/hours:** Wed-Sat 10am to 6:30 | | | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 15 | | | | | | | **United Way Approval:** Yes | | | | | | | | | | | | |
| **Other Information:** | | | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | | | | | | | | |
| **Computer** | | | | | | | | | | | | | | | | | | | |
| **Agency name:** Library Partnership Neighborhood Resource Center | | | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | | | | | | | | |
| **Phone number:** (352) 334- 0160 (Front Office)  (352) 334-0165 (Set up one-on-one Computer Assistance Appt.) | | | | | | | | | | | | | | | | | | | **Website:** <http://www.pfsf.org> |
| **Address:** 1130 NE 16th Ave, Gainesville, FL 32601 | | | | | | | | | | | | | | | | | | | |
| **Hours/ days:** M,T,F 9:00 am -5:00 pm, W&R 11-6, Fri 9-5 | | | | | | | | | | | | | | | | | | | |
| **Services provided:**  One-on-one computer assistance by appointment. Small group computer classes. Library computers are available as well. Other programs include: financial literacy workshop, online homework assistance for students, full functioning library, clothing closet, job and career day programming, health and safety events. | | | | | | | | | | | | | | | | | | | |
| **Service area:** A | | | | | | | | | | | | | | | | | | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** All members of the community | | | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐ **Not required** | | | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | | | | | | | | |
| **Bus Route:** 25, 46 | | | | | | | | | | | | | | | | | | | **United Way Approval:** Yes |
| **Other Information:** Small group computer classes are offered every second Saturday of the month from 10 am-11:30 am (no appointments or registration required). This organization is partnered with other organizations, often times it refers community members to other organization. Keep in mind that these individuals must meet that organization’s eligibility requirements. | | | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | | | | | | | | |
| **Agency name:** Southwest Advocacy Group (SWAG) Family Resource Center | | | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | | | | | | | | |
| **Phone number**: (352)505-6823 | | | | | | | | | | | | | | | | | | | **Website:** http://www.pfsf.org/resource-centers/swagfrc |
| **Address:** 807 SW 64th Terrace Gainesville, FL 32607 (Linton Oaks neighborhood) | | | | | | | | | | | | | | | | | | | |
| **Hours/ days:** M, W: 9:00am – 5:00pm T, R: 9:00am – 5:30pm F: 9:00 – 2:00pm | | | | | | | | | | | | | | | | | | | |
| **Services provided:** The family resource center offers computers and internet access, printing & copying, faxing, books, games and toys for children, referrals for services, after school program and after school tutoring. Programs are constantly updated and a monthly calendar is available on their website. | | | | | | | | | | | | | | | | | | | |
| **Service area:** A | | | | | | | | | | | | | | | | | | | **Cost:** Printing 10 cents (free for resume) and copying is 10 cents per page |
| **Eligibility/Requirements for accessing services:** Everyone, Application is required for after school program. | | | | | | | | | | | | | | | | | | | |
| **Application (on line or in person) ☐On Line ☐In Person ☐Not required** | | | | | | | | | | | | | | | | | | | |
| **Translation availability ☐Yes ☐ No**  **Languages:** Depends on what they can accommodate on site.  **Days/hours:** N/A | | | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 75 | | | | | | | | | | | | | | | | | | | **United Way Approval:** Yes |
| **Other Information:** | | | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | | | | | | | | |
| **Agency name**: The Dignity Project | | | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** Kim Lapan | | | | | | | | | | | | | | | | | | | |
| **Phone number:** (352) 371-6792 | | | | | | | | | | | | | | | | | | | **Website:** dignityproject2.org |
| **Address:** 1125 SE 4th St Suite A, Gainesville, FL. 32601 | | | | | | | | | | | | | | | | | | | |
| **Hours/ days:** M-F 9:30 am- 3:30 pm | | | | | | | | | | | | | | | | | | | |
| **Services provided:** Provides a limited number of refurbished computers each year to eligible Alachua County residents, only. Computer repair requests must be evaluated and are performed for a fee. Prefers to work with referring agency | | | | | | | | | | | | | | | | | | | |
| **Service area:** A | | | | | | | | | | | | | | | | | | | **Cost:** Monetary Donation from Veterans who want computers (Usually 80 and Up) |
| **Eligibility/Requirements for accessing services:** Computers are only eligible for Veterans. Laptops are given to children from UF Health/Shands or through a social service organization. | | | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person (for Veterans) Not required** | | | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 75 | | | | | | | | | | | | | | | | | | | **United Way Approval:** Yes |
| **Other Information:** They stay away from giving to individuals because of the limited availability. There are also low cost computers, desktops, and laptops for sale that have been gently used for the public. | | | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | | | | | | | | |
| **Agency name:** Goodwill-Job Junction | | | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate: “**Employment specialist” | | | | | | | | | | | | | | | | | | | |
| **Phone number: (**352) 335-1311 | | | | | | | | | | | | | | | | | | | **Website:** [www.goodwilljax.org/employment/job-junctions.aspx](http://www.goodwilljax.org/employment/job-junctions.aspx) |
| **Address:** 3520 SW 34th St. Gainesville, FL 32608 | | | | | | | | | | | | | | | | | | | |
| **Hours/ days:** M-F 8:30 am- 5:00 pm | | | | | | | | | | | | | | | | | | | |
| **Services provided:** Job Junction offers computers for anyone interested in preparing a resume, conducting job searches via the internet. Offer a program that introduces computer software in-person and through their virtual training program. Assistance provided on site. | | | | | | | | | | | | | | | | | | | |
| **Service area:** A | | | | | | | | | | | | | | | | | | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** None | | | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 12, 36, 37, 62 | | | | | | | | | | | | | | | | | | | **United Way Approval:** Yes |
| **Other Information:** The application is just an enrollment form to sign up for the services. Other services include: hundreds of job leads, soft skills workshops designed to enhance employability and retention, individualized career counseling, on-site interviews with employers, career fairs, access to internet job postings, phone/fax/copy center for community with employers and telephone lines reserved for participants without telephones to enable employers to contact them for pre-employment purposes. | | | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | | | | | | | | |
| **Crisis Counseling** | | | | | | | | | | | | | | | | | | |
| **Agency name:** Alachua County Crisis Center | | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | | | | | | | |
| **Phone number:** (352) 264-6789 | | | | | | | | | | **Website:**  [www.alachuacounty.us/government/depts/css/crisis](http://www.alachuacounty.us/government/depts/css/crisis) | | | | | | | | |
| **Address:** 218 SE 24th St, Gainesville, FL 32641 | | | | | | | | | | | | | | | | | | |
| **Hours/ days:** Hotline-24 hours/7 days; Main Office-M-F 9:00a.m.-5:00p.m. | | | | | | | | | | | | | | | | | | |
| **Services provided:** Counseling via phone, face-to-face crisis intervention, follow-up counseling care, support groups, community education | | | | | | | | | | | | | | | | | | |
| **Service area:** A, G, B, L and P counties | | | | | | | | | | **Cost:** Free | | | | | | | | |
| **Eligibility/Requirements for accessing services:** Anyone suicidal, in crisis, or simply needing to talk | | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Albanian, French, Greek, German, Hindi, Guajarati, Russian, Spanish, Turkish  **Days/hours:** Available upon request | | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 1, 7, 11, 17 | | | | | | | | | | | | | | | **United Way Approval:** Yes | | | |
| **Other Information:**  Please call first before coming into the office for services if possible. If you are in crisis, walk-ins are available.  National Suicide Hotline: 800-784-SUICIDE (2433)  Spanish para ayuda: 800-SUICIDA (784-2432)  National Suicide Prevention Lifeline: 800-273-TALK (8255)  Local Rumor Control Hotline: 352-264-6557 | | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | | | | | | | |
| **Agency name:** Haven Hospice | | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | | | | | | | |
| **Phone number:** (352) 378-2121  Toll Free 24/7 Call Line:(800) 727-1889 | | | | | | | | | | **Website:** N/A | | | | | | | | |
| **Address:** 4200 NW 90 Blvd, Gainesville, FL 32606 | | | | | | | | | | | | | | | | | | |
| **Hours/ days:** M - F 10:00a.m.-4:00p.m. (Call for appointment) | | | | | | | | | | | | | | | | | | |
| **Services provided:** Grief Support and counseling, Transitions (assist people who would benefit from Hospice however are not ready) Palliative Massage Therapy, Caregiver support and Camp Safe Haven (children 6-12 who have lost a loved one) | | | | | | | | | | | | | | | | | | |
| **Service area:** Alachua County | | | | | | | | | | **Cost:** Cost varies, fees are insurance dependent | | | | | | | | |
| **Eligibility/Requirements for accessing services:** Everyone | | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | | | | | | | |
| **Translation availability**  ☐ Yes ☐ No  **Languages:** 40+ different languages available  **Days/hours:** Available upon request | | | | | | | | | | | | | | | | | | |
| **Bus Routes:** N/A | | | | | | | | | | | | | | | **United Way Approval:** Yes | | | |
| **Other Information:** | | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | | | | | | | |

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| **Agency name:** ACORN, Inc. Medical Clinic | | | | | | | | |
| **Contact person if available/appropriate: Candice King (Executive Director)** | | | | | | | | |
| **Phone number:** (352) 485-1133 | | | | **Website:** <http://www.acornclinic.org> | | | | |
| **Address:** 23320 N State Rd 235, Brooker, FL 32622 | | | | | | | | |
| **Hours/ days:**  Night clinics usually on Tuesday evenings, Call for times  Medical Mon/Wed 8a.m.-4p.m., Tues/Thurs 8a.m.-8p.m., Closed on Fridays | | | | | | | | |
| **Services provided:** Provides low cost medical care, dental care, social services, and specialty clinics. ACORN acts as a liaison between patient and secondary level care, social agencies, and community assistance programs.   * General medical care * Care for chronic illnesses such as diabetes, hypertension, cardiovascular disease, chronic respiratory disease, and arthritis * Specialty health care in pulmonology, orthopedics, rheumatology, neurology, dermatology, geriatrics * Children’s’ health care * Women’s health care * Screenings for sexually transmitted diseases, cancer, hepatitis and other communicable diseases * Mammography screening referrals * Counseling (Have One License Social Worker) * Work and school physicals * Social service referrals * On site lab (General Lab, No Substances) * Reduced cost x-rays (Refer them out) | | | | | | | | |
| **Service area:** Surrounding 21 counties | | | | **Cost:** All fees based on a sliding scale | | | | |
| **Eligibility/Requirements for accessing services:** Medicaid, Medicare, Blue Cross/Blue Shield or uninsured low-income individuals and families unable to pay for medical expenses; fees are based on a sliding scale…. bring proof of income, takes noninsured | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐**Not required** | | | | | | | | |
| **Translation availability** ☐Yes No  **Languages:** multiple languages  **Days/hours:** Available upon request | | | | | | | | |
| **Bus Routes:** No Routes; Vans Available or Prestige Certain types through Insurance/ MVTransport Income | | | | | | | **United Way Approval:** Yes | |
| **Other Information:**  Dental: Mon-Thurs: 8-4, every other Friday 8-12 (Separate from the Agency)  One Evening Clinic a month working from 6pm-9pm.  Offers comprehensive, restorative and preventative dentistry including urgent care  352-485-2772 | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | |
| **Agency name:** Children’s Medical Services | | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | | |
| **Phone number:** (352) 334-1400  Toll-free: 1-800-523-7545 | | **Website:** <http://www.floridahealth.gov/AlternateSites/CMS-Kids/> | | | | | | |
| **Address:** 1701 SW 16th Ave, Bldg B, Gainesville, FL 32608 | | | | | | | | |
| **Hours/ days:** M-F 8:00am-5:00pm | | | | | | | | |
| **Services provided:** Provides assistance by helping to form a team of professionals that will work with you to develop a treatment and support plan for your child. They also provide intervention, prevention, and other specialty programs. | | | | | | | | |
| **Service area:** A/B/G/L/P/S/U/Lafayette | | **Cost:** Sliding scale | | | | | | |
| **Eligibility/Requirements for accessing services:**   * Children up to 21 years with special health care needs; based on family’s income. * Accepts Medicaid, eligibility based on title XIX Medicaid or title Xxi kid care whose child has special health care needs | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐ **In Person** ☐**Not required** | | | | | | | | |
| **Translation availability** ☐ Yes No  **Languages:** Spanish Onsite, Translation Line, and Can Call a Translator if Needed  **Days/hours:** When available | | | | | | | | |
| **Bus Routes:** 122 | | | | | **United Way Approval:** N/A | | | |
| **Other Information:**  For the Application there is a Referral Line # which is 866-695-1480  The Application can also be faxed to the individual | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | |
| **Agency name:** Gainesville Community Ministry | | | | | | | | |
| **Contact person if available/appropriate: Ask for Michael Wright (Director)** | | | | | | | | |
| **Phone number:** (352) 372-8162 | | **Website:** http://www.gcmhelp.org/home0.aspx | | | | | | |
| **Address:** 238 SW 4th Ave, Gainesville, FL 32601 | | | | | | | | |
| **Hours/ days: M-TH 9am-2:45pm (Regular Business Hours and Clinic Hours)**  Mondays Only 8am-8:30pm (Dental) \*IF Monday is a Holiday, will extend hours onto Tuesday | | | | | | | | |
| **Services provided:** Free medical advice/referral clinic and physical therapy clinic  Primary preventive care, dental, counseling and vision services.   * Medical advice and referral: These services are provided on Tuesday mornings from 9am-12pm. Walk-in, no appointment needed. * GCM Dental Clinic * Vision Clinic, Therapeutic Listening/Counseling * Mental Health Access Clinic on Monday, and Dentistry may be coming back. | | | | | | | | |
| **Service area:** A | | **Cost:** Reduced Cost | | | | | | |
| **Eligibility/Requirements for accessing services:** Anyone without insurance, first come first served. Must meet federal poverty guidelines to receive services. Contact GCM for initial intake. | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Relies on Volunteers for Spanish Speakers  **Days/hours: \***Dental has Bilingual Speakers (Spanish) | | | | | | | | |
| **Bus Routes:** 10 | | | | | | **United Way Approval:** Yes | | |
| **Other Information:** Monday-Thursday 9:00 am -2:30 pm  Dental: (352) 548-4806  M 5:30pm-7:30pm (Physical Therapy Clinic) | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | |
| **Agency name:** UF and Shands Family Medicine- Equal Access Clinic | | | | | | | | |
| **Contact person if available/appropriate:** Alejandro (352) 273-9425 | | | | | | | | |
| **Phone number:**  (352) 273-8614  (352) 273-9425  (352) 327- 8005 (peaceful paths resource guide) | | | | | | | | **Website:** <http://equalaccess.med.ufl.edu> |
| **Address:** 1707 NE Main St., Gainesville, FL 32601  (Mailing Address Below)  Equal Access Clinic Network  UFHSC Box 100211  Gainesville, Florida 32610-0211 | | | | | | | | |
| **Hours/ days:** Monday 6:00pm @ Tower Road (Bus Outside Tower Hill Road Library 3020 SW 75th St) \*Bus 75  Tues 5:30pm @ Eastside (410 NE Waldo Road) \*Bus 24, 25, 26  Wed. 6:00pm @ Bartley Temple (Bus Outside Bartley Temple Methodist Church 1936 SE 8th Ave.) \*Bus 11, 711  Thursday 6:00pm @ Main (1707 N. Main Street) \*Bus 16, 17 | | | | | | | | |
| **Services provided:**   * Primary medical care, including Blood pressure and blood sugar monitoring * Social work and psychological consultations * Occupational Therapy * Administration of medications * Confidential HIV counseling and testing * Basic gynecologic care, including cervical cancer screening and STD testing | | | | | | | | |
| **Service area:** A/B/G/L/P | | | | | | | | **Cost:** N/A |
| **Eligibility/Requirements for accessing services:** Low-income, uninsured individuals and families, photo ID required | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | | |
| **Translation availability ☐** Yes No  **Languages:** Spanish, limited  **Days/hours:** Depends On the Volunteers/Med Students | | | | | | | | |
| **Bus Routes:** Listed Above | | | | | | | | **United Way Approval:** Yes |
| **Other Information:**  General Clinic  Clinic 6pm Tower Road Library 3020 SW 75th St.  Clinic 5:30pm Eastside 410 NE Waldo Rd  Clinic 6pm Bartley Temple 1936 NE 8th Ave  Clinic 6pm Main Street 1707 N Main St  Specialty  Free Therapy Night 5:30pm-7:30pm (EVERY MONDAY) Gainesville Community Ministry 238 SW 4th Ave  Ophthalmology Clinic 5:30pm (LAST TUESDAY OF EVERY MONTH) Health Street 2401  Physical Therapy 6pm-8pm (EVERY THURSDAY) CVS (Upstairs) 1621 SW 13th St. Across from Steak n’ Shake  Occupational Therapy 6pm-9pm (1st AND 3rd THURSDAY OF EVERY MONTH) Main Street 1707 N Main St  Women’s Night 6pm (1st THURSDAY OF EVERY MONTH) Main Street 1707 N Main St  Education Tools to Quit: Tobacco Cessation Classes (1st AND 3rd WEDNESDAY) 6pm-8pm  Diabetes Education Classes (2nd AND 4th TUESDAY) 6pm  **Patients are advised to arrive at least 30 minutes before clinic start time.** | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | |
| **Agency name:** Meridian Behavioral Healthcare | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | |
| **Phone number:**  Toll Free: 800-330-5615  Local: 352- 374-5600 | **Website:** <http://mbhci.org/> | | | | | | | |
| **Address:** 8am-5pm, M-F; 24 Hours for Crisis Stabilization  Main Campus: 4300 SW 13th Street Gainesville, FL 32608 (Alachua County) | | | | | | | | |
| **Hours/ days:** 24/7 | | | | | | | | |
| **Services provided:** Meridian Healthcare offers many rehabilitative services for adults and youth struggling with mental illness or substance abuse. They offer inpatient, outpatient, and youth services.  Crisis Intervention; Detoxification; Dual Diagnosis; HIV/AIDS Testing; Inpatient Mental Health Services; Inpatient Substance Abuse; Perinatal Substance Abuse; Substance Abuse Day Treatment; Substance Abuse in youth | | | | | | | | |
| **Service area:** A | **Cost:** Varies | | | | | | | |
| **Eligibility/Requirements for accessing services:** N/A | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐**In Person** ☐**Not required** | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:** Upon request | | | | | | | | |
| **Other Information:**  For appointments, referrals or questions about your care, please contact our Access Center- 24 hours a day, 365 days a year – by calling (352) 374-5600 or 1-(800)-330-5615, option 3. | | | | | | | | |
| **Bus Routes:** 13, 128 | | | | | | **United Way Approval:** Yes | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | |  | | |
| **Agency name:** Helping Hands Clinic | | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | | |
| **Phone number:** (352) 519-5542 | | | **Website:** <http://hhcg.org> | | | | | |
| **Address:** First United Methodist Church, 419 NE 1st St, Gainesville, FL 32601, 509 NW 1st ST, 32601 | | | | | | | | |
| **Hours/ days:**  Homeless or medical clinic- Monday 4-7 pm  Women’s health night and clinic Th 1:30-7pm | | | | | | | | |
| **Services provided:** Provides free, basic medical services to deal with acute and chronic health problems, psychiatric, acupuncture and chiropractic’s, support and referrals, personal hygiene items. Also beginning a new program for women’s health screening, education and referrals for mammograms and pelvic exams. Medical services, acupuncture, legal services, haircuts/personal care, psychiatric services (M: 2nd and 4th, Th: 1st and 3rd), prescription drug assistance, nursing, social work, women's health  Medical: Nurse Practitioners and Physicians see patients for a variety of ailments such as respiratory infections, high blood pressure, diabetes, skin and foot issues and traumatic injuries.  Psychiatric: The clinic offers medication management, crisis counseling, and supportive therapy. University of Florida residents & Faculty, and community physicians see patients on the 2nd and 4th Mondays and 1st and 3rd Thursdays of the month.  Acupuncture: Acupuncture treatments are offered weekly for the treatment of acute and chronic pain, as well as many other disorders.  Prescription Assistance: We provide assistance to our patients in obtaining medications from prescription drug assistance programs run by various pharmaceutical companies.  Nursing/Social Work: Nurses offer blood pressure and diabetic sugar testing, education, and foot care. Social workers provide psychosocial support and counseling, and referral to various community services. We also assist with obtaining needed eye care, emergency dental care, and HIV/AIDS testing and treatment.  Women’s Health: The Women’s Health Clinic offers primary care, pharmacy, psychiatric treatment, emergency dental care, massage therapy, acupuncture, and HIV testing and counseling. Further, the Women’s Health Program provides women’s health screenings and referrals for outpatient medical services such as mammography and gynecological care. | | | | | | | | |
| **Service area:** A/B/G/L/P | | | **Cost:** Free | | | | | |
| **Eligibility/Requirements for accessing services:** Homeless persons. Cannot be currently insured, including Medicaid and Medicare. May not be under indigent care or receive any income. | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | | |
| **Translation availability**  ☐Yes No  **Languages:** Spanish  **Days/hours:** Available upon request | | | | | | | | |
| **Bus Routes:** 15 | | | | | | **United Way Approval:** Yes | | |
| **Other Information:** Psychiatric services 2nd and 4th Monday 5:00pm-7:00pm; 1st and 3rd Thursday 3:00pm -7:00pm  Women’s health screening and education every Thurs 3:00pm-7:00pm. | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | |

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| **Agency name:** CDS Family and Behavioral Health Services | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | |
| **Phone number: (**352) 244-0628 (office) ext. 3822 for counseling  (352) 244-0618 (24/7)  (352) 487-0190 (24/7)  (352) 385-0405 (24/7) | **Website:** [http:**//**www.cdsfl.org](http://www.cdsfl.org) | | | | | | |
| **Address:** 3615 SW 13th St, Suite 4 Gainesville, FL 32608 | | | | | | | |
| **Hours/ days:**  M-R 8:30am-7:30pm, F 8:30am-4:30pm | | | | | | | |
| **Services provided:** Local partner for the National Runaway Safeline and National Safe place programs. Runaway youth, or youth in any sort of trouble, can be helped by CDS counselors and/or may stay at the CDS interface youth shelters. Family action offers out-patient counseling for youth age 6-17, issues can include (defiant behaviors, running away, cutting school, & substance abuse). Snap for boys that is an evidence based program for boys age 6-11 with behavior issues and their families. CDS works with youth aging out of foster care to help them finish school. | | | | | | | |
| **Service area:** A, B, C, D, G, H, Lafa, Levy, Putnam, S, U | **Cost:** Free | | | | | | |
| **Eligibility/Requirements for accessing services:** For Family Action, youth must be under 18 and cannot be involved with foster or adjudicated delinquent or under the supervision of the Department of Juvenile Justice at the time of services. This program begins with a simple screening process. | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Phone interpreters  **Days/hours:** Translation available upon request | | | | | | | |
| **Bus Routes:** 13, 128 | | **United Way Approval:** Yes | | | | | |
| **Other Information:**  Call office for appointment  Baker, Madison, and Taylor counties have the Independent Living Program.  For counseling services call (352) 244-00628 with ext 3822 | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Dental** | | | | | | | |
| **Agency name:** ACORN Clinic, Inc. Dental Clinic | | | | | | | |
| **Contact person if available/appropriate:** Candace King (Executive Director) | | | | | | | |
| **Phone number:** (352) 485-2772 | | | | | **Website:** <http://acornclinic.org/about/dental-clinic> | | |
| **Address:** 23320 N State Rd 235, Brooker, FL 32622 | | | | | | | |
| **Hours/ days:** M-TH 8:00am-4:00pm; night clinics usually on Tuesday evenings, call for times | | | | | | | |
| **Services provided:** Provides low-cost cleanings and exams for adults and children, as well as extractions, fillings, crowns, partial/complete dentures and outreach education to children | | | | | | | |
| **Service area:** Surrounding 21 counties | | | | | **Cost:** Sliding fee | | |
| **Eligibility/Requirements for accessing services:** Medicaid, Medicare, Blue Cross and Blue Shield or uninsured low-income individuals and families who are unable to pay for medical expenses. Bring proof of income, take in the noninsured | | | | | | | |
| **Application (on line or in person)** ☐ **Online (print and bring in)** ☐ **In Person** ☐ **Not required** | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages: Spanish**  **Days/hours:**Can schedule or bring interpreter with them 18+, physician is also multilingual.  Spanish is on-site, but all other languages are offered translation may have an over-the phone interpreter as required. | | | | | | | |
| **Bus Routes:** 10 | | | | | **United Way Approval:** Yes | | |
| **Other Information:** | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | | | | | | |
| **Agency name:** Gainesville Community Ministry Dental Clinic | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:** (352) 548-4806 | | | | | **Website:** <http://www.gcmhelp.org/> | | |
| **Address:** 238 SW 4th Ave, Gainesville, FL 32601 | | | | | | | |
| **Hours/ days:** M – TH 9am-2:45pm (hours vary greatly depending on doctor availability, call for date of next screening) | | | | | | | |
| **Services provided:** Provides teeth cleanings, extractions and fillings and front tooth root canals and dentures at minimal cost. | | | | | | | |
| **Service area:** A | | | | | **Cost:** Reduced cost | | |
| **Eligibility/Requirements for accessing services:** Uninsured Alachua County residents with no dental insurance who are under the poverty line. Must show proof of income. | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** N/A  **Days/hours:** Possible depending on bilingual volunteers | | | | | | | |
| **Bus Routes:** 10 | | | | | **United Way Approval:** Yes | | |
| **Other Information:** | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | | | | | | |
| **Agency name:** Santa Fe Community College Dental Clinic | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | |
| **Phone number:** (352) 395-5655 | | | | | **Website:** [www.sfcollege.edu/health/dental-programs/dental-clinic-at-sf](http://www.sfcollege.edu/health/dental-programs/dental-clinic-at-sf) | | |
| **Address:** 3000 NW 83rd St, Bldg W, Room 71, Gainesville, FL 32606 | | | | | | | |
| **Hours/ days:** M-F vary throughout term (call for updates) | | | | | | | |
| **Services provided:** Provides low-cost dental cleanings, x-rays (included with first cleaning) and fluoride treatments, oral exam and treatment plan, sealants and oral care instructions.  The clinic does not offer emergency services, services for toothaches, emergent care, extractions, periodontal surgery, orthodontics or root canals.  Half-cost services to Medicaid and Medicare recipients | | | | | | | |
| **Service area:** All counties | | | | | **Cost:** low-cost | | |
| **Eligibility/Requirements for accessing services:** Low-income individuals and families | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish  **Days/hours:** Depending on staff working | | | | | | | |
| **Bus Routes:** 39, 43, 77 | | | **United Way Approval:** Yes | | | | |
| **Other Information:** Fall semester scheduling starts the first full week of August, Spring semester scheduling starts the first full week of December and Summer A semester scheduling starts the first full week of May. The Dental Clinic is closed during the Summer B semester. | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | | | | | | |
| **Agency name:** UF and Shands Dental Clinic | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | |
| **Phone number**: (352) 273-6701, (800) 633-3953 | | | **Website:** <http://dental.ufl.edu/patient-care> | | | | |
| **Address:** 1395 Center Dr, Gainesville, FL 32610 | | | | | | | |
| **Hours/ days:** M-F 8:00am-5:00pm (call to schedule appointment - some appointments start at 7:00am) | | | | | | | |
| **Services provided:** Reduced-cost general dental services performed by dental school students (approximately 30%-50% discount from average private practice prices). | | | | | | | |
| **Service area:** A, B, G, L, P | | | **Cost:** Low-cost | | | | |
| **Eligibility/Requirements for accessing services:** Low-income, uninsured individuals must be complete phone interview before being accepted. | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish, others upon arrangement  **Days/hours:** Through company or through students working | | | | | | | |
| **Bus Routes:** 1, 8, 19, 25, 35, 36, 37, 38, 43, 117, 121, 122 | | | **United Way Approval:** Yes | | | | |
| **Other Information:** Translational services can be arranged through a company, but when possible, done through students.  Emergency walk-in clinic is daily Monday thru Friday. All participants must be there by 6:45 AM, with a lottery drawing taking place at 7:00. All appointments for the emergency clinic are by lottery drawing. | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | | | | | | |
| **Agency name:** We Care Physician Referral Network- Oral Health Program | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | |
| **Phone number:** (352) 334-7926 | | | **Website:** <http://alachua.floridahealth.gov/programs-and-services/wellness-programs/we-care> | | | | |
| **Address:** 224 SE 24th St, Gainesville, FL 32641 | | | | | | | |
| **Hours/ days:** M-F 8:00am-5:00pm; No walk-ins | | | | | | | |
| **Services provided:** Provides general dentistry services, oral surgery, endodontics, periodontics, laboratory work (patients must pay fees) and x-rays; no crowns | | | | | | | |
| **Service area:** A | | | **Cost:** Free (except laboratory work) | | | | |
| **Eligibility/Requirements for accessing services:** Low-income, indigent Alachua County residents without access to medical insurance   * Alachua County residency * No access to insurance * Income at or below 100% of Federal poverty guidelines * Certification for food stamps if unemployed   After the prospective patient’s eligibility is determined by We Care Network personnel, the patient is certified & referred to the next available provider in the component specified. We Care patients receive timely & appropriate medical and/or dental care in the same manner & setting as paying or sponsored patients. Bring ID for proof of income. | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish, others upon arrangement  **Days/hours:** Schedule ahead of time | | | | | | | |
| **Bus Routes:** 3, 7 | | | **United Way Approval:** Yes | | | | |
| **Other Information:** | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | | | | | | |
| **Agency name:** Florida Department of Health Southwest Dental Clinic | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:** (352) 225-4320 | | | **Website:** [www.swadvocacygroup.org/sw-health-clinic](http://www.swadvocacygroup.org/sw-health-clinic) | | | | |
| **Address:** 816 SW 64th Terrace, Gainesville, FL 32607 | | | | | | | |
| **Hours/ days:** M-F 8:00am-12:00pm, 1:00pm-5:00pm | | | | | | | |
| **Services provided:** Preventive and restorative dental care such as examinations, X-rays, cleanings, fluoride treatment, fillings and tooth extractions. | | | | | | | |
| **Service area:** A | | | **Cost:** Sliding fee | | | | |
| **Eligibility/Requirements for accessing services:**  All ages. Bring the following:   * Identification Required (picture ID preferred, but if no picture ID available other forms of ID such as voter registration card, birth certificate, hospital records, pay stub, etc. will be accepted). * Bring applicable insurance cards (if you have health insurance). * Income must be verified – through pay stubs, DCF/Food Stamp Award Letter, or letter from family member or friend; if recently terminated, final pay check or statement on company letterhead that you are no longer employed. | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish (All other languages are offered phone translation services)  **Days/hours:** Call ahead of time | | | | | | | |
| **Bus Routes:** 75 | | | | **United Way Approval:** Yes | | | |
| **Other Information:** Appointments are preferred. Can do same day appointments. One walk-in per morning, one per afternoon (emergencies only). | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | | | | | | |
| **Agency name:** Azalea Health Dental Clinic | | | | | | | |
| **Contact person if available/appropriate:** Freida Holmes, DA | | | | | | | |
| **Phone number:** (352)-375-3790 | | | **Website:** <http://www.azahealth.org/gainesville> | | | | |
| **Address:** 410 NE Waldo Road, Gainesville, FL 32641 | | | | | | | |
| **Hours/ days:** M-F, 8:00am-5:00pm | | | | | | | |
| **Services provided:** Comprehensive, restorative and preventive dentistry for ages 3 and up. | | | | | | | |
| **Service area:** All | | | **Cost:** Sliding fee | | | | |
| **Eligibility/Requirements for accessing services:** Must show proof of income and family size. May be eligible even with insurance coverage. | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish  **Days/hours:** Schedule ahead of time | | | | | | | |
| **Bus Routes:** 24, 25, 26 | | | **United Way Approval:** Yes | | | | |
| **Other Information:** Same-day appointments are available, but limited. Walk-ins depend on provider availability. | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | | | | | | |
| **Disabled Services** | | | | | | | |
| **Agency name:** Agency for Persons with Disabilities - Tacachale | | | | | | | |
| **Contact person if available/appropriate:** Available upon request | | | | | | | |
| **Phone number: (**352) 955-5000 | | | **Website:** [http:/**/**www.apd.myflorida.com](http://www.apd.myflorida.com) | | | | |
| **Address:** 1621 NE Waldo Rd, Gainesville, FL 32609 | | | | | | | |
| **Hours/ days:** M-F 8a.m.-5p.m. | | | | | | | |
| **Services provided:** Provides a progressive living community in which the developmentally disabled (persons with Spina Bifida, Autism, Cerebral Palsy, mental retardation and Prader-Willi Syndrome) are offered living assistance and various services and opportunities | | | | | | | |
| **Service area:** A, B, D, G, P, and U | | | **Cost:** Free | | | | |
| **Eligibility/Requirements for accessing services:**  Disabled must apply before eligibility is determined. Application for services can be made at any time by completing the Application for Services form available online and sending to the APD area office. | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** varies  **Days/hours:** available upon request | | | | | | | |
| **Bus Routes:** 1, 11, 17, 25, 26 | | | **United Way Approval:** No | | | | |
| **Other Information:**  Toll-free number: 1-800-813-2241 | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Christians Concerned for the Community | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number: (**352) 371-1768 | | | **Website:** [www.cccgainesville.org](http://www.cccgainesville.org) | | | | |
| **Address:** 1903 NW 35th Ave, Gainesville, FL 32604 | | | | | | | |
| **Hours/ days:** M-R 9a.m.-2p.m. | | | | | | | |
| **Services provided:** Provides ramps, grab bars/hand railings and other equipment for disabled persons. Also assists with one-time major house and yard cleaning projects. Assistance with transportation provided. | | | | | | | |
| **Service area:** A | | | **Cost:**  Free | | | | |
| **Eligibility/Requirements for accessing services:**  By appointment only. Must be disabled persons in need of assistance. | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | |
| **Bus Routes:** 8 | | | **United Way Approval:** Yes | | | | |
| **Other Information:** Director makes on-site house calls in Alachua County. | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Florida Division of Blind Services- Alachua County | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number: (**352) 955-2075 | | | **Website:** <http://dbs.myflorida.com> | | | | |
| **Address:** 3620 NW 43rd St. Gainesville, Suite C, FL 32606 | | | | | | | |
| **Hours/ days:** M-F 8a.m.-5p.m. | | | | | | | |
| **Services provided:** Assists visually impaired (bilateral conditions) or legally blind persons in achieving success in employment and daily life activities; services offered include blind babies program, children’s program, transitional program, Independent Living Services, Vocations Rehab Services, Employer Services, Rehabilitation Services and a Braille and talking library. | | | | | | | |
| **Service area:** A, B, G, L, M, D, C and U | | | **Cost:** Free | | | | |
| **Eligibility/Requirements for accessing services:** Must be experiencing hardship in daily life and/or employment due to visual problems; must be uninsured. Application required for services. | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person(preferred)** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:** Available by request | | | | | | | |
| **Bus Routes:** 43 | | | **United Way Approval:** Yes | | | | |
| **Other Information:** Application form available in English and Spanish.  Toll-free number: (800) 443-0908 | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Florida Vocational Rehabilitation Program | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number: (**352) 955-3200 | | | **Website:** <http://www.rehabworks.org> | | | | |
| **Address:** 2610 NW 43rd St, Suite 1A, Gainesville, FL 32606 | | | | | | | |
| **Hours/ days:**  M-F 8a.m.-5p.m. | | | | | | | |
| **Services provided:** Helps individuals with disabilities obtain or maintain employment. | | | | | | | |
| **Service area:** A | | | **Cost:** Some may be eligible for financial assistance | | | | |
| **Eligibility/Requirements for accessing services:**  Applicants are screened for physical and/or mental disabilities; must be interested in finding or regaining employment. Programs which are available are: school to work transition, deaf and hard of hearing services, supported employment, ticket to work, independent living programs, injured workers program, mental health programs, migrant and seasonal farm workers, FL alliance for assistive services and technology. | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Varies  **Days/hours:**  Available upon request | | | | | | | |
| **Bus Routes:** 8, 10, 12, 43 | | | **United Way Approval:** Yes | | | | |
| **Other Information:** | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Center for Autism and Related Disabilities (CARD) | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:**  Toll Free: 1-(800)-9-AUTISM  1-(800)-928-8476  Local: (352)-273-0581 | | | **Website:** <http://card.ufl.edu> | | | | |
| **Address:** 2046 NE Waldo Road, Suite 3200 Gainesville, FL 32609 | | | | | | | |
| **Hours/ days:** M: 1:00p.m.-5:00p.m. T-F: 9:00a.m.-5:00p.m. | | | | | | | |
| **Services provided:** Orientations sessions for newly registered families, diagnosis referrals, support groups, lending library for books on disabilities, visual supports lab, telephone and email consultation, short-term consultative services, various trainings, and screenings to determine if further evaluation is necessary. CARD serves children and adults of all levels of intellectual functioning who have autism, autistic-like disabilities, pervasive developmental disorder, dual sensory impairments (deaf-blindness), or a vision or hearing loss with another disabling condition. | | | | | | | |
| **Service area:** A, B, Ci, C, D, G, H, HE, L, LF, M, P, S, U | | | **Cost:** Free | | | | |
| **Eligibility/Requirements for accessing services:** Must present documentation of a qualifying diagnosis from a doctor’s note, IEP copy, or a child diagnosed by the school board for education services. | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish  **Days/hours:** during office hours | | | | | | | |
| **Bus Routes:** 24, 25 | | | **United Way Approval:** Yes | | | | |
| **Other Information:** Register by phone, walk-in, or by mail. | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Disaster Services** | | | | | | | |
| **Agency name:** Alachua County Office of Emergency Management- Response and Recovery Unit | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number: (**352) 264-6500 | | | **Website:** <http://www.alachuacounty.us/depts/publicsafety/em/pages/emergencymanagement.aspx> | | | | |
| **Address:** 1100 SE 27th St., Gainesville, FL 32641 | | | | | | | |
| **Hours/ days:** M-TH 7am-5:30pm (on call 24/7 through 911 call center) | | | | | | | |
| **Services provided:** Provides large-scale disaster preparedness for hurricanes and other natural disasters, disasters caused by humans, and technological hazards. They also offer public education about how to prepare for a disaster as well as its aftermath. | | | | | | | |
| **Service area:**  A | | | **Cost:** Free | | | | |
| **Eligibility/Requirements for accessing services:**  Must be an Alachua County resident | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Varies  **Days/hours:** Available upon request | | | | | | | |
| **Bus Routes:** N/A | | | **United Way Approval:** Yes | | | | |
| **Other Information:** Applications for programs to participate in. | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** North Central Florida Chapter of the American Red Cross- Alachua | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number: (**352) 376-4669 | | | **Website:** <http://www.redcross.org/fl/gainesville> | | | | |
| **Address:** 1425 NW 6th St. Gainesville, FL 32601 | | | | | | | |
| **Hours/ days:** M-F 9am-5pm 24/7 phone-line service | | | | | | | |
| **Services provided:** Provides free food, clothing and shelter | | | | | | | |
| **Service area:** A | | | **Cost:** Free | | | | |
| **Eligibility/Requirements for accessing services:** Disaster victims in need | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:** Available upon request | | | | | | | |
| **Bus Routes:** 1, 6, 8 | | | **United Way Approval:** Yes | | | | |
| **Other Information:** | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:**  Salvation Army | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:**  (352) 376-1743 | | | **Website:** [www.salvationarmyflorida.org/gainesville](http://www.salvationarmyflorida.org/gainesville) | | | | |
| **Address:** 639 E University Ave, Gainesville, FL 32601 | | | | | | | |
| **Hours/ days:** M-TH 9am-12pm and 1pm-2:30 pm Social services M-TH 10:15pm-3pm | | | | | | | |
| **Services provided:** Provides furniture to disaster survivors who were forced to relocate or lost furniture due to disaster- | | | | | | | |
| **Service area:** A | | | **Cost:** Free | | | | |
| **Eligibility/Requirements for accessing services:**  Need of furniture should be due to disaster or domestic violence | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | |
| **Bus Routes:** 11, 25, 711 | | | **United Way Approval:** Yes | | | | |
| **Other Information:** | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Domestic Violence** | | | | | | | |
| **Agency name:** Lee Conlee House, Inc. | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:** Non-Crisis: (386) 325-3120 | | | **Website:** [www.leeconleehouse.org](http://www.leeconleehouse.org) | | | | |
| **Address:**114 N 19 St. Palatka, FL 32177 | | | | | | | |
| **Hours/ days:** Hotline: 24/7  Outreach: M-F 9am-5pm | | | | | | | |
| **Services provided:** Provides emergency shelter, transitional housing, outreach court advocacy, support groups, intervention programs, and children’s services | | | | | | | |
| **Service area:** A, B, G, and L counties | | | **Cost:**  Transitional housing costs a small monthly amount, as little as $10; the deposits are returned at the end of the resident’s stay. | | | | |
| **Eligibility/Requirements for accessing services:**  The location of emergency shelter and transitional housing is secure and is not public information. | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:**  Bilingual advocates available upon request | | | | | | | |
| **Bus Routes:** 1, 9, 17, 20  Also The Ride Solution Transportation available | | | **United Way Approval: Yes** | | | | |
| **Other Information:** Emergency services are available 24/7. Depending on program involvement, residents can stay in transitional housing for as long as 2 years.  Crisis Hotline: 386-325-3141 | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Peaceful Paths Domestic Violence Network | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:**  Office: (352) 377-5690 | | | **Website:** [www.peacefulpaths.org](http://www.peacefulpaths.org) | | | | |
| **Address:** 2100 NW 53rd Ave, Gainesville, FL 32653 | | | | | | | |
| **Hours/ days:** Office: M-F 9am-5pm  Help Hotline: 24/7 | | | | | | | |
| **Services provided:** Emergency shelter and transitional housing, support groups, advocacy, children’s programs and batterers’ intervention programs, trauma counseling, violence prevention, and economic empowerment education programs. | | | | | | | |
| **Service area:** A, B, and U | | | **Cost:** Free | | | | |
| **Eligibility/Requirements for accessing services:** If in need of emergency shelter services, contact help hotline to get information regarding screening process. | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐ **In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Phone interpreter available  **Days/hours:** Available upon request | | | | | | | |
| **Bus Routes:** 6 | | | **United Way Approval:** N/A | | | | |
| **Other Information:**  Local Help Hotline: (352) 277-8255  General Hotline: (800) 393-SAFE or (800) 393-7233 | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Salvation Army | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number: (**352) 376-1743 | | | | | | | **Website:** [www.salvationarmyflorida.org/gainesville](http://www.salvationarmyflorida.org/gainesville%20%20) |
| **Address:** 639 E. University Ave, Gainesville FL 32601 | | | | | | | |
| **Hours/ days:** M-TH/ 9:15am-12pm, 1-3 pm | | | | | | | |
| **Services provided:** Provides furniture to domestic violence victims who were forced to relocate or lost furniture due to domestic violence | | | | | | | |
| **Service area:** A | | | | | | | **Cost:** voucher needed |
| **Eligibility/Requirements for accessing services:** Must be a domestic violence survivor  Must have: ID, proof of income, proof of domestic violence, and proof of expenses  Call first for appointment | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:**  **Days/hours:** | | | | | | | |
| **Bus Routes:** 11, 25, 711 | | | | | | | **United Way Approval:** N/A |
| **Other Information:** | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Three Rivers Legal Services, Inc. | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number: (**352) 372-0519 | | | | | | | **Website:** [www.trls.org](http://www.trls.org) |
| **Address:** 901 NW 8th Ave, Suite D-5, Gainesville, FL 32601 | | | | | | | |
| **Hours/ days:** M-F 8:30AM- 5PM | | | | | | | |
| **Services provided:** Provides assistance for individuals seeking civil injunctions for protection against domestic violence, Also assists victims of repeat, sexual or dating violence if they have been referred from either Peaceful Paths or Another Way. | | | | | | | |
| **Service area:** A, B, G, L | | | | | | | **Cost:** Services free to eligible persons |
| **Eligibility/Requirements for accessing services:**  Low-income individuals and families with incomes at or below 200% of federal poverty level with an emphasis on abused, disabled, or elderly clients. Persons who are struggling with both homelessness and disability in Alachua County may schedule an appointment for an initial interview over the phone. | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Varies  **Days/hours:** Available upon request | | | | | | | |
| **Bus Routes:** 6, 27, 122 | | | | | | | **United Way Approval:** Yes |
| **Other Information:**To apply for services, call the legal helpline at one of these numbers:  1-866-8091  1-800-372-0936  1-800-495-0039 | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** University of Florida Levin College of Law- Source Program | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:** (352) 273-0805  (24 hour hotline) | | | | | | | **Website:** <https://www.law.ufl.edu/areas-of-study/experiential-learning/clinics/civil/ipvac> |
| **Address:** P.O. Box 117626, Gainesville, FL 32611 | | | | | | | |
| **Hours/ days:** M-F 8:30am- 5pm | | | | | | | |
| **Services provided:** Provides free legal and social services | | | | | | | |
| **Service area:**  Will take referrals from all counties | | | | | | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:**  Victims of domestic violence who meet specific income requirements | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Varies  **Days/hours:** Available upon request | | | | | | | |
| **Bus Routes:** 1, 12, 35 | | | | | | | **United Way Approval: Yes** |
| **Other Information:** | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Education** | | | | | | | |
| **Agency name:** Alachua County Adult Education Program | | | | | | | |
| **Contact person if available/appropriate:** Mike Sanders, Nancy Fell | | | | | | | |
| **Phone number:**  (352) 955-7632 (Main office, Sanders)  (352) 955-7795 (Registration, Nancy Fell) | | | | | | | **Website:** <http://www.edline.net/pages/ACPS/Departments_Programs/DepartmentsAF/A_thru_C/Adult_Education___GED> |
| **Address:** 620 E University Ave, Gainesville, FL 32601 (Main office)  3501 NE 12th Street, Gainesville, FL 32609 (Traffic Center) | | | | | | | |
| **Hours/ days:** M-TH 8:00a.m.-4:30p.m. F 8:00a.m.-4:00p.m. | | | | | | | |
| **Services provided:** Provides GED classes and tests, adult high school, adult basic education, literacy training, English for Speakers of Other Languages. | | | | | | | |
| **Service area:** A | | | | | | | **Cost:** Classes are $30 for a semester |
| **Eligibility/Requirements for accessing services:** Must be living in Alachua County and age 16 yrs+, must have government issued photo ID, registration must be completed at the Traffic Center | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:**  **Days/hours:** | | | | | | | |
| **Bus Routes:** 15, 26 (Traffic Center);  11 (Main office) | | | | | | | **United Way Approval:** Yes |
| **Other Information:** Class locations can be found online or by calling (352) 955-7035 | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Alachua County Public Schools- Fearnside Family Services Center | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | |
| **Phone number:** (352) 955-6875 | | | | | | | **Website:** <http://fearnside.sbac.edu/pages/FSC0492/Fearnside_Family_Services_Cent> |
| **Address:** 3600 NE 15th St, Gainesville, FL 32609 | | | | | | | |
| **Hours/ days:** M-F 8:00a.m.-5:00p.m. | | | | | | | |
| **Services provided:** Provides Head Start/ Voluntary Prekindergarten (VPK) (increases school readiness in very young children who have special needs or are from economically disadvantaged families; federally-funded) and emergency referral services. The Parent Academy provides an in-home support program (HIPPY), two mobile computer labs, and a parent emissary, which provides one-on-one mentoring. | | | | | | | |
| **Service area:** A | | | | | | **Cost:** Free | |
| **Eligibility/Requirements for accessing services:** All programs are based on income and family size. Eligibility for participation at the Center is determined by active enrollment in one of the specific programs incorporated into the Family Service Center including WIC (pregnant women living in Alachua County and their children up to 5 years old). | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | |
| **Bus Routes:** 15, 26 | | | | | | | **United Way Approval:** Yes |
| **Other Information:** Class room locations available online | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Alachua County Public Schools Children at Promise Mckinney-Vento Homeless Education Services | | | | | | | |
| **Contact person if available/appropriate:** Nadia Shields | | | | | | | |
| **Phone number:**  (352) 955-7070 (Shields)  (352) 955-7605 (office) | | | | | | | **Website:** <http://www.sbac.edu/pages/ACPS/Departments_Programs/Departments__G-L_/Homeless_Education> |
| **Address:** 620 E University Ave, Gainesville 32601 | | | | | | | |
| **Hours/ days:** 8:00a.m.-5:00p.m. | | | | | | | |
| **Services provided:** Facilitates enrollment and provides educational support for homeless children in Alachua County | | | | | | | |
| **Service area:** A | | | | | | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** Residency questionnaire must be filled out to determine eligibility. These forms are given to all students, but additional forms can be found online. | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Try to accommodate all language speakers  **Days/hours:** | | | | | | | |
| **Bus Routes:** 11 | | | | | | | **United Way Approval:** Yes |
| **Other Information:** | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** School Board of Alachua County | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:** (352) 955-7300 | | | | | | | **Website:** [www.sbac.edu](http://www.sbac.edu) |
| **Address:** 620 E University Ave, Gainesville, FL 32601 | | | | | | | |
| **Hours/ days:** West Wing: M-F 7:30a.m.-4:30p.m. East Wing: M-F 8:00am-5:00pm | | | | | | | |
| **Services provided:** Provides education at public schools. | | | | | | | |
| **Service area:** A | | | | | | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** All school-aged children living in Alachua County | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish  **Days/hours:** When available | | | | | | | |
| **Bus Routes:** 11 | | | | | | | **United Way Approval:** Yes |
| **Other Information:** Before visiting main offices, it is best to set an appointment on the phone for whichever department you would like to see, because hours of operation vary within departments. | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Gainesville Community Ministry | | | | | | | |
| **Contact person if available/appropriate:** Dr. Maria LeFave | | | | | | | |
| **Phone number:** (352) 372-8162 | | | | | | | **Website:** [www.gcmhelp.org](http://www.gcmhelp.org) |
| **Address:** 238 SW 4th Ave, Gainesville, FL 32601 | | | | | | | |
| **Hours/ days:** M-Th 9:00am-2:00pm | | | | | | | |
| **Services provided:** Adults-GED preparation classes M–R 9:00a.m.- 2:00p.m.; 5:30p.m.- 7:30p.m. | | | | | | | |
| **Service area:** A | | | | | | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** All can attend classes, must actively attend classes in order to receive voucher for free test. Application and interview process required. | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | |
| **Bus Routes:** 10 | | | | | | | **United Way Approval:** Yes |
| **Other Information:** Free medical advice/referral clinic and physical therapy clinic, primary preventive care, dental, counseling and vision services also provided. | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Gainesville Job Corps Center | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:** (352) 377-2555  (800) 733-JOBS or (800) 733-5627 | | | | | | | **Website:** <http://gainesville.jobcorps.gov> |
| **Address:** 5301 NE 40th Terrace, Gainesville, FL 32609 | | | | | | | |
| **Hours/ days:** M-F 8:00am-5:00pm | | | | | | | |
| **Services provided:** Offers GED and charter high school classes and residential and non-residential vocational training facilities for young adults. Also offers career training in automotive technology, business technology, carpentry, culinary arts, facilities maintenance, health occupations, painting, pre-law enforcement, and tile setting. | | | | | | | |
| **Service area:** A, B, G, L, P | | | | | | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** Persons ages 16-24 yrs old, must meet certain requirements. | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | |
| **Bus Routes:** N/A | | | | | | | **United Way Approval:** Yes |
| **Other Information:** Contact or visit to find more about the application process. | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Library Partnership Neighborhood Resource Center | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:**  (352) 334-0161 | | | | | | | **Website:** <http://www.librarypartnership.org> |
| **Address:** 1130 NE 16th Ave, Gainesville, FL 32601 | | | | | | | |
| **Hours/ days:** Mon & Tues 9:00am-6:00pm, Wed & Thurs 11-7, Fri 9-5 | | | | | | | |
| **Services provided:** Families and individuals have at their disposal a plethora of services and programs which include: A full functioning library, free faxing, clothing closet, tutoring, free notary services, resume & job search, computer use, credit repair, household budgeting, legal information/referral, children/teen activities & programming, adult programming, etc. Please call us with questions about any other assistance that may be needed. | | | | | | | |
| **Service area:** A | | | | | | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:**  No Open Department of Children & Family (DCF) cases and must reside in Alachua County | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | |
| **Bus Routes:** 3, 24, 27 | | | | | | | **United Way Approval:** Yes |
| **Other Information:** | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Reichert House Youth Academy | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | |
| **Phone number:** (352) 371-2347 | | | | | | | **Website:** <http://www.reicherthouse.org> |
| **Address:** 1704 SE 2nd Ave, Gainesville, FL 32641(Main office) | | | | | | | |
| **Hours/ days:** School Year: M-Th 12:30pm-8:00pm; School Holidays: M-R 7am-3pm Office Hours: M-Th 9:00am-5:00pm F 9:00am- 2:00pm | | | | | | | |
| **Services provided:** Afterschool program which offers discipline, work, social and recreational activities. Provides academic assistance, vocational training, etiquette training, anger/stress management techniques and training, employment through YES program, trips to local institutions and other cities and theme parks, nightly meals in a traditional family setting, and community service | | | | | | | |
| **Service area:** A | | | | | | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** Male resident of Alachua County enrolled in school, must be between 8-18. Youth are referred to the program through school staff, parents, self-referral, Gainesville Housing Authority, neighborhood crime watches, and the Criminal Justice system. | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | |
| **Bus Routes:** 3, 7 with 4-6 min walk | | | | | | | **United Way Approval:** Yes |
| **Other Information:** | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Florida Diagnostic Learning and Resources System | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | |
| **Phone number: (**352) 671-6051 | | | | | | | **Website:** <http://www.fdlrssprings.org> |
| **Address:** 3881 NW 155th Street Reddick, Florida 32686 | | | | | | | |
| **Hours/ days:** M-F 8:00- 4:30pm | | | | | | | |
| **Services provided:** Community programs, early childhood development, consultation, screenings, and information on education programs for children with special needs, parent services, assistive technology services, technology tools and strategies**.** | | | | | | | |
| **Service area:** A, Mari, Ci, Di, Gi, Levy | | | | | | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** birth through 22 years old that are not enrolled in a public school | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Try to accommodate all languages  **Days/hours:** | | | | | | | |
| **Bus Routes:** N/A | | | | | | | **United Way Approval:** Yes |
| **Other Information:** | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Center for Autism and Related Disabilities (CARD) | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:** Toll Free 1-(800)-9-AUTISM or Local (352)-273-0581 | | | | | | | **Website:** <http://card.ufl.edu> |
| **Address:** 2046 NE Waldo Road, Suite 3200 Gainesville, FL 32609 | | | | | | | |
| **Hours/ days:** M: 1:00pm-5:00pm T-F: 9:00am-5:00pm | | | | | | | |
| **Services provided:** Orientations sessions for newly registered families, diagnosis referrals, support groups, lending library for books on disabilities, visual supports lab, telephone and email consultation, short-term consultative services, various trainings, and screenings to determine if further evaluation is necessary. CARD serves children and adults of all levels of intellectual functioning who have autism, autistic-like disabilities, pervasive developmental disorder, dual sensory impairments (deaf-blindness), or a vision or hearing loss with another disabling condition. | | | | | | | |
| **Service area:** A, Bra, Ci, Co, Di, Gi, Ham, Her, La, Levy, Mari, Pu, Suw, U | | | | | | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** Must present documentation of a qualifying diagnosis from a doctor’s note, IEP copy, or a child diagnosed by the school board for education services. | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish  **Days/hours:** during office hours | | | | | | | |
| **Bus Routes:** 24, 25A | | | | | | | **United Way Approval:** Yes |
| **Other Information:** Register by phone, walk-in, or by mail. | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Southwest Advocacy Group (SWAG) Family Resource Center | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:** (352) 505-6823 | | | | | | | **Website:** <http://swadvocacygroup.org> |
| **Address:** 807 SW 64th Terrace, Gainesville, FL | | | | | | | |
| **Hours/ days:** M,W 9:00am-5:00pmT, Th 9:00am-6:00pm, F 9:00am-1:00pm | | | | | | | |
| **Services provided:** The family resource center offers computers and internet access, printing & copying, faxing, books, games and toys for children, referrals for services, after school program and after school tutoring. Programs are constantly updated and a monthly calendar is available on their website. Check calendar for availability of GED classes. | | | | | | | |
| **Service area:** 32607 zip code area | | | | | | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** Must be a member of the 32607 community. Application required for after school program. | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐ **Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:** M,W 9:00am-5:00pmT 9:00am-5:30pm, F 9:00am-2:00pm | | | | | | | |
| **Bus Routes:** 75 | | | | | | | **United Way Approval:** Yes |
| **Other Information:** Clothing Closet | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Hospital Homebound | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:** (352) 955-7671 (Department of Exceptional Student Education | | | | | | | **Websites:** <http://www.fldoe.org/academics/exceptional-student-edu/ese-eligibility/hospital-homebound-hh.stml>  <http://www.sbac.edu/pages/ACPS/Departments_Programs/DepartmentsAF/D_thru_F/Forms/nav/ESE/ESE_Hospital_Homebound> |
| **Address:** N/A | | | | | | | |
| **Hours/ days: N/A** | | | | | | | |
| **Services provided:** Home education and related service provided to eligible students who are unable to attend school for medical reasons. | | | | | | | |
| **Service area:** A | | | | | | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** Medical certificate proving that student is confined to home or hospital. Form often given by school, but can also be found online. Contact school counselor or school administration for more information. | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Special arrangements can be made  **Days/hours:** N/A | | | | | | | |
| **Bus Routes:** N/A | | | | | | | **United Way Approval:** Yes |
| **Other Information:** | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Bly’s School of Cosmetology | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:** (352) 371-5891 | | | | | | | **Website:** N/A |
| **Address:** 1405 NW 6th Street Gainesville, FL 32601 | | | | | | | |
| **Hours/ days:** T-W 8:30am-3:30am R-F 8:30am-5:30pm Sat 8:00am-5:30pm Hours may vary | | | | | | | |
| **Services provided:** Bly’s School of Cosmetology goal is to train students to become professional Cosmetologists, Barbers, Manicurists, and Estheticians. | | | | | | | |
| **Service area:** A | | | | | | | **Cost:** Varies |
| **Eligibility/Requirements for accessing services:** | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | |
| **Translation availability**  Yes ☐ No  **Languages:** Translators can be provided if needed  **Days/hours:** N/A | | | | | | | |
| **Bus Routes:** 6 | | | | | | | **United Way Approval:** Yes |
| **Other Information:** Free haircuts given to veterans. Female veterans may receive free haircuts, shampoo, and blow-drying. | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Santa Fe College Adult Education | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:**  Northwest Campus: (352) 395-5760, option 1  Downtown Campus: (352) 395-4496  Archer Campus: (352) 381-3707 | | | | | | | **Website:** <http://www.sfcollege.edu/academicfoundations/adulteducation> |
| **Address:** Northwest Campus: 3000 NW 83 St. Gainesville, FL 32606  Downtown Campus: 401 N.W. 6th Street Gainesville, FL 32601  Archer Campus: 17500 SW Archer Rd, Archer, FL 32618 | | | | | | | |
| **Hours/ days:** Northwest Campus: M-Th 8:00am-5:30pm F 10:00am-12:00pm  Downtown Campus: M-Th 9:00am-12:00pm, M-T 5:00pm-8:00pm  Archer Campus: M 9:00am-4:00pm T-4:30pm-7:00pm \*Hours subject to change | | | | | | | |
| **Services provided:** GED classes, Adult Basic Education, College Readiness Review Classes, English for Speakers of Other Languages Classes. | | | | | | | |
| **Service area:** A | | | | | | | **Cost:** $30 |
| **Eligibility/Requirements for accessing services:** Must apply to Santa Fe College | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | |
| **Translation availability** ☐ Yes No  **Languages:** Haitian Creole, Spanish  **Days/hours:** Dependent on staff members available | | | | | | | |
| **Bus Routes:** NW 10, 23, 39, 43, 46, 77; Downtown- 6, 27; archer- N/A | | | | | | | **United Way Approval:** Yes |
| **Other Information:** Go online to find class locations and times. Brighter Futures Program is designed to help low income adults and older youth acquire the skills to obtain middle-skill jobs. | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** MYcroSchool Gainesville | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:** (352) 379-2902 | | | | | | | **Website:** <http://www.mycroschool.org/locations/mycroschool-gainesville> |
| **Address:** 2209 NW 13th Street Gainesville, FL 32609 | | | | | | | |
| **Hours/ days:** Monday-Friday 7:30am to 12:30am and12:30pm to 5:30pm | | | | | | | |
| **Services provided:** The SACS accredited school provides blended learning opportunities that are more flexible than traditional schools. There are 5-hour morning and afternoon sessions at different times each day to accommodate student needs to employment, family responsibilities, or vocational training. Offers a standard high school diploma. School supplies are provided. | | | | | | | |
| **Bus Routes:** 8, 15, 29 | | | | | | | **United Way Approval:** Yes |
| **Eligibility/Requirements for accessing services:** 16-24 year old Alachua county residents | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | |
| **Other Information:** | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** SIATech | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:** (352) 333-7952 | | | | | | | **Website:** <http://www.siatech.org> |
| **Address:** 7022 NW 10th Place Gainesville, FL 32605 | | | | | | | |
| **Hours/ days:** M-F 7:30am-5:30pm | | | | | | | |
| **Services provided:** SIATech Gainesville is public charter high school that provides teacher-delivered lessons in a high-tech atmosphere. The classrooms have a 1:1 student-to-computer ratio. SIATech's curriculum meets the standards outlined by the Florida Department of Education for a standard high school diploma, and SIATech graduates also meet the National Educational Standards for Students (NETS). | | | | | | | |
| **Service area:** A | | | | | | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** 16-22 years old | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | |
| **Bus Routes:** 5, 20 with 20 minute walk; 23 with 10 minute walk | | | | | | | **United Way Approval:** Yes |
| **Other Information:** | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Florida Virtual School | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:** (407) 513-3587  (800) 374-1430, prompt #1 for customer support | | | | | | | **Website:** <http://www.flvs.net/Pages/default.aspx> |
| **Address:** 2145 Metro Center Blvd. Suite 100 Orlando, FL 32835 | | | | | | | |
| **Hours/ days:** Office HoursM-F 7:00am-9:00pm Customer support: M-F 7:00am-9:00pm, Sat-Sun 9:00am-5:00pm | | | | | | | |
| **Services provided:** Florida's virtual schools and programs provide high quality online instruction and curriculum that meet state and national standards and are held accountable for student and school/program performance. | | | | | | | |
| **Service area:** State of Florida | | | | | | | **Cost:** Free to Florida residents |
| **Eligibility/Requirements for accessing services:** FLVS full time is for students in kindergarten through 12th grade. Those that graduate will receive an FLVS diploma. FLVS part time can be used by those attending both regular school and by homeschool students for grades 6-12, but no diploma is given for completion. | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish, Creole  **Days/hours:** Translation is available when calling, but all classes are in English | | | | | | | |
| **Bus Routes:** N/A | | | | | | | **United Way Approval:** Yes |
| **Other Information:** | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Latina Women’s League | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:** (352) 378-9787 | | | | | | | **Website:** <http://latinawomensleague.org> |
| **Address:** 4510 NW 14th Place Gainesville, Florida 32605 | | | | | | | |
| **Hours/ days:** | | | | | | | |
| **Services provided:** Naturalization workshops, citizen preparation classes, English classes, and Cuentos en Español, a bilingual story time for children and their families. | | | | | | | |
| **Service area:** A | | | | | | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** Those wanting to participate in the naturalization workshops must be permanent U.S. residents | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish  **Days/hours:** When available | | | | | | | |
| **Bus Routes:** 43 with a 15 minute walk | | | | | | | **United Way Approval:** Yes |
| **Other Information:** | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |

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| **Elder Services** | | | | | | | | | | | | |
| **Agency name**: Altrusa House of Gainesville | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | |
| **Phone number:** (352) 377- 7708 | | | | **Website:** <http://gainesville.altrusa.org/Who-We-Are/Welcome-Message.aspx> | | | | | | | | |
| **Address:** 2002 NW 36th Ave, Gainesville, FL 32605 | | | | | | | | | | | | |
| **Hours/ days:** M-F: 7 am-5:30 pm | | | | | | | | | | | | |
| **Services provided:** Adult day healthcare program that provides a safe and stimulating environment for older adults and adults with disabilities or special needs and veterans. Some services include: meals, personal care assistance and caregiver education, nurse on staff full-time, basic dietary information, bathing, fitness room and activities done throughout the day, secure and supervised environment, family resource and case management (Outer resources will come and visit), outdoor sensory garden, track, library, and caregiver social groups. | | | | | | | | | | | | |
| **Service area:** Across the state | | **Cost:** Daily Fee | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** Must be 18 years old and frail, disabled, elderly, or at-risk. Adults age 18+ years that experience a decrease in physical, mental, or social functioning, those recovering from stroke, Alzheimer’s disease or other special needs. | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | |
| **Bus Routes:** 8 | | | | | | **United Way Approval: Yes** | | | | | | |
| **Other Information:** Some paperwork can be found online but most of it is done in person. | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | |
| **Agency name:** Al’z Place | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | |
| **Phone number:** (352) 375-3000 | | | **Website:** <http://eldercare.ufhealth.org/services/alz-place> | | | | | | | | | |
| **Address:** 1701 NW 80th Blvd #105, Gainesville FL 32606 | | | | | | | | | | | | |
| **Hours/ days:** M-F 7:45 am- 5:00 pm | | | | | | | | | | | | |
| **Services provided:** Provides care for people age 18+ with Alzheimer’s disease or severe memory impairment. The adult program is available five days per week, eight hours per day. Therapeutic activities include physical exercise; active and quiet games; reminiscence; validation therapy; doll therapy; and other failure-free activities. Lunch and two snacks per day are provided. | | | | | | | | | | | | |
| **Service area:** A | **Cost:** Sliding scale based on monthly income and grant they came in with. | | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** Must be at least 18 years old and diagnosed with a severe memory impairment such as Alzheimer’s disease or Dementia, must be living with a caregiver, can’t be combative, a wanderer, or require one on one assistance. An in depth phone assessment with caregiver that is then sent to eldercare to a database where a priority score is given and he/she will be put on a waitlist. | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | |
| **Bus Routes:** From the Oaks Mall to Al’z Place- 23  To the Oaks Mall- 5, 20, 62, 75 | | | | | | | | | | | | **United Way Approval:** Yes |
| **Other Information:** One staff member does speak Spanish however everything is mostly done in English.Once he/she is approved, there will be a trial visit to make sure that the patient is appropriate for the center as well as meetings with the caregiver and home visits. | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | |
| **Agency name:** Department of Children and Families-Abuse Hotline | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | |
| **Phone number:**  (800) 96-ABUSE (962-2873)  Use 711 for Florida Relay services | | | | | **Website:** [www.dcf.state.fl.us/abuse](http://www.dcf.state.fl.us/abuse) | | | | | | | |
| **Address:** 5920 Arlington Expressway Jacksonville, Florida 32211 ( Northeast Regional Office) | | | | | | | | | | | | |
| **Hours/ days:** 24/7 | | | | | | | | | | | | |
| **Services provided:** The Florida Abuse Hotline accepts reports 24 hours a day and 7 days a week of known or suspected child abuse, neglect, or abandonment and reports of known or suspected abuse, neglect, or exploitation of a vulnerable adult. | | | | | | | | | | | | |
| **Service area:** All of Florida | | | | | **Cost:** Free | | | | | | | |
| **Eligibility/Requirements for accessing services:** Anyone can report. | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Press 2 for Spanish and 3 for Creole  **Days/hours:** 24/7 | | | | | | | | | | | | |
| **Bus Routes:** N/A | | | | | | | **United Way Approval:** Yes | | | | | |
| **Other Information:** N/A | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | |
| **Agency name:** Elder Options | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | |
| **Phone number:**  Helpline: (800) 262-2243  Main Office: (352) 378-6649 | | | | | **Website:** <http://www.agingresources.org> | | | | | | | |
| **Address:** 100 SW 75th St Suit 301 Gainesville, FL 32607 | | | | | | | | | | | | |
| **Hours/ days:** M-F 8:00 am-5:00 pm (voicemail available for after-hours calls) | | | | | | | | | | | | |
| **Services provided:** Provides information and referrals to empower elders, their families and caregivers to make informed choices about aging in place with dignity, purpose, and security. They have various programs such as Care Transitions, Elder Helpline, Healthy Aging Program, Options and Benefits Counseling, Savvy Caregiver Training, and SHINE (Serving Health Insurance Needs of Elders), help veterans, and can refer to these types of agencies. | | | | | | | | | | | | |
| **Service area:** A/Citris/C/M/Hern/Lake/Sumter/  Suwan/Lafay/D/U/G/P/Levy/B/Hamil | | | | | **Cost:** Referral services may have varying costs | | | | | | | |
| **Eligibility/Requirements for accessing services:** Everyone can call or visit the website for more information; services are targeted for 60 yrs+ population but it varies on program. | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:** M-F 8:00 am-5:00 pm can be referred to someone who speaks in Spanish if there is someone available. | | | | | | | | | | | | |
| **Bus Routes:** 75 | | | | | | | **United Way Approval:** Yes | | | | | |
| **Other Information:** Some programs such as Savvy Caregiver Training is changing to include more Spanish resources. Best to call to request the specific information. Anybody can call the helpline but must specify if they speak a certain language to best assist them. Application varies on each program so there may or may not be one. | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | |
| **Agency name:** ElderCare of Alachua County, Inc. | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | |
| **Phone number:** (352) 265-9040 | | | | | | | | **Website:** <http://eldercare.ufhealth.org> | | | | |
| **Address:** 5701 NW 34th Blvd. Gainesville, FL 32653 | | | | | | | | | | | | |
| **Hours/ days:** M-F 8:00 am-5:00 pm | | | | | | | | | | | | |
| **Services provided:** Provides advocacy and services to maximize independent living: case management, respite care, blind services, emergency energy assistance, adult day health care, emergency alert response, homemaking, personal care, respite, transportation, food pantry, meals on wheels and Al’z Place. | | | | | | | | | | | | |
| **Service area:** A | | | | | | | | **Cost:** Mostly Free but varies on service provided | | | | |
| **Eligibility/Requirements for accessing services:** Alachua County residents, differs with each service. Visit website or call for more specific information on the program you’re looking for. | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | |
| **Translation availability** Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | |
| **Bus Routes:** 8, 6 | | | | | | | | | | **United Way Approval:** Yes | | |
| **Other Information:** See Food section for more in depth information on meals on wheels more in depth and Al’z Place is mentioned earlier in this section. Service mostly done in English but Al’z Place for example has a Spanish fluent staff member that may assist with translation. | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | |
| **Agency name:** Alzheimer's Association - Central and North Florida Office | | | | | | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | | | | | | |
| **Phone number:**  (352) 372-6266- Gainesville Office  1-800-272-3900-24/7 helpline | | | | | | | | | **Website:** <http://www.alz.org/cnfl> | | | |
| **Address:** 2727 NW 43rd St Suite 5B Gainesville, FL 32606 | | | | | | | | | | | | |
| **Hours/ days:** Care/consultation or look online for support groups (Call to find out hours). | | | | | | | | | | | | |
| **Services provided:** This association helps people with Alzheimer's and their family navigate through the difficulties of Alzheimer's. It offers support groups, publications, educational programs, community awareness presentations, online training, and caregiver college. | | | | | | | | | | | | |
| **Service area:** Central and N FL | | | | | | | | | **Cost:** Free | | | |
| **Eligibility/Requirements for accessing services:**  Alzheimer's diagnosis | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish (Website)  **Days/hours:** N/A | | | | | | | | | | | | |
| **Bus Routes:** 43, 10 | | | | | | | | | | | **United Way Approval:** Yes | |
| **Other Information:** N/A | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | |
| **Agency name:** Senior Recreation Center | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | |
| **Phone number:** (352) 265-9040 | | | | | | | | | | | **Website:** <http://eldercare.ufhealth.org/senior-recreation-center> | |
| **Address:** 5701 NW 34th Blvd. Gainesville, FL 32653 | | | | | | | | | | | | |
| **Hours/ days:**  M-F: 8:00 am-5:00 pm | | | | | | | | | | | | |
| **Services provided:**  Multi-service senior center offering a comprehensive array of programs and services to meet the diverse needs of younger baby boomers, older seniors, and their care givers. Seniors can partake in health education, preventative screenings, physical fitness activities, arts and cultural activities, nutritional services, social and volunteer opportunities, and more. | | | | | | | | | | | | |
| **Service area:** A | | | | | | | | | | | **Cost:** Classes and events are free to members; for use of the fitness center, a yearly fee of $63.90 is required | |
| **Eligibility/Requirements for accessing services:**  Alachua County Residents age 60+ | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | |
| **Translation availability** Yes ☐ No  **Languages:** 2 Spanish speaking staff members that can help with translation  **Days/hours:** N/A | | | | | | | | | | | | |
| **Bus Routes:** 8,6 | | | | | | | | | | | **United Way Approval:** Yes | |
| **Other Information:** Visit the website to check out the monthly calendars. The center is also available for rent, visit the website or call for more information. Application is one page and given membership card. | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | | | |

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| **Agency name:** Community Action Agency | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number:**  Alachua County 352-373-7667  Levy County 352-493-1734  Marion County 352-732-3008 | **Website:** <http://www.cfcaa.org> | | |
| **Address:** 1405 NW 13th St, Suite B Gainesville, FL 32608 | | | |
| **Hours/ days:** M-F 8:00am-5:00pm, closed from 12:00pm-1:00pm | | | |
| **Services provided:** Weatherization Assistance- improving energy efficiency of their homes and ensure their health and safety. | | | |
| **Service area:** A/L/M | **Cost:** Free | | |
| **Eligibility/Requirements for accessing services:** Low-income sector, must fall within the income guidelines, LIHEAP repeat recipients, elderly (60 years +), physically disabled residents, families with children under 12, households with a high-energy burden (repeated high utility bills). All houses must be evaluated to determine possible services. | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:** Same as regular office hours | | | |
| **Bus Routes:** 8, 10, 29 | | **United Way Approval:** Yes | |
| **Other Information:** | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | |
| **Agency name:** Thelma Boltin Senior Activity Center | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number:** (352) 334-2105 | | | **Website:** <http://www.cityofgainesville.org/tabid/168/Default.aspx> |
| **Address:** 516 NE 2nd Ave, Gainesville, FL 32601 | | | |
| **Hours/ days:** M-F: 9:00 a.m.-12:30 p.m. | | | |
| **Services provided:** Meal flight program for the elderly that is served daily. | | | |
| **Service area:** A | | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** Age 60+ and register on site. | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | |
| **Bus Routes:** 1, 25 | | | **United Way Approval:** N/A |
| **Other Information:** Application is more of a registration form that needs to be completed before accessing services, call and make sure they are accepting more participants. | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | |

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| **Employment/Job Training** |

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| **Agency name:** The Dignity Project | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | |
| **Phone number:** (352) 371-6792 | | **Website:** <http://www.dignityproject2.org> | | | | | | | |
| **Address:** 1125 SE 4th St, Gainesville, FL 32601 | | | | | | | | | |
| **Hours/ days:** M-F 10:00am-4:00pm | | | | | | | | | |
| **Services provided:**   * Offers hands on training in both the automotive field and computer field for 'disadvantaged youth.' * Computers and computer support for individuals * Low cost auto repair and computer repair; low cost autos * Donates computers to veterans and children at UFHealth Hospital | | | | | | | | | |
| **Service area:** Alachua County | | **Cost:** Repair Cost: $20-40 for most computers and $45/hour for autos. | | | | | | | |
| **Eligibility/Requirements for accessing services:**  Teens seeking skilled employment, geared towards ‘disadvantaged youth’ | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | |
| **Bus Routes:** 1, 46 | | | | | | **United Way Approval:** Yes | | | |
| **Other Information:** After the application follows an interview. | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | |
| **Agency name:** Goodwill Job Junction | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | |
| **Phone number:**  (352) 335-1311,  Toll Free (877) 346-3349 | | **Website:** <http://www.goodwilljax.org/employment/job-junctions.aspx> | | | | | | | |
| **Address:** 3520 SW 34th St, Gainesville, FL 32608 | | | | | | | | | |
| **Hours/ days:** M-F: 8:30am-5pm | | | | | | | | | |
| **Services provided:** Assists with job leads, hosts career fairs, provides phones for job searches, helps write resumes and provides skills training and advice | | | | | | | | | |
| **Service area:** A | | **Cost:** Free | | | | | | | |
| **Eligibility/Requirements for accessing services:**  Open to anyone seeking assistance finding employment | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | |
| **Bus Routes:** 12, 36, 37, 62 | | | | | | **United Way Approval:** Yes | | | |
| **Other Information:** | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | |
| **Agency name:** Focus on the Future Displaced Homemakers Program at Santa Fe College | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | |
| **Phone number:** (352) 395-5047 | | | **Website:** [www.sfcollege.edu/DisplacedHomemakers](http://www.sfcollege.edu/DisplacedHomemakers) | | | | | | |
| **Address:** 3000 NW 83rd St Gainesville, FL 32606 1-40 | | | | | | | | | |
| **Hours/ days:** Mon-Fri 8:00am -4:30 pm | | | | | | | | | |
| **Services provided:** It offers empowerment and employment assistance to homemakers who have been dependent upon someone for support, which is no longer available to them. There is a 60-hour course (3 weeks) that provides life management, basic computer skills (Word, Excel, MS 2010, email, internet), and employability skills (Resume builder, interview techniques, mock interviews). Computer lab is also available after the course so that participants can practice skills learned. | | | | | | | | | |
| **Service area:** A, B, L, Col, P, G, Clay | | | | | | | | **Cost:** Free | |
| **Eligibility/Requirements for accessing services:** 35+, has worked in the home providing unpaid household services for family members, unemployed, difficulty getting a job, has been dependent on another family member but no longer supported, or dependent on federal assistance. | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | |
| **Bus Route:** 43, 10 | | | | | | | **United Way Approval:** Yes | | |
| **Other Information:** Call and make an appointment first to create a service plan and then provide necessary paperwork. | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | |
| **Agency name:** Library Partnership Neighborhood Resource Center | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | |
| **Phone number:** 352-334- 0160 (Front Office) | | | | | | | | | **Website:** [www.pfsf.org](http://www.pfsf.org) |
| **Address:** 1130 NE 16th Ave, Gainesville, FL 32601 | | | | | | | | | |
| **Hours/ days:** Mon., Tues., Fri. 9:00 am -5:00 pm, Wed. & Thurs 11-6, Fri 9-5 | | | | | | | | | |
| **Services provided:** Families and individuals have at their disposal a plethora of services and programs which include: A full functioning library, free faxing, clothing closet, tutoring, free notary services, resume & job search, computer use, credit repair, household budgeting, legal information/referral, children/teen activities & programming, adult programming, etc. Please call us with questions about any other assistance that may be needed. | | | | | | | | | |
| **Service area:** A | **Cost:** Free | | | | | | | | |
| **Eligibility/Requirements for accessing services:** All members of the community | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | |
| **Bus Routes:** 25, 46 | | | | | **United Way Approval:** Yes | | | | |
| **Other Information:** | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | |
| **Agency name:** Florida Department of Education Division of Vocational Rehabilitation | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | |
| **Phone number:** (352)955-3200 | | | | | **Website:** [www.rehabworks.org](http://www.rehabworks.org) | | | | |
| **Address:** 2610 NW 43rd Streer, Suite 1A Gainesville, Fl 32606-6677 | | | | | | | | | |
| **Hours/ days:** M-F: 8am-5pm | | | | | | | | | |
| **Services provided:**   * Federal-state program that helps people with disabilities obtain or maintain employment * Medical and psychological assessment, treatment available on a time-limited basis * Vocational evaluation and planning, career counseling and guidance, job placement | | | | | | | | | |
| **Service area:** | | | | **Cost:** Free | | | | | |
| **Eligibility/Requirements for accessing services:**  Only accepts applicants with physical or mental disabilities; must be interested in finding a job or regaining employment. If you receive SSDI or SSI you are eligible. | | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐**Not required** | | | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish, Sign Language  **Days/hours:** Contract-Let them know this service is needed when making an appointment and they will make an interpreter/translator available upon request | | | | | | | | | |
| **Bus Routes:** 10, 43 | | | | | **United Way Approval:** Yes | | | | |
| **Other Information:** | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | |
| **Agency name:** Action Labor | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | |
| **Phone number:** (352) 372-1611 | | | | **Website:** [www.actionlabor.com](http://www.actionlabor.com) | | | | | |
| **Address:** 16 NW 6th Ave, Gainesville FL 32601 | | | | | | | | | |
| **Hours/ days:**  Opens 5:30am-6pm Mon-Fri | | | | | | | | | |
| **Services provided:** Day Labor | | | | | | | | | |
| **Service area:** Alachua County | | | | **Cost: N/A** | | | | | |
| **Eligibility/Requirements for accessing services:** Must be at least 18 years old and provide two forms of identification. | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | |
| **Bus Routes:** N/A | | | | | **United Way Approval:** N/A | | | | |
| **Other Information:** | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | |
| **Agency name:** Gainesville Job Corps Center | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | |
| **Phone number: (**352) 377-2555  (800) 733-JOBS (5627) | | | | **Website:** [www.gainesville.jobcorps.gov](http://www.gainesville.jobcorps.gov) | | | | | |
| **Address:** 5301 NE 40th Terrace, Gainesville, FL 32609 | | | | | | | | | |
| **Hours/ days:** Mon-Fri 8:00am-5:00pm (residential facility operates 24 hours/7 days) | | | | | | | | | |
| **Services provided:** Offers GED and charter high school classes and residential and non-residential vocational training facilities for young adults. Also offers career training in automotive technology, business technology, carpentry, culinary arts, facilities maintenance, health occupations, painting, pre-law enforcement, and tile setting. | | | | | | | | | |
| **Service area:** A/B/G/L/P | | | | **Cost:** Free | | | | | |
| **Eligibility/Requirements for accessing services:**  Persons ages 16-24 yrs old, must meet certain requirements | | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐**Not required** | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | |
| **Bus Routes:** 26 | | | | | **United Way Approval:** N/A | | | | |
| **Other Information:** Must apply over phone. Call 407-495-1563 to apply. | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | |
| **Agency name:** Kelly Services | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | |
| **Phone number:** (352) 335-7800 | | | | **Website:** <http://www.kellyservices.us/us/ushome> | | | | | |
| **Address:** 2210 NW 40th Terrace Ste B Gainesville, FL 32605-3587 | | | | | | | | | |
| **Hours/ days:** M-F 8:30am-5:00pm | | | | | | | | | |
| **Services provided:** provides employment to employees with skills including office services, accounting, engineering, information technology, law, science, marketing, creative services, light industrial, education, and health care. | | | | | | | | | |
| **Service area:** Alachua County | | | | **Cost: Free** | | | | | |
| **Eligibility/Requirements for accessing services:**  Open to anyone seeking assistance finding employment background check required. Create profile | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | |
| **Bus Routes:** 43 | | | | | **United Way Approval:** N/A | | | | |
| **Other Information:** | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | |
| **Agency name:** Labor Finders | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | |
| **Phone number:** (352) 373-5777 | | | | **Website:** <http://www.laborfinders.com> | | | | | |
| **Address:** 1001 N.E. Waldo Road Gainesville, FL - 32641 | | | | | | | | | |
| **Hours/ days:** Mon-Fri 5:30- 4:00 | | | | | | | | | |
| **Services provided:** Labor Day | | | | | | | | | |
| **Service area:** Alachua County | | | | **Cost:** Free | | | | | |
| **Eligibility/Requirements for accessing services:**  Teens who are seeking skilled employment must be at office by 5:30am. Two forms of ID. | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | |
| **Bus Routes:** 11 | | | | | **United Way Approval:** N/A | | | | |
| **Other Information:** | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | |
| **Agency name:** Temp Staff | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | |
| **Phone number:** (352) 378-2300 | | | | **Website:** <http://www.tempforcegainesville.com> | | | | | |
| **Address:** 4740 NW 39th PL, Suite A, Gainesville FL 32606 | | | | | | | | | |
| **Hours/ days:** Office Hours Mon-Fri 7am – 5pm; Walk in applications Mon-Fri 8am-3pm | | | | | | | | | |
| **Services provided:** provides temporary, temporary to permanent and direct permanent placement staffing services for positions in Office Administrative, Professional, Technical, Production, Industrial and more | | | | | | | | | |
| **Service area:** Alachua County | | | | **Cost:** Free | | | | | |
| **Eligibility/Requirements for accessing services:**  Everyone. Some tests must be taken for clerical positions. | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | |
| **Bus Routes:** 10, 15, 39, 40, 43 | | | | | **United Way Approval:** N/A | | | | |
| **Other Information:** | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | |
| **Agency name:** Wal-Staf Personal Service | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | |
| **Phone number:** (352) 378-8367 | | | | **Website:** <http://www.wal-staf.com> | | | | | |
| **Address:** 4140 NW 27 Ln, Gainesville, FL 32606 | | | | | | | | | |
| **Hours/ days:** Mon-Fri 8:00am-5:00pm | | | | | | | | | |
| **Services provided:** Staffing service sends employees out on job assignments at our client locations. Positions can be anywhere from a day to a week or longer. Many of our positions are "Temp to Hire" where the client company is looking for a permanent employee. | | | | | | | | | |
| **Service area:** Alachua County | | | | **Cost:** Free | | | | | |
| **Eligibility/Requirements for accessing services:** Must have valid ID and I9 documentation (social security card). Must be at least 18. | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:** May vary depending on availability of bilingual employees**.** | | | | | | | | | |
| **Bus Routes:** 10, 43 | | | | | **United Way Approval:** N/A | | | | |
| **Other Information:**  Email: Gainesville@wal-staf.com  Erika@wal-staf.com | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | |
| **Agency name:** CareerSource North Central Florida | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | |
| **Phone number:** (352) 955-2245 | | | | | | **Website:** <http://www.floridaworksonline.com> | | | |
| **Address:** 10 NW 6th Street Gainesville, FL 32601 | | | | | | | | | |
| **Hours/ days:** Mon-Fri 8:00am-5:00pm, Thur 10:00am-5:00pm | | | | | | | | | |
| **Services provided:** Provides career counseling, workshops/assessments, resume and interview assistance, job leads, funding for job training, support services and phones, computers, and supplies for jobseekers; services are free of charge. | | | | | | | | | |
| **Service area:** A | | | | | | **Cost:** Free | | | |
| **Eligibility/Requirements for accessing services:** Everyone. Must be registered at www.employflorida.com | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:** Mon-Fri 8:00am-5:00pm, Thur 10:00am-5:00pm | | | | | | | | | |
| **Bus Routes:** N/A | | | | | | **United Way Approval:** N/A | | | |
| **Other Information:** Previously Florida Works Career Center | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | |

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| **Eviction/Foreclosure** |

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| **Agency name:** Alachua County Department of Social Services | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 264-6750 | **Website:** [http://www.alachuacounty.us/depts/css socialservices/pages/socialservices.aspx](http://www.alachuacounty.us/depts/css%20socialservices/pages/socialservices.aspx) | |
| **Address:** 218 SE 24th St, Gainesville, FL 32641 | | |
| **Hours/ days:** M-F 8:30 am-5:00 pm (call Mon at 9am) | | |
| **Services provided:** Housing Assistance Program provides short-term financial assistance and makes payments to vendors only for rent, mortgage and utility services. This program is designed to prevent foreclosures, evictions, and utility disconnections. | | |
| **Service area:** A | **Cost:** N/A | |
| **Eligibility/Requirements for accessing services:** Call for more information | | |
| **Application (on line or in person)** ☐**On Line** ☐ **In Person** ☐**Not required** | | |
| **Translation availability** Yes ☐ No  **Languages:** N/A  **Days/hours:** Limited (Call Ahead of Time) | | |
| **Bus Routes:** 3, 7 | | **United Way Approval:** Yes |
| **Other Information:** | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | |
| **Agency name:** Neighborhood Housing and Development Corporation | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number: (**352) 380-9119 | **Website:** <http://www.gnhdc.org> | |
| **Address:** 633 NW 8th Ave, Gainesville, FL 32601 | | |
| **Hours/ days:** M-T 8:30 am-4:30 pm, Friday 8:30am-12:30pm | | |
| **Services provided:** Provides credit and financial counseling, homebuyers’ education classes, offers a rental program for homes below the market rate, emergency home repair housing developments, sub developments, and provides foreclosure intervention counseling. Homebuyer Education Seminars are $50 with certification needed for down payment, but is fully reimbursed if participant purchases a home within 1 year of taking course. Look online for a list of the schedule. All other counseling offered on an appointment basis. | | |
| **Service area:** Primarily A/M/Clay plus 7 other counties | **Cost:** Varies, counseling is free | |
| **Eligibility/Requirements for accessing services:**  Varied with each program. For example, **f**irst-time homebuyer program participants must have not purchased a home in three years. Counseling is available to everyone. | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus Routes:** 1, 122 | | **United Way Approval:** Yes |
| **Other Information:** See website for program and services in your area. | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | |
| **Agency name:** Three Rivers Legal Services, Inc. | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 372-0519 | **Website:** [www.trls.org](http://www.trls.org) | |
| **Address:** 901 NW 8th Ave, Suite D-5, Gainesville, FL 32601 | | |
| **Hours/ days:** M-F 8:30AM- 5PM | | |
| **Services provided:** Provides free civil legal assistance for qualified individuals (low income individuals) (Foreclosure, Consumer, Domestic Violence, Education, Elder, Employment, Family, Public Benefits, Housing, Small Claims). | | |
| **Service area:** A, B, G, and L counties | **Cost:** Services free to eligible persons | |
| **Eligibility/Requirements for accessing services:**  Low-income individuals and families with incomes at or below 200% of federal poverty level with an emphasis on abused, disabled, or elderly clients. Persons who are struggling with both homelessness and disability in Alachua County may schedule an appointment for an initial interview over the phone. | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Varies  **Days/hours:** Available upon request | | |
| **Bus Routes:** 6, 27, 122 | | **United Way Approval:** Yes |
| **Other Information:**  To apply for services, call the legal helpline at one of the following numbers:  1-866-8091  1-800-372-0936  1-800-495-0039 | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | |

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| **Food Assistance** |

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| **Agency name:** Bread of the Mighty Food Bank | | | | | | |
| **Contact person if available/appropriate:** [foodbank7@bellsouth.net](mailto:foodbank7@bellsouth.net) | | | | | | |
| **Phone number:** (352) 336-0839 | | **Website:** <https://www.breadofthemighty.org> | | | | |
| **Address:** 325 N.W. 10th Avenue Gainesville FL 32601 | | | | | | |
| **Hours/ days:** M-F 8:00AM-4:00PM | | | | | | |
| **Services provided:** Food pantry | | | | | | |
| **Service area:** A/B/G/L/P | | **Cost:** free | | | | |
| **Eligibility/Requirements for accessing services:** members only, must prove they are a non-profit to receive food | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | |
| **Bus Routes:** 6 w/ 3 min walk | | | | | | **United Way Approval:** Yes |
| **Other Information: volunteer opportunities** | | | | | | |
| **Do you give us permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | | |
| **Agency name:** Thelma Boltin Senior Activity Center | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | |
| **Phone number:** (352) 334-2105 | **Website:** http://www.cityofgainesville.org/tabid/168/Default.aspx | | | | | |
| **Address:** 516 NE 2nd Ave, Gainesville, FL 32601 | | | | | | |
| **Hours/ days:** M-F: 9:00 am-12:30 pm | | | | | | |
| **Services provided:** Meal flight program for the elderly that is served daily. | | | | | | |
| **Service area:** A | | | | | **Cost:** Free | |
| **Eligibility/Requirements for accessing services:** Age 60+ and register on site. | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | |
| **Bus Routes:** 5, 11, 15 all with short walk | | | | | **United Way Approval:** N/A | |
| **Other Information:** Application is more of a registration form that needs to be completed before accessing the services, call and make sure they are accepting more participants. | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | |
| **Agency name:** Dome of Resources Food Pantry- Mount Olive AME Church | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | |
| **Phone number:** (352) 378-9051 | | | **Website:** N/A | | | |
| **Address:** 721 SE 8th St Gainesville, FL 32601 | | | | | | |
| **Hours/ days:** 2nd and 3rd Saturday of every month from 9:00am- when it finishes | | | | | | |
| **Services provided:** Food bank | | | | | | |
| **Service area:** First come, first serve. | | | **Cost:** Free | | | |
| **Eligibility/Requirements for accessing services**: No ID or paperwork needed, but must fill out simple initial paperwork with household information. | | | | | | |
| **Application (on line or in person**) ☐On Line ☐In Person ☐Not required | | | | | | |
| **Translation availability ☐Yes ☐ No**  **Languages:** N/A  **Days/hours:** N/A | | | | | | |
| **Bus Routes:** 7 | | | | **United Way Approval:** Yes | | |
| **Other Information: N/A** | | | | | | |
| **Do you give us permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | | |
| **Agency name:** Salvation Army | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | |
| **Phone number:** (352) 376-1743 | **Website:** <http://www.salvationarmyflorida.org/gainesville> | | | | | |
| **Address:** 639 E University Ave, Gainesville, FL 32601 | | | | | | |
| **Hours/ days:** Monday-Friday 3PM-4PM | | | | | | |
| **Services provided:** Dinners | | | | | | |
| **Service area:** A/B/G/L/P | | **Cost:** Free | | | | |
| **Eligibility/Requirements for accessing services:** N/A | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐ **Not required** | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | |
| **Bus Routes:** 11 | | | | | | **United Way Approval:** N/A |
| **Other Information:** | | | | | | |
| **Agency name:** St. Francis House | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | |
| **Phone number:** (352) 378-9079 | | **Website:** [www.stfrancishousegnv.org](http://www.stfrancishousegnv.org) | | | | |
| **Address:** 413 S Main St, Gainesville, FL 32601 | | | | | | |
| **Hours/ days:** Daily, 10am-1pm | | | | | | |
| **Services provided:** 3 meals/day for residents, Lunch for 200 or more visitors, daily | | | | | | |
| **Service area:** A/B/G/L/P | | **Cost:** Free | | | | |
| **Eligibility/Requirements for accessing services:** Must have police clearance. Require that everyone who comes in front door for any type of service must have clearance card from police station located on NW 6th street. Card indicates no outstanding warrants, not a sex offender, major offences etc. | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | |
| **Bus Routes:** 6, 10, 27; also near Downtown Bus Station Hub | | | | | | **United Way Approval:** Yes |
| **Other Information:** | | | | | | |
| **Do you give us permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | | |
| **Agency name:** Holy Trinity Episcopal | | | | | | |
| **Contact person if available/appropriate:** Dilon Ellis [dellis1946@earthlink.net](mailto:dellis1946@earthlink.net) | | | | | | |
| **Phone number:** (352) 372-4721 | | **Website:** [www.holytrinitygnv.org](http://www.holytrinitygnv.org) | | | | |
| **Address:** 100 NE 1st St, Gainesville 32601 | | | | | | |
| **Hours/ days:** Sunday 7AM | | | | | | |
| **Services provided:** Sunday Breakfast | | | | | | |
| **Service area:** All | | **Cost:** Free | | | | |
| **Eligibility/Requirements for accessing services:** Anyone | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | |
| **Bus Routes:** 15 | | | | | | **United Way Approval:** Yes |
| **Other Information:** | | | | | | |
| **Do you give us permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | | |
| **Agency name:** Homevan Citizens for Social Justice | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | |
| **Phone number:** (352) 372-4825 | | **Website:** [www.homevan.blogspot.com](http://www.homevan.blogspot.com) | | | | |
| **Address:** 307 SE 6th St, Gainesville FL 32601 | | | | | | |
| **Hours/ days:** Thursdays - Dignity Village (Tent City) - 5:00 pm, Downtown - 6:00 pm | | | | | | |
| **Services provided:** mobile soup kitchen, Wednesday, 2:00 pm - Homevan Pet Project providing pet food at Downtown Library. | | | | | | |
| **Service area:** Downtown Plaza | | **Cost:** Free | | | | |
| **Eligibility/Requirements for accessing services:** N/A | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | |
| **Bus Routes:** | | **United Way Approval:** No (Not enough resources) | | | | |
| **Other Information:** | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | |

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| **HIV-Related** |

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| **Agency name:** Planned Parenthood of North Central Florida, Inc. | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | |
| **Phone number:** (352) 377-0881 | | | | **Website:**  <https://www.plannedparenthood.org/health-center/florida/gainesville/32601/gainesville-health-center-2155-90320> | | | | |
| **Address:** 914 NW 13th St, Gainesville, FL 32601 | | | | | | | | |
| **Hours/ days:** W 9AM-6PM TH 12PM-8PM F 9:30AM-6PM S 10AM-2PM | | | | | | | | |
| **Services provided:** Confidential HIV testing | | | | | | | | |
| **Service area:** A | **Cost:** Call for more information | | | | | | | |
| **Eligibility/Requirements for accessing services:** Everyone over 19 | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish phone speaker  **Days/hours:** N/A | | | | | | | | |
| **Bus Routes:** 8, 10, 29 | | | | | | **United Way Approval:** N/A | | |
| **Other Information:** | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | | | | |
| **Agency name:** GAAP – Gainesville Area Aids Project | | | | | | | | |
| **Contact person if available/appropriate:** [info@gaaponline.org](mailto:info@gaaponline.org) | | | | | | | | |
| **Phone number:** (352) 373-4227 | | | **Website:** [www.gaaponline.org/services.htm](http://www.gaaponline.org/services.htm) | | | | | |
| **Address:** 3131 NW 13 Street Gainesville, FL 32609 | | | | | | | | |
| **Hours/ days:** M-F 7:30 AM-7:00PM S 9:00 AM- 4:00 PM  Lunches Tuesdays @ 12 PM (doors open 10:30 AM-1:00 PM) | | | | | | | | |
| **Services provided:** Hot meals for anyone HIV or HIV/LGB&T Friendly, distribute necessities such as bathroom tissue, laundry soap, bleach, dish soap, toothbrushes, and many other personal items that food stamps will not pay for. | | | | | | | | |
| **Service area:** Gainesville | | | **Cost:** Free | | | | | |
| **Eligibility/Requirements for accessing services:** No paperwork required | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | |
| **Bus Routes:** 6, 15 | | | | | | | | **United Way Approval:** N/A |
| **Other Information:** | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | | | | |
| **Agency name:** Housing Assistance (HOPWA) | | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | | |
| **Phone number:** (800) 352-2437 | | | **Website:** <http://www.floridahealth.gov/diseases-and-conditions/aids/patient-care/hopwa.html> | | | | | |
| **Address:** N/A | | | | | | | | |
| **Hours/ days:** | | | | | | | | |
| **Services provided:** Provides uniform, consistent guidance on the Florida State HOPWA Program to assist local HOPWA project sponsors, County Health Departments, case management agencies, DOH staff, and any other parties responsible for the implementation of the day‐to‐day activities of the HOPWA program. | | | | | | | | |
| **Service area:** Nationwide | | | **Cost:** N/A | | | | | |
| **Eligibility/Requirements for accessing services:**   * Be referred to the Department by a participating HIV/AIDS service provider agency * Be receiving HIV/AIDS case management * Have a medical professional verify HIV/AIDS status * Meet current Housing Opportunities Program income guidelines * Live within the metropolitan statistical area (MSA) to which they are applying | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | |
| **Bus Routes:** N/A | | | | | | | | **United Way Approval:** N/A |
| **Other Information:** Application must be filled out but service provider. | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | | | | |
| **Agency name:** Florida AIDS Hotline | | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | | |
| **Phone number:**  English (800) 352- 2437  Spanish (800) 545- 7432  Creole (800) 243-7101 | | | **Website:** <http://211bigbend.net/florida-hivaids-hotline.html> | | | | | |
| **Address:** | | | | | | | | |
| **Hours/ days:** 8 am-9pm Mon-Fri and 10:30am-6:30 pm on Sat and closed Sun | | | | | | | | |
| **Services provided:** Statewide resource for HIV/AIDS-related information, community referrals and supportive telephone counseling. Callers receive information on HIV and AIDS related issues including locations of testing sites and program services in Florida. | | | | | | | | |
| **Service area:** State of Fl | | | **Cost:** Free | | | | | |
| **Eligibility/Requirements for accessing services:** None | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | |
| **Bus Routes:** N/A | | | | | | | | **United Way Approval:** Yes |
| **Other Information:** | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | | | | |
| **Agency name:** Rural Women’s Health Project | | | | | | | | |
| **Contact person if available/appropriate:** Robin Lewy, Director of Development | | | | | | | | |
| **Phone number:** (352) 372-1095 | | | **Website:** <http://rwhp.org>  Check us out on:  www.twitter.com/rwhp  www.youtube.com/watch?v=9kYl4ZopLTQ | | | | | |
| **Address:** 1108 SW 2nd Ave Gainesville Fl, 32601 | | | | | | | | |
| **Hours/ days:** Mon-Fri 9:00 am- 5:00 pm | | | | | | | | |
| **Services provided:** Support, education, linkage to care for women with living with HIV or female caregivers. Support group meetings, free print health education material, presentations, peer advocates, and pen pal programming. | | | | | | | | |
| **Service area:** North Central Fl | | | **Cost:** Free | | | | | |
| **Eligibility/Requirements for accessing services:** Call for more information | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:** Mon- Fri 9:00am- 5:00 pm | | | | | | | | |
| **Bus Routes:** 1, 46, 5, 122 | | | | | | | | **United Way Approval:** Yes |
| **Other Information:** | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | | | | |
| **Agency name: Florida Department of Health in Alachua County** | | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | | |
| **Phone number:** (352) 334-7960 | | | | | **Website:** http://alachua.floridahealth.gov/ | | | |
| **Address:** 224 SE 24th St. Gainesville, FL 32641 | | | | | | | | |
| **Hours/ days:** Mon – Fri 8am – 5pm | | | | | | | | |
| **Services provided:** Confidential and Anonymous HIV Testing; Pre-Exposure Prophylaxis; Medical Case Management; AIDS Drug Assistance Program, HIV primary care and specialty care, STD testing and treatment | | | | | | | | |
| **Service area:** Alachua and surrounding counties | | **Cost:** Sliding fee scale | | | | | | |
| **Eligibility/Requirements for accessing services:** Photo ID; proof of residency and proof of income required, proof of positivity if seeking care for HIV infection | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | |
| **Translation availability** ☐Yes **☐ No**  **Languages:** Spanish  **Days/hours:** Mon – Fri 8am – 5pm | | | | | | | | |
| **Bus Routes:** 7, 11 | | | | | | | **United Way Approval:** N/A | |
| **Other Information:** | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | |
| **Agency name: WellFlorida Council** | | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | | |
| **Phone number:** (352) 313-6500 | | | | | **Website:** http://wellflorida.org/ | | | |
| **Address:** 1785 NW 80th Blvd. Gainesville, FL 32606 | | | | | | | | |
| **Hours/ days:** varies | | | | | | | | |
| **Services provided:** Confidential HIV Testing**;** ARTAS; Linkage | | | | | | | | |
| **Service area:** All | | **Cost:** Free HIV Testing | | | | | | |
| **Eligibility/Requirements for accessing services:** | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | |
| **Translation availability ☐Yes** ☐ No  **Languages: N/A**  **Days/hours: N/A** | | | | | | | | |
| **Bus Routes:** | | | | | | | **United Way Approval:** N/A | |
| **Other Information:** Location and hours vary. | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | |
| **Agency name: GatorWell Health Promotion Services** | | | | | | | | |
| **Contact person if available/appropriate:** Samantha Evans | | | | | | | | |
| **Phone number:** (352) 273-4450 | | | | | **Website:** http://gatorwell.ufsa.ufl.edu/ | | | |
| **Address:** 655 Reitz Union Dr. Ste. 1100 Gainesville, FL 32611 | | | | | | | | |
| **Hours/ days:** Mon & Wed 2pm – 4:30pm; Thurs & Fri 9:30am – 11:30am | | | | | | | | |
| **Services provided:** Confidential HIV Testing | | | | | | | | |
| **Service area:** UF Campus | | **Cost:** Free | | | | | | |
| **Eligibility/Requirements for accessing services:** must be a student enrolled at UF | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | |
| **Translation availability ☐Yes** ☐ No  **Languages: N/A**  **Days/hours: N/A** | | | | | | | | |
| **Bus Routes:** 9, 20, 35, 36, 37 | | | | | | | **United Way Approval:** N/A | |
| **Other Information:** | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | |
| **Agency name: University of Florida Student Health Care Center** | | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | | |
| **Phone number:** (352) 391-1161 | | | | | **Website:** http://shcc.ufl.edu/ | | | |
| **Address:** 280 Fletcher Dr. Gainesville, FL | | | | | | | | |
| **Hours/ days:** Mon – Fri 8 am – 3pm | | | | | | | | |
| **Services provided:** Confidential HIV Testing | | | | | | | | |
| **Service area:** UF Campus | | **Cost:** $15 (includes gonorrhea, chlamydia, and syphilis) | | | | | | |
| **Eligibility/Requirements for accessing services:** UF student registered for classes | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | |
| **Translation availability ☐Yes** ☐ No  **Languages: N/A**  **Days/hours: N/A** | | | | | | | | |
| **Bus Routes:** | | | | | | | **United Way Approval:** N/A | |
| **Other Information:** | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | |
| **Agency name: Equal Access Clinic Network** | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | |
| **Phone number:** (352) 273-9425 | | | | | **Website:** http://equalaccess.med.ufl.edu/ | | | |
| **Address:** UFHSC Box 100211 Gainesville, Florida 32610-0211 | | | | | | | | |
| **Hours/ days:** varies | | | | | | | | |
| **Services provided:** Confidential HIV Testing | | | | | | | | |
| **Service area:** Alachua | | **Cost:** Free | | | | | | |
| **Eligibility/Requirements for accessing services:** uninsured clients only | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | |
| **Translation availability** ☐Yes **☐ No**  **Languages:** Spanish  **Days/hours:** varies | | | | | | | | |
| **Bus Routes:** depends on clinic location | | | | | | | **United Way Approval:** N/A | |
| **Other Information:** Location and hours vary. Contact clinic or visit website for schedule. | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | |
| **Agency name: HealthStreet** | | | | | | | | |
| **Contact person if available/appropriate:** Brianna Aldridge | | | | | | | | |
| **Phone number:** (352) 294-4870 | | | | | **Website:** http://healthstreet.program.ufl.edu/ | | | |
| **Address:** 2401 SW Archer Rd. Gainesville, FL | | | | | | | | |
| **Hours/ days:** Thurs 2pm – 6pm | | | | | | | | |
| **Services provided:** Confidential HIV Testing; Safe sex kits | | | | | | | | |
| **Service area:** Alachua | | **Cost:** Free | | | | | | |
| **Eligibility/Requirements for accessing services:** Appointment only and Picture ID; HealthStreet membership (free) | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | |
| **Translation availability** ☐Yes **☐ No**  **Languages:** Spanish  **Days/hours:** varies | | | | | | | | |
| **Bus Routes:** 1, 9, 12, 35, 38 | | | | | | | **United Way Approval:** N/A | |
| **Other Information:** | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | |
| **Agency name:** UF Mobile Outreach Clinic | | | | | | | | |
| **Contact person if available/appropriate:** Sherice Stewart | | | | | | | | |
| **Phone number:** (352) 273-8959 | | | | | **Website:** http://outreach.med.ufl.edu/ | | | |
| **Address:** N/A | | | | | | | | |
| **Hours/ days:** varies | | | | | | | | |
| **Services provided:** Confidential HIV Testing | | | | | | | | |
| **Service area:** Alachua | | **Cost:** Free | | | | | | |
| **Eligibility/Requirements for accessing services:** Picture ID | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | |
| **Translation availability** ☐Yes **☐ No**  **Languages:** Spanish  **Days/hours:** varies | | | | | | | | |
| **Bus Routes:** depends on location | | | | | | | **United Way Approval:** N/A | |
| **Other Information:** Location and hours vary. Visit website for schedule. | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | |

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| **Housing** | | | |
| **Agency name:** Alachua County Housing Authority | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number:** (352) 372-2549 | | **Website:** <http://www.acha-fl.com> | |
| **Address:** 703 NE 1st St., Gainesville, FL 32601 | | | |
| **Hours/ days:**  M-R 8am-5pm | | | |
| **Services provided:** Provides quality housing or rental assistance to certified clients | | | |
| **Service area:** A | | **Cost:** Assistance is available | |
| **Eligibility/Requirements for accessing services:**  Must meet program requirements, including income, family size and background check. | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | |
| **Bus Routes:** N/A | | | **United Way Approval:** N/A |
| **Other Information:** Requires application for appointment.  All household members over 18 years old must be present at appointment. | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | |
| **Agency name:** St. Francis Arbor House | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number:** (352) 378-9079 | | | **Website:** <http://www.stfrancishousegnv.org/arbor-house-gainesville-florida> |
| **Address:** 413 S Main St. Gainesville, FL 32601 | | | |
| **Hours/ days:**  M-F 8am-4:30pm | | | |
| **Services provided:** Transition housing for women or women with children who are working a minimum of 20 hours a week or are enrolled in school. | | | |
| **Service area:** A | | **Cost:** Rent is income based | |
| **Eligibility/Requirements for accessing services:** Must be female with no more than 2 children 9 years and younger and either working or enrolled in school | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | |
| **Bus Routes:** N/A | | | **United Way Approval:** N/A |
| **Other Information:** Call for more information regarding application process. | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | |
| **Agency name:** Gainesville Housing Authority | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number:** (352) 872-5500 | | **Website:** [www.gainesvillehousingauthority.org](http://www.gainesvillehousingauthority.org) | |
| **Address:** 1900 SE 4th St, Gainesville, FL 32641 | | | |
| **Hours/ days:**  M-F 7:30am-6pm (Closed 12-1 for lunch) | | | |
| **Services provided:** Provides quality housing or rental assistance to certified clients | | | |
| **Service area:** A (Gainesville only) | **Cost:** Assistance dependent on individual circumstances | | |
| **Eligibility/Requirements for accessing services:** Must meet program requirements, including income, family size and background check. | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | |
| **Bus Routes:** N/A | | | **United Way Approval:** N/A |
| **Other Information:** | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | |

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| **Agency name:** USDA Rural Development | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 338-3482 | **Website:** [www.rurdev.usda.gov/FL](http://www.rurdev.usda.gov/FL) | |
| **Address:** 4440 NW 25th Pl, Gainesville, FL 32606 | | |
| **Hours/ days:**  M-F 8:00 am-4:30 pm | | |
| **Services provided:** Provides financing for adequate, modest, decent, safe and sanitary housing through purchase or improvement, also refinances certain housing debts in rural areas. | | |
| **Service area:**  A, G, L, M, P | **Cost:** Fees vary | |
| **Eligibility/Requirements for accessing services:**  Must meet program requirements for income, family size, ability to repay loan and current credit standing | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐Yes ☐ No  **Languages:**  Spanish (multilingual employees)  **Days/hours:** No specific hours for translation services | | |
| **Bus Routes:** 8, 10, 33, 43 | | **United Way Approval:** Yes |
| **Other Information:** See website for specific application forms and requirements. | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | |
| **Agency name:** Alachua Habitat for Humanity | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:**  (352) 378-4663 | **Website:** [www.alachuahabitat.org](http://www.alachuahabitat.org) | |
| **Address:** 2317 SW 13th St, Gainesville, FL 32608 | | |
| **Hours/ days:** Mon-Fri 9am-5pm | | |
| **Services provided:** Neighborhood revitalization program that may include services such as new house construction, rehabilitation of vacant and foreclosed properties, house repairs for existing low-income homeowners, weatherization to make houses more energy-efficient and affordable, and strategic community planning that brings additional resources to underserved areas and builds more economically sustainable communities. | | |
| **Service area:** A | **Cost:** Low cost | |
| **Eligibility/Requirements for accessing services:**  Must presently be living in substandard housing and meet income requirements, it varies from service and they neighborhood they choose to focus on. | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus Routes:** | | **United Way Approval:** N/A |
| **Other Information:** Visit the website,<http://www.alachuahabitat.org/Neighborhood-Revitalization.html> to see what neighborhood is chose and if you are eligible. | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | |
| **Agency name:** Neighborhood Housing and Development Corporation | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 380-9119 | **Website:** <http://www.gnhdc.org> | |
| **Address:** 633 NW 8th Avenue, Gainesville, FL 32601 | | |
| **Hours/ days:** M-T 8:30 am-4:30 pm, Friday 8:30am-12:30pm | | |
| **Services provided:** Provides credit and financial counseling, homebuyers’ education classes, offers a rental program for homes below the market rate, emergency home repair housing developments, sub developments, and provides foreclosure intervention counseling. Homebuyer Education Seminars are $50 with certification needed for down payment, but is fully reimbursed if participant purchases a home within 1 year of taking course. Look online for a list of the schedule. All other counseling offered on an appointment basis.  There is a rental waiting list, there is not an immediate place to stay to offer. | | |
| **Service area:** Primarily A/M/Clay plus 7 other counties | **Cost:** Varies, counseling is free | |
| **Eligibility/Requirements for accessing services:** Varied with each program. For example, **f**irst-time homebuyer program participants must have not purchased a home in three years. Counseling is available to everyone. | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability ☐**Yes ☐ No  **Languages:** Several, available online  **Days/hours:** N/A | | |
| **Bus Routes:** 1, 122 | | **United Way Approval:** Yes |
| **Other Information:** N/A | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | |
| **Immigration-Related Assistance** | | |

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| **Agency name:** Interfaith Alliance for Immigrant Justice | | |
| **Contact person if available/appropriate:** Richard MacMaster | | |
| **Phone number:** (352) 371-6772 (Eve and Richard’s home phone)  (352) 377-6577 | **Website:** <http://gainesvilleiaij.blogspot.com> | |
| **Address:** 1504 West University Avenue, Gainesville, FL | | |
| **Hours/ days:** Meet on the second Monday of every month, 6pm at La Casita (the Institute of Hispanic Latino Cultures) | | |
| **Services provided:** Network of local synagogues, mosques, churches, fellowships, student groups, community organizations, and political and academic leaders joined together to study about, educate the community and work towards a just solution for our local and national immigration crisis. | | |
| **Service area:**  A | **Cost:** N/A | |
| **Eligibility/Requirements for accessing services:** Everyone | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐ **Not required** | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus Routes:** 5, 43 | **United Way Approval:** N/A | |
| **Other Information:** | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | |
| **Agency name:** Latina Women’s League | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 378-9787 | **Website:** <http://latinawomensleague.org> | |
| **Address:** 4510 NW 14th Place Gainesville, Florida 32605 | | |
| **Hours/ days:** | | |
| **Services provided:** Naturalization workshops, citizen preparation classes, English classes, and Cuentos en Español, a bilingual story time for children and their families. | | |
| **Service area:** A | **Cost:** Free | |
| **Eligibility/Requirements for accessing services:** Those wanting to participate in the naturalization workshops must be permanent U.S. residents | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐ **Not required** | | |
| **Translation availability** ☐ Yes ☐No  **Languages:** Spanish  **Days/hours:** When available | | |
| **Bus Routes:** 43 with 5 min walk, 10 with 12 min walk | **United Way Approval:** N/A | |
| **Other Information:** | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | |
| **Agency name:** Rural Women’s Health Project | | |
| **Contact person if available/appropriate:** Robin Lewy and Fran Richardo | | |
| **Phone number:** (352) 372-1095 | **Website:** http://rwhp.org/ | |
| **Address:** 1108 SW 2nd Ave Gainesville Fl, 32601 | | |
| **Hours/ days:** Mon-Fri 9:00 am- 5:00 pm | | |
| **Services provided:**  Providehealth referral, health education, community health worker training, and linkage to care services. | | |
| **Service area:** North Central Fl | **Cost:** Free | |
| **Eligibility/Requirements for accessing services:** None | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐ **Not required** | | |
| **Translation availability** ☐ Yes ☐No  **Languages:** Spanish  **Days/hours:** Mon- Fri 9:00am- 5:00 pm | | |
| **Bus Routes:** 1, 25A, 46 | **United Way Approval:** Yes | |
| **Other Information:** | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | |
| **Agency name:** Welcoming Gainesville | | |
| **Contact person if available/appropriate:** Richard MacMaster | | |
| **Phone number:** N/A  Email:  [welcominggainesville@gmail.com](mailto:welcominggainesville@gmail.com) | | **Website:** None. Facebook: Welcoming Gainesville  https://www.instagram.com/welcoming\_gainesville/ |
| **Address:** 1236 NW 18th Ave, Gainesville, FL 32609 | | |
| **Hours/ days:** N/A | | |
| **Services provided:**   * Offer an English Partner Program: matches native speakers with English learners in the community to improve conversational English skills and learn more about American culture, meet 1 hr per week * Provide Gainesville Video Guides: Video guides to explain the basics of life in Gainesville including ‘How to use the RTS bus system’, ‘American laws and customs’ and ‘Housing in Gainesville’ * Offer educational and community events to raise awareness and educate about diversity, immigration and refugee crisis | | |
| **Service area:** A | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** None | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐ **Not required** | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Other Information:**  To join the English Partner Program: <https://goo.gl/forms/b4OnGUP5hFC7gdZD2>  To become a volunteer for this program, people can sign up online at: <https://goo.gl/forms/vtO9AYSZqpavhiRd2> | | |
| **Bus Routes:** 8, 29 | | **United Way Approval:** Yes |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | |
| **Agency name:** Law Office of Evan D. George | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 378-3634 | | **Website:** http://evangeorge-law.com |
| **Address:** 4400 NW 23rd Avenue, Suite A, Gainesville, FL 32606 | | |
| **Hours/ days:** Monday - Thursday 8 – 6pm | | |
| **Services provided:**  Legal consultation and services for immigration, naturalization and asylum cases   * Services: immigration law, green card, temporary visa, asylum, deportation defense, TPS, VAWA, U Visa, hardship waivers | | |
| **Service area:** A, M, C (Central Florida) | | **Cost:** consultation fee - $100, varies by client and situation, may be waived if services retained |
| **Eligibility/Requirements for accessing services:** N/A | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐ **Not required** | | |
| **Translation availability** ☐ Yes ☐No  **Languages:** Spanish  **Days/hours:** Business hours | | |
| **Bus Routes:** 10,43 | | **United Way Approval:** Yes |
| **Other Information:** | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | |
| **Infant Necessities** | | |

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| **Agency name:** Women’s Infants and Children Project (WIC) | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number**: 352-225-4343 | **Website**: <http://www.fns.usda.gov/wic/women-infants-and-children-wic> <http://www.fns.usda.gov/wic> | | |
| **Address:**  WIC and Administrative Office:  224 SE 24th St. Gainesville, FL 32641  Other locations:  816 SW 64th Terrace Gainesville, FL 32607; 3800 NW 152nd Place Gainesville, FL 32615; 3600 NE 15th St. Gainesville, FL 32609 | | | |
| **Hours/ days:**  WIC and Administrative Office:  224 SE 24th St. Gainesville, FL 32641 M-F 8:15AM-3:30PM  Other locations:  816 SW 64th Terrace Gainesville, FL 32607 Thursday 8-:15AM-3:30PM  3800 NW 152nd Place Gainesville, FL 32615 Tuesday 8:45AM-3:30PM  3600 NE 15th St. Gainesville, FL 32609 Tuesday 8:15AM-3:30PM | | | |
| **Services provided:** WIC provides supplemental foods, health care referrals, nutrition education, breastfeeding counseling and support. | | | |
| **Service area**: A, B, Clay, D, Col, Lafay, Levy, Suwa, union | | | **Cost:** Free |
| Eligibility/Requirements for accessing services: Low-income pregnant, breastfeeding, and non-breastfeeding postpartum women, an infant, or a child under five years old. Income must not exceed 185% of U.S. poverty income guidelines and deemed at nutritional risk. For WIC certification must bring all members applying, proof of income for everyone in the household, proof of where you live, for of identification for all person applying, social security number, WIC medical referral form, and immunization record. | | | |
| **Application (on line or in person) ☐On Line ☐In Person** ☐**Not required** | | | |
| **Translation availability ☐Yes ☐No**  **Languages:** Spanish and a language line available  **Days/hours:** N/A | | | |
| **Bus Routes:** 5, 76 | | **United Way Approval:** Yes | |
| **Other Information:** For WIC certification must bring all members applying, proof of income for everyone in the household, proof of where you live, for of identification for all person applying, social security number, WIC medical referral form, and immunization record.  Call 1-800-342-3556 to apply. | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | |

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| **Agency name:** Salvation Army Family Thrift Store | | | | |
| **Contact person if available/appropriate:** | | | | |
| **Phone number:** (352) 373-7597 | **Website:** <http://www.salvationarmyflorida.org/gainesville> | | | |
| **Address:** 55 NW 23rd Ave, Gainesville, FL 32609 | | | | |
| **Hours/ days:** M-S 10AM-5PM | | | | |
| **Services provided:** Assists individuals and families in obtaining affordable clothing and furniture | | | | |
| **Service area:** A | **Cost:** Varies, call for more information | | | |
| **Eligibility/Requirements for accessing services:** Everyone can purchase items; voucher applications are available at the Salvation Army Social Services department at 639 E University Ave, Gainesville. | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐**In Person** ☐**Not required** | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | |
| **Bus Routes:** 27 | | | | **United Way Approval:** N/A |
| **Other Information:** | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | |
| **Agency name:** Tot Spot Thrift Store | | | | |
| **Contact person if available/appropriate:** Bert Polansky | | | | |
| **Phone number:** (352) 393-2826 | | **Website:** <https://chsfl.org/page.aspx?pid=659> | | |
| **Address:** 710 N Main St, Gainesville, FL 32607 | | | | |
| **Hours/ days:** M-F 10:00am-5:00pm | | | | |
| **Services provided:** Provides low-cost used children’s clothing and toys. | | | | |
| **Service area:** A | | **Cost:** N/A | | |
| **Eligibility/Requirements for accessing services:** Must be referred to by the Children’s Home Society of Florida | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐ **Not required** | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | |
| **Bus Routes:** N/A | | | **United Way Approval:** Yes | |
| **Other Information:** Provides vouchers to community agencies. | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | |

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| **Agency name:** Florida KidCare | | | | |
| **Contact person if available/appropriate:** N/A | | | | |
| **Phone number:** 1-(888) 540-5437  TTY: 1-(877) 316-8748 | **Website:** <http://www.floridakidcare.org> | | | |
| **Address:** P.O. Box 980 Tallahassee, FL 32302 | | | | |
| **Hours/ days**: 7:30 a.m.-7:30 p.m. Voice Communication system available 24/7 | | | | |
| **Services provided**: Low-cost health insurance for children. | | | | |
| **Service area**: All Counties | **Cost:** Depends on household’s size and income | | | |
| **Eligibility/Requirements for accessing services**: Be under 19, uninsured, meet income eligibility requirements, U.S citizen or qualified non-citizen, not eligible for Medicaid, and not be in a public institution. | | | | |
| **Application (on line or in person) ☐On Line ☐In Person ☐Not required** | | | | |
| **Translation availability ☐Yes ☐ No**  **Languages**: Spanish, Creole  **Days/hours:** N/A | | | | |
| **Bus Routes:** N/A | | **United Way Approval:** Yes | | |
| **Other Information:** N/A | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | |
| **Agency name:** SIRA Pregnancy Center | | | | |
| **Contact person if available/appropriate:** N/A | | | | |
| **Phone number:** (352) 377-4947 | | | **Website:** <http://yourwrmc.org/cms/index.php> | |
| **Address:** 912 NW 13th St, Gainesville, FL 32601 | | | | |
| **Hours/ days:** M-R 9:00am-4:30pm | | | | |
| **Services provided:** Provides pregnancy tests, ultrasounds, counseling and referrals.. | | | | |
| **Service area:** A | | | **Cost:** No cost | |
| **Eligibility/Requirements for accessing services:**  Pregnant women | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:**  **Days/hours:** | | | | |
| **Bus Routes:** 8, 10, 29 | | | | **United Way Approval:** N/A |
| **Other Information:** Need to call for an appointment, but also do walk-ins. Appointments are preferred. | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | |

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| **Information and Referral** | | | | | | | | |
| **Agency name:** CDS Family and Behavioral Health Services | | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | | |
| **Phone number: (**352) 244-0628 (office)  (352) 244-0618 (24/7)  (352) 487-0190 (24/7)  (352) 385-0405 (24/7) | | | | **Website:** [www.cdsfl.org](http://www.cdsfl.org) | | | | |
| **Address:** 3615 SW 13th St, Suite 4 Gainesville, FL 32608 | | | | | | | | |
| **Hours/ days:**  M-R 8:30am-7:30pm, F 8:30am-4:30pm | | | | | | | | |
| **Services provided:** Local partner for the National Runaway Safeline and National Safe place programs. Runaway youth, or youth in any sort of trouble, can be helped by CDS counselors and/or may stay at the CDS interface youth shelters. Family action offers out-patient counseling for youth age 6-17, issues can include (defiant behaviors, running away, cutting school, & substance abuse). Snap for boys that is an evidence based program for boys age 6-11 with behavior issues and their families. CDS works with youth aging out of foster care to help them finish school. | | | | | | | | |
| **Service area:** A, B, C, D, G, H, Lafa, Levy, Putnam, S, U | | **Cost:** Free | | | | | | |
| **Eligibility/Requirements for accessing services:** For Family Action, youth must be under 18 and cannot be involved with foster or adjudicated delinquent or under the supervision of the Department of Juvenile Justice at the time of services. This program begins with a simple Juvenile Justice. | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Phone interpreters  **Days/hours:** Translation available upon request | | | | | | | | |
| **Bus Routes:** | | | | | | | **United Way Approval:** Yes | |
| **Other Information:**  Call office for appointment  Baker, Madison, and Taylor counties have the Independent Living Program.  For counseling services call (352) 244-00628 with ext 3822 | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | |
| **Agency name:** Early Learning Coalition of Alachua County | | | | | | | | |
| **Contact person if available/appropriate**: N/A | | | | | | | | |
| **Phone number:** (352) 375-4110 | | | | | **Website:** [www.elcalachua.org](http://www.elcalachua.org) | | | |
| **Address**: 4424 NW 13th St, A5, Gainesville, FL 32609 | | | | | | | | |
| **Hours/ days:** Mon-Fri 8:00 am- 5:00 pm | | | | | | | | |
| **Services provided:** Helps ensure children are prepared to enter school by age 5, resource and referral program assists parents in finding child care providers and funding child care services, offers health and developmental screenings of school-ready children. | | | | | | | | |
| **Service area:** A | | | | | **Cost**: Sliding Scale | | | |
| **Eligibility/Requirements for accessing services**: Resource and referral program is free to everyone, parents of children ages birth-5 years are eligible for services or income subsidized childcare | | | | | | | | |
| **Application (on line or in person)** ☐On Line ☐In Person ☐Not required | | | | | | | | |
| **Translation availability ☐Yes ☐ No**  **Languages:** Spanish  **Days/hours:** N/A | | | | | | | | |
| **Bus Routes:** 29, 6 | | | | | | **United Way Approval:** Yes | | |
| **Other Information:** For concerns regarding children with special needs, please call 352-375-4087 extension 114. | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | |
| **Agency name:** Southwest Advocacy Group (SWAG) Family Resource Center | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | |
| **Phone number**: (352) 505-6823 | | | **Website:** <http://swadvocacygroup.org> | | | | | |
| **Address:** 807 SW 64th Terrace Gainesville, FL 32607 (Linton Oaks neighborhood) | | | | | | | | |
| **Hours/ days:** M, W: 9:00am – 5:30pm T, R: 9:00am – 5:00pm F: 9:00 – 2:00pm | | | | | | | | |
| **Services provided:** The family resource center offers computers and internet access, printing & copying, faxing, books, games and toys for children, referrals for services, after school program and after school tutoring. Programs are constantly updated and a monthly calendar is available on their website. | | | | | | | | |
| **Service area:** A | **Cost:** Free but printing and copying is 10 cents per page | | | | | | | |
| **Eligibility/Requirements for accessing services:** Everyone, Application is required for after school program. | | | | | | | | |
| **Application (on line or in person) ☐On Line ☐In Person ☐Not required** | | | | | | | | |
| **Translation availability ☐Yes ☐ No**  **Languages:** Depends on what they can accommodate on site.  **Days/hours:** N/A | | | | | | | | |
| **Bus Routes:** 75 | | | | | | | | **United Way Approval:** Yes |
| **Other Information:** | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | |

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| **Agency name:** Alachua County Coalition for the Homeless and Hungry, Inc (Grace Marketplace) | | | | | | | |
| **Contact person if available/appropriate**: N/A | | | | | | | |
| **Phone number**: (352) 792-0800 | | | **Website:** <http://acchh.org> | | | | |
| **Address**: 3055 Ne 28th Drive Gainesville, FL 32609 | | | | | | | |
| **Hours/ days**: 24/7 | | | | | | | |
| **Services provided**: It is a coalition of people and agencies seeking to end homelessness in our communities. Provides comprehensive information and referrals regarding services, statistics, and resources related to homelessness. | | | | | | | |
| **Service area:** A/B/G/L/P | | | **Cost:** Free | | | | |
| **Eligibility/Requirements for accessing services**: Everyone | | | | | | | |
| **Application (on line or in person)** ☐On Line ☐In Person ☐Not required | | | | | | | |
| **Translation availability ☐Yes ☐ No**  **Languages:** N/A  **Days/hours:** N/A | | | | | | | |
| **Bus Routes:** 15, 24, 26 | | | | **United Way Approval:** Yes | | | |
| **Other Information:** | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Rumor Control Center | | | | | | | |
| **Contact person if available/appropriate**: N/A | | | | | | | |
| **Phone number:**  Office- (352) 264-6557  311 (activated during a disaster w/ recorded messages/live talkers) only within Alachua county. | | | **Website:** http://www.alachuacounty.us/Depts/CSS/CrisisCenter/Pages/CrisisCenter.aspx | | | | |
| **Address**: 218 SE 24th St, Gainesville FL 32641 | | | | | | | |
| **Hours/ days**: 24 hours a day, 7 days a week when emergency | | | | | | | |
| **Services provided**: Activated when there is a community trauma, wildfire, storms, toxic spills, and other possible threats and rumors. | | | | | | | |
| **Service area:** A | | | **Cost:** Free | | | | |
| **Eligibility/Requirements for accessing services:** None | | | | | | | |
| **Application (on line or in person) ☐On Line ☐In Person ☐Not required** | | | | | | | |
| **Translation availability ☐Yes ☐ No**  **Languages:** N/A  **Days/hours:** N/A | | | | | | | |
| **Bus Routes:** 3, 7, 11 | | | | **United Way Approval:** Yes | | | |
| **Other Information:** Note that the Alachua County Crisis Center becomes the Rumor Control Center in the event of disaster. | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Central Florida’s Community Action Agency | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:** (352) 373- 7667 | | | | | **Website:** <http://www.cfcaa.org> | | |
| **Address:** 1405 NW 13th St, Suite B Gainesville, FL 32608 | | | | | | | |
| **Hours/ days:** M-F 8:00am-5:00pm, closed from 12:00pm-1:00pm | | | | | | | |
| **Services provided:**   * Low-Income Home Energy Assistance Program-Immediate financial assistance (Utility/Rent). No foreclosure/eviction services. * Self-Sufficiency program- Job Training, Tuition, Books, requires 1-2 year contract. Prepare for first-time buying. * Weatherization Assistance- improving energy efficiency of their homes and ensure their health and safety. | | | | | | | |
| **Service area:** A/L/M | | | | | **Cost:** Free | | |
| **Eligibility/Requirements for accessing services:** Low income sector, must fall within the income guidelines, and varies from service to service so call for more information.  Elderly (60+) are eligible for the weatherization assistance program. | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:** Same as regular office hours | | | | | | | |
| **Bus Routes:** 8, 10, 29 | | | | | | **United Way Approval:** Yes | |
| **Other Information:** N/A | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Assurance Wireless | | | | | | | |
| **Contact person if available/appropriate**: N/A | | | | | | | |
| **Phone number:** 1-(888) 321-5880 | | | | **Website**: <http://www.assurancewireless.com/Public/Welcome.aspx> | | | |
| **Address:** N/A | | | | | | | |
| **Hours/ days:** Toll-free number available during normal business hours | | | | | | | |
| **Services provided:** Federal Lifeline Assistance Program provided by Virgin Mobile. A free phone is provided with 250 free voice minutes monthly with no annual contract. Different plan choices are available for new customers. Call or visit website for more information. | | | | | | | |
| **Service area:** Nationwide | | | | **Cost:** Free cellphone and 350 minutes plus options to add money to your plan | | | |
| **Eligibility/Requirements for accessing services:** Determined by participation in various assistance programs, including Medicaid, SNAP, SSI, etc. Can also qualify based on income. Must provide proof of assistance or proof of income, limit one per household. | | | | | | | |
| **Application (on line or in person) ☐On Line ☐In Person ☐Not required** | | | | | | | |
| **Translation availability ☐Yes ☐ No**  **Languages:** Spanish  **Days/hours:** N/A | | | | | | | |
| **Bus Routes:** N/A | | | | **United Way Approval:** Yes | | | |
| **Other Information:** N/A | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Medicaid | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:**  Toll Free: 1-(866) 762-2237  TTY: 1-(800) 955-8771 | | **Website:** <http://www.myflfamilies.com/service-programs/access-florida-food-medical-assistance-cash/medicaid> | | | | | |
| **Address:** N/A | | | | | | | |
| **Hours/ days:** 8am to 5pm Mon-Fri to speak to agents | | | | | | | |
| **Services provided:** Medical coverage to low-income individuals and families. Some population include parents and caretaker’s relatives of children, children, pregnant women, former foster care individuals, non-citizens with medical emergencies, aged or disabled individuals not currently receiving supplemental security income (SSI). | | | | | | | |
| **Service area:** All Counties | | **Cost:** Varies with income | | | | | |
| **Eligibility/Requirements for accessing services:** Varies on specific population but generally based on income according to the federal poverty level, must satisfy federal and state requirements regarding residency, immigration status, and documentation of U.S. citizenship. | | | | | | | |
| **Application (on line or in person) ☐On Line ☐In Person ☐Not required** | | | | | | | |
| **Translation availability ☐Yes ☐ No**  **Languages:** Spanish, Creole  **Days/hours:** N/A | | | | | | | |
| **Bus Routes:** N/A | | | | **United Way Approval:** Yes | | | |
| **Other Information:** N/A | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Agency name:** Gamblers Anonymous | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number**: (855) 222-5542-Hotline | | | | | | | **Website:** <http://www.gamblersanonymous.org> |
| **Address:**  Grace Baptist Church 7100 NW 39th Gainesville, FL 32606, other meeting location is at Park U Baptist Church 3403 NW 13th St, Gainesville FL 32606 | | | | | | | |
| **Hours/ days:** M: 7:00pm in Music Ministry Room | | | | | | | |
| **Services provided:** Gamblers Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may their common problem and help others to recover from a gambling problem. | | | | | | | |
| **Service area:** Nationwide | **Cost:** Free | | | | | | |
| **Eligibility/Requirements for accessing services:** None | | | | | | | |
| **Application (on line or in person) ☐On Line ☐In Person ☐Not required** | | | | | | | |
| **Translation availability ☐Yes ☐ No**  **Languages:** N/A  **Days/hours:** N/A | | | | | | | |
| **Bus Routes:** N/A | | | | **United Way Approval:** Yes | | | |
| **Other Information:** N/A | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Law Enforcement** | | | | | | | |
| **Agency name:** Gainesville Police Department | | | | | | | |
| **Contact person if available/appropriate: N/A** | | | | | | | |

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| **Phone number:** In emergency call 911, other calls (352) 955-1818 or (352) 334 2452 (for information inquires) | | **Website:** [www.gainesvillepd.org](http://www.gainesvillepd.org) |
| **Address:** 545 NW 8th Avenue, Gainesville, FL 32601 | | |
| **Hours/ days:** 24 hours/ 7 days | | |
| **Services provided:** Temporary 90 day warrant clearances for those needing shelter and call response for emergencies | | |
| **Service area:** Alachua | | **Cost:** free |
| **Eligibility/Requirements for accessing services:** anyone with a valid ID | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus Routes:** 6, 27 | | **United Way Approval:** N/A |
| **Other Information:** N/A | | |
| **Do you give us permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐ **No** | | |
| **Legal Services** | | |
| **Agency name:** Library Partnership Neighborhood Resource Center | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** 352-334-0160 (Front Office) | | **Website:** [www.pfsf.org](http://www.pfsf.org) |
| **Address:** 1130 NE 16th Ave, Gainesville, FL 32601 | | |
| **Hours/ days:** Mon.,Tues., Fri. 9:00 am -5:00 pm, Wed. & Thurs 11am-6pm | | |
| **Services provided:** Site for legal information/referral provided by Three Legal services who frequently provide an afternoon workshop on cleaning up criminal records for those with nonviolent offenses eligible to be expunged. | | |
| **Service area:** A | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** All members of the community | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus Routes:** 3, 24, 27 | | **United Way Approval:** Yes |
| **Other Information:** See website for specific dates on the workshop. | | |
| **Do you give us permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | |
| **Agency name:** Three Rivers Legal Services, Inc | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 372-0519  Toll Free 1 (866) 256-8091 | | **Website:** [www.trls.org](http://www.trls.org) |
| **Address:** 901 NW 8th Ave, Suite D-5, Gainesville, FL 32608 | | |
| **Hours/ days:** M-F 8:30 am-5:00 pm | | |
| **Services provided:** Provides free civil legal assistance for qualified individuals (low income individuals) (Foreclosure, Consumer, Domestic Violence, Education, Elder, Employment, Family, Public Benefits, Housing, Small Claims). | | |
| **Service area:** A, B, G, L | | **Cost:** N/A |
| **Eligibility/Requirements for accessing services:** Low-income individuals and families with incomes at or below 200% of federal poverty level with an emphasis on abused, disabled, or elderly clients. Persons who are struggling with both homelessness and disability in Alachua County may schedule an appointment for an initial interview over the phone. | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Varies  **Days/hours:** Available upon request | | |
| **Bus Routes**: 10, 29, 122 | | **United Way Approval:** Yes |
| **Other Information:**  To apply for services, call the legal helpline at one of the following numbers:  1-866-8091  1-800-372-0936  1-800-495-0039 | | |
| **Do you give us permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | |
| **Agency name:** Community Legal Services of Mid-Florida | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (386) 328-8072 | | **Website:** <http://clsmf.org/index.html> |
| **Address:** 216 S 6th St, Palatka, FL 32177 | | |
| **Hours/ days:** office M-F 8:30-5:00 | | |
| **Services provided:** Provides services specific to domestic violence such as assistance for filing for injunctions for protection, dissolution of marriage, custody, child support, and visitation. Also provides information about receiving public assistance. | | |
| **Service area:** Putnam | | **Cost:** case by case basis |
| **Eligibility/Requirements for accessing services:** Must meet income requirements based on assets, income and household size. | | |
| **Application (on line or in person)** ☐**On Line** ☐ **In Person** ☐ **Not required**  **Call for determination, case by case basis** | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:** online | | |
| **Bus Routes:** N/A | | **United Way Approval:** N/A |
| **Other Information:** | | |
| **Do you give us permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | |
| **Agency name:** Florida Institutional Legal Services, Inc. | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 375-2494 | | **Website:** <http://www.floridalegal.org> |
| **Address:** 1010 – B NW 8th Ave Gainesville, FL 32601 | | |
| **Hours/ days:** M-F 8AM-5PM | | |
| **Services provided:** Provides free civil and legal (not criminal) assistance and representation for persons in state custody | | |
| **Service area:** A, B, G, L, P | | **Cost:** case by case basis |
| **Eligibility/Requirements for accessing services:** Must currently be incarcerated in the state of Florida in jail, prison, or mental health facility | | |
| **Application (on line or in person)** ☐**On Line** ☐ **In Person** ☐**Not required**  **Call for more information** | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus Routes:** 10 w/ 10 minute walk | | **United Way Approval:** N/A |
| **Other Information:** N/A | | |
| **Do you give us permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | |
| **Massage Therapy** | | |
| **Agency name:** Florida School of Massage Student Clinic | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352)376-8621 | | **Website:** <http://floridaschoolofmassage.com/student-clinic> |
| **Address:** 6421 SW 13th Street Gainesville, FL 32608 | | |
| **Hours/ days:** Variable (call to make an appointment) | | |
| **Services provided:** Relaxation and therapeutic massages | | |
| **Service area:** A | | **Cost:** 1 hour: $33, 1 hour (Seniors age 55+): $30, 1 hour (Veterans): $28 |
| **Eligibility/Requirements for accessing services:** None | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus Routes:** 127, 13 | | **United Way Approval:** Yes |
| **Other Information:** | | |
| **Do you give us permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | |
| **Medical Services** | | |
| **Agency name:** Alachua County Health Department | | |
| **Contact if available/appropriate:** Susan (352) 334-8873 and Rachel in Billing and Eligibility | | |
| **Phone number:**  Main site: 352-334-7900  Appointments: (352) 334-7910  Alachua clinic: 386-462-2542  Southwest Clinic: 352-225-4320 | | **Website:** http://www.doh.state.fl.us/chdalachua/ |
| **Address:** 224 SE 24th St, Gainesville, FL 32641 | | |
| **Hours/ days:** M-F 8a.m.-5p.m. (Regular Business Hours)  M-F 7:30a.m.-5p.m. (Clinic Hours) | | |
| **Services provided:** Primary and preventive care, acute and chronic disease management, referral to specialty services, well-baby exams, vaccinations for children and adults, foreign travel immunizations, on-site laboratory, 24-hour nurse/physician availability, case management, family planning services, physical exams, STD testing and treatment, HIV testing, dental services, WIC, and mom care, environmental health services, birth and death certificates, refugee services include immunizations and physicals  **Wed. available clinical services**: immunizations, tuberculosis, epidemiology, AIDS Drug Assistance Program (ADAP) eligibility determinations and medicine pick-up, STD test results and family planning triage. However, on the **2nd Wednesday of every month** there are no family planning or primary care services after 12pm. Clients are encouraged to make an appointment. For an appointment, please call (352) 334-7910. | | |
| **Service area:** A, B, G, L, P | | **Cost:** Sliding Scale based on federal eligibility |
| **Eligibility/Requirements for accessing services:**  Call for more information (Speak to Billing/Eligibility)  ID required for all services except first visit for core services: state photo ID or proof of income or proof of residency, SS card, insurance cards   * Will take Medicare, Medicaid, third-party insurance * Core Services (such as STD and family planning): uninsured or 0-100% below federal poverty line, insured sliding scale, offer services first time without ID, ID required for returning visits * Adults and pediatrics: only see insured individuals at Main Clinic, see insured and uninsured at sliding scale at Southwest Clinic * Dental: sliding scale, 100% self-pay for uninsured * Chronic disease management: see insured, uninsured can apply for Catholic Charities * Primary Care: insured, sliding scale | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish on site, translation phone available for other languages  **Days/hours:** Available during business and clinic hours. Individuals can call in for translator ahead of time for another language. | | |
| **Bus Routes:** 3, 7, 11 | | **United Way Approval:** Yes |
| **Other Information:**  Appointments are preferred. Can do same day appointments. Last appointment time is 3:30pm to be seen with time for regular business hours, and the clinic sees the last appointment at 4:00pm.  Alachua County Clinic: 15530 NW US Highway 441, Suite 10010, Alachua, FL 32615  Southwest Clinic: 816 SW 64th Terrace, Gainesville, FL 32607 (adult primary care and dental services offered)  Both Clinics have the same hours as Main Site | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | |
| **Agency name:** Alachua County Department of Social Services ACOSS | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:**  (352) 264-6750  TDD (352) 955-2499 | | **Website:** http://www.alachuacounty.us/Depts/CSS/SocialServices/Pages/SocialServices.aspx |
| **Address:** 218 SE 24th St, Gainesville, FL 32641 | | |
| **Hours/ days:** M-F 8:30a.m.-5p.m. | | |
| **Services provided:** Provide outreach and referral services, case management, treatment planning, residential treatment for substance abuse/mental illness, transitional housing, and follow-up services. Prescriptions ($5 co-pays) Alachua County Prescription Discount Cards, Cremations, primary care, prescription assistance, security deposits, and other urgent special needs.  ACOSS will assist eligible client obtain medical supplies, limited prescription assistance by helping to pay for their medications. Client is responsible for co-pay. Primary Physician Care may be available for eligible persons including diagnostic testing and lab work. Client must not be eligible for any other insurance. Exclusions apply. | | |
| **Service area:** A | | **Cost:** N/A |
| **Eligibility/Requirements for accessing services:**  U.S. Citizen/Permanent Legal Residency  Alachua County Resident  150% below the federal poverty level.  Working at least 25 hours/week or Unemployed | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:** Call ahead, limited time | | |
| **Bus Routes:** 3, 7, 11 | | |
| **Other Information:** There is a collaborative effort between ACOSS and Lions Club Sight and Hearing Foundation to provide vision exams and eyeglasses to eligible persons. | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval**)  ☐ Yes ☐ No | | |
| **Agency name:** Children’s Medical Services | | |
| **Contact person if available/appropriate:** Director - Robin | | |
| **Phone number:** (352) 334-1400  Toll-free: 1-800-523-7545 | | **Website:** http://www.floridahealth.gov/AlternateSites/CMS-Kids/ |
| **Address:** 1701 SW 16th Ave, Bldg B, Gainesville, FL 32608 | | |
| **Hours/ days:** M-F 8:00a.m.-5:00p.m. | | |
| **Services provided:**   * Provide care coordination for children with chronic illnesses and special health care needs * Develop a multidisciplinary assessment team of professionals with will work you to develop a treatment and support plan for your child * Offer intervention, prevention, foster care and other specialty programs | | |
| **Service area:** A, B, G, L, P, S, U, Lafayette | | **Cost:** Sliding scale |
| **Eligibility/Requirements for accessing services:**   * Children up to 21 years with special health care needs; based on family’s income and financial eligibility determined by Medicaid * Funded by Medicaid, eligibility based on screening questions for Medicaid * Can also self-refer but must meet financial and clinical guidelines | | |
| **Application (on line or in person)** ☐**On Line** ☐ **In Person** ☐**Not required** | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish Onsite, Translation Line, and Can Call a Translator if Needed  **Days/hours:** During all business/clinic hours | | |
| **Bus Routes:** 122 | | |
| **Other Information:** For the application, there is a referral line: (866) 695-1480  The application can also be faxed to the individual | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | |
| **Agency name:** Gainesville Community Ministry | | |
| **Contact person if available/appropriate:** Michael Wright (Director) | | |
| **Phone number:** (352) 372-8162 | | **Website:** http://www.gcmhelp.org/home0.aspx |
| **Address:** 238 SW 4th Ave, Gainesville, FL 32601 | | |
| **Hours/ days:** M-TH 9am-2:45p.m. (Regular Business Hours and Clinic Hours)  Mondays Only 8a.m.-8:30p.m. (Dental) \*IF Monday is a Holiday, will extend hours onto Tuesday | | |
| **Services provided:** Free medical advice/referral clinic and physical therapy clinic  Primary preventive care, dental, counseling and vision services.   * Medical advice and referral: These services are provided on Tuesday mornings from 9a.m.-12p.m. Walk-in, no appointment needed. * GCM Dental Clinic, prefer appointments * Vision Clinic, Therapeutic Listening/Counseling * Mental Health Access Clinic on Monday * GED adult education program (in-person application – class times vary) * Food Pantry and USDA food | | |
| **Eligibility/Requirements for accessing services:** Anyone without insurance, first come first served. Must meet federal poverty guidelines to receive services. For initial intake: generally require some form of photo ID, proof of income, social security identification. Contact GCM for initial intake. | | |
| **Service area:** A | | **Cost:** Dental services: reduced cost, Medical services: no cost |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Relies on Volunteers for Spanish Speakers  **Days/hours: \***Dental has Bilingual Speakers on Wednesday afternoon (Spanish) | | |
| **Bus Routes:** 10 | | |
| **Other Information:** Monday-Thursday 9:00 am -2:30 pm  Dental: (352) 548-4806  M 5:30 pm-7:30 pm (Physical Therapy Clinic) | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval**)  ☐ Yes ☐ No | | |
| **Agency name:** Malcolm Randall Veterans Administration Medical Center (VA Hospital) | | |
| **Contact person if available/appropriate:** Cynthia (Cindy) Snook (386) 754-6302 [cynthia.snook@VA.gov](mailto:cynthia.snook@VA.gov) (Public Affairs) | | |
| **Phone number:** (352) 376-1611  Toll-free (800) 324-8387 | | **Website:** http://www.northflorida.va.gov/ |
| **Address:** 1601 SW Archer Rd, Gainesville, FL 32608 | | |
| **Hours/ days:** M-F 8:00a.m.-4:30p.m. | | |
| **Services provided:** Provides full-range medical services, chaplain service, fisher house, hematology/oncology, cancer and blood related disorders (diagnostic/treatment), surgical procedures, sleep center (sleep disorders), spinal cord injuries, social workers. | | |
| **Eligibility/Requirements for accessing services:** Must be an honorable veteran of the armed forces. Homeless Veterans, Returning Service Members, and Women Veterans | | |
| **Service area:** 31 Counties in Florida/19 Counties in Georgia | | **Cost:** Depends on Eligibility and Priority Groups (1-8) |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐**Not required** | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish, Wide Range of Languages available (Access to translation line)  **Days/hours:** During business hours | | |
| **Bus Routes:** 122 | | **United Way Approval:** N/A |
| **Other Information:** They have a Facebook page! Visit website for instructions on how to register   * Telephone care: (877) 741-3400 M-F: 8am-4pm * Weekends/Holidays: (800) 988-5641 * Will extend hours if there is bad weather (e.g. hurricane)   If going to apply in person must bring DD2-14 form (a form that a veteran receives when discharged from military) and an ID. | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval**)  ☐ Yes ☐ No | | |
| **Agency name:** Mobile Outreach Clinic | | |
| **Contact person if available/appropriate:** Sherice Stewart (Program Administrator) | | |
| Outreach Office: (352) 273-5329 | | **Website:** http://outreach.med.ufl.edu/ |
| **Address:** Scheduled Locations Below | | |
| **Hours/ days:**   * Monday (11a-4p): TB McPherson Recreation Center [SE 15th Street, Gainesville, FL] \*Bus 2, 3 * Monday (6pm-9pm): Tower Road Library [3020 SW 75th Street, Gainesville, FL] \*Bus 75 * Tuesday (11am-4pm): Library Partnership [1130 NE 16th Avenue, Gainesville, FL 32601] \*Bus 3, 24, 27 * Wednesday(11am-4pm): Downtown Library [401 E. University Avenue, Gainesville, FL 32601] \*Bus 5, 11, 15 * Wednesday (6pm-9pm): Bartley Temple United Methodist Church [1936 Northeast 8th Avenue, Gainesville, FL] \*Bus 2, 3, 11, 26 * Thursday(11am-4pm): Northwood/Pine Ridge Apartments Community Center [2509 NW 57th Pl, Gainesville, FL 32653] \*Bus 8 | | |
| **Services provided:** Delivers healthcare to the medically underserved in low-income neighborhoods and rural areas. Services include:   * Routine physicals * Routine health screenings * Family Planning * Check-ups for minor illnesses and ailments * Confidential HIV and STD testing * Care for chronic illness such as…   + Hypertension (high blood pressure)   + Diabetes   + COPD (Chronic Obstructive Pulmonary Disease)   + Depression   + Back pain   As well, other services available are:   * Care Coordination * Nutrition and food label instruction * Social work and psychological consultations * Administration of medications, over the counter (OTC) and prescription drugs (excluding narcotics) * Blood pressure/sugar monitoring * Referrals to WE CARE network specialist * Monthly specialty clinics: Dermatology, Neurology, Psychiatry & Psychology (Call for more information) | | |
| **Eligibility/Requirements for accessing services:** See all patients in need of medical care  Photo ID, insurance and legal status not required. | | |
| **Service area:** A | | **Cost:** Free but donations are appreciated. |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish  **Days/hours:** Limited (depends on volunteers) | | |
| **Other Information:** Appointments can be made by calling (352) 273-5329  Please arrive at least 1 hour prior to the end of the clinic to be seen.  Patients are seen on a first come, first serve basis. SPACES ARE LIMITED! | | |
| **Bus Routes:** Listed Above | | **United Way Approval:** Yes |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐ Yes ☐ No | | |
| **Agency name:** Rahma Mercy Clinic | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 792-8324 | | **Website:** www.rahmamercyclinic.com |
| **Address:** 5220 SW 13th Street Gainesville 32608  Mailing Address: PO Box 142441, Gainesville, FL 32614 | | |
| **Hours/ days:** Saturdays 9a.m. - 1p.m. | | |
| **Services provided:**   * Primary and Preventative Care * Adult Chronic Disease Management * Limited Medications Assistance * Specialty Services through We Care Referrals (eligibility requirements) * Specialty Consults depending on available providers: pulmonology, cardiology, endocrinology, neurosurgery | | |
| **Service area:** A | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** Individuals and families without health insurance and income below 200% of the Federal Poverty Level, no proof of income or photo ID required | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐ **Not required** | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus Routes:** 13 | | **United Way Approval:** Yes |
| **Other Information:** Screening Process can be Completed same day as physician visit. Do Not Need to Bring Documentation in Order to Complete This  Walk ins welcome and call to make an appointment. | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐ Yes ☐ No | | |
| **Agency name:** UF and Shands Eastside Community Practice | | |
| **Contact person if available/appropriate:** Lovely | | |
| **Phone number:**  18 years old and above: (352) 265-7015  17 years old and below: (352) 265-7017 | | **Website:**  Ufhealth.org/uf-shands-eastside-community-practice |
| **Address:** 410 NE Waldo Rd, Gainesville, FL 32641 | | |
| **Hours/ days:** M-F 8:00a.m.-5:00p.m. (Call to schedule appointment) | | |
| **Services provided:** Family medicine, pediatrics, geriatrics, screenings, and pharmaceutical and psychological services. Provide physicals. Also provides referrals to specialties: Family Medicine, Obstetrics & Gynecology, and Pediatrics. | | |
| **Service area:** A, B, G, L, P | | **Cost:** N/A |
| **Eligibility/Requirements for accessing services:**   * Some insurance is accepted; unemployed, uninsured patients meet with social worker for referral for sponsorship (no geographical limits) * Picture ID Required * Medicaid, Medicare, Aetna, Florida Blue. CIGNA, Humana, Capital Health, and United Healthcare. * Languge line | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Translation line available. Offers Sign Language  **Days/hours:** When Available | | |
| **Bus Routes:** 24, 25A, 26 | | **United Way Approval:** N/A |
| **Other Information:**  Appointments:  18 years old and above: (352) 265-7015  17 years old and below: (352) 265-7017 | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval**)  ☐ Yes ☐ No | | |
| **Agency name:** Equal Access Clinic Network | | |
| **Contact person if available/appropriate:** Ariana Faraji (HOQI Coordinator) – (407) 342-9288. Email: faraji12@ufl.edu | | |
| **Phone number:**  (352) 273-9425  Fax (352) 627-4141 | | **Website:** http://equalaccess.med.ufl.edu  Email: eacn@med.ufl.edu |
| **Address:** 1707 NE Main St., Gainesville, FL 32601  (Mailing Address Below)  Equal Access Clinic Network  UFHSC Box 100211  Gainesville, Florida 32610-0211 | | |
| **Clinic Hours/Days/Locations:**   * Monday 6:00pm @ Tower Road (Bus Outside Tower Hill Road Library 3020 SW 75th St) \*Bus 75 * Tues 5;30pm @ Eastside (410 NE Waldo Road) \*Bus 24, 25A, 26 * Wed. 6:00pm @ Bartley Temple (Bus Outside Bartley Temple Methodist Church 1936 SE 8th Ave.) \*Bus 2, 3, 11, 26 * Thursday 6:00pm @ Main (1707 N. Main Street) \*Bus 3, 15, 27 | | |
| **Services provided:**   * Primary medical care * Prescriptions given as needed (no controlled substances) * Blood pressure and blood sugar monitoring (occasional cholesterol screenings) * Lab/Blood words orders * Confidential HIV counseling and testing (oral test) * Social work services * Psychological consultations and mental health therapy including 5 weekly individual sessions * Basic gynecologic care (cervical cancer screening - pap smear and STD testing) * Referrals to WeCare network specialists * Dental Services: cleanings and crowns * Occupational Therapy and Physical Therapy * Ophthalmology Services * Diabetes Education and Smoking Cessation classes | | |
| **Service area:** A | | **Cost:** Free. Does not cover medications but strive to prescribe the most affordable |
| **Eligibility/Requirements for accessing services:** Low-income, uninsured individuals and families, photo ID not required, will see insured individuals if they have a deductible they cannot meet, they cannot pay the co-pay or the insurance does not cover what they need | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | |
| **Translation availability ☐** Yes ☐ No  **Languages:** Spanish (Spanish services/translators are available on site and translation line available for other languages. Documents also available in Spanish)  **Days/hours:** During clinic hours | | |
| **Bus Routes:** Listed Above | | |
| **Other Information:**  General Clinic  Clinic 6p.m. Tower Road Library 3020 SW 75th St.  Clinic 5:30p.m. Eastside 410 NE Waldo Rd  Clinic 6p.m. Bartley Temple 1936 NE 8th Ave  Clinic 6p.m. Main Street 1707 N Main St  Specialty   * **Dental Clinic** (Appointment only)   1st AND 3rd TUESDAY OF EVERY MONTH 5:30pm  Phone: (352) 389-5414   * **Free Therapy Night** (Mental Health Group Session, Walk-Ins before 6:30pm, Appointments preferred) * EVERY MONDAY 5:30p.m.-7:30p.m.   HealthStreet 2401 Old Archer Road, Ph: (352) 325-1775   * **Ophthalmology Clinic** (Appointment only)   LAST TUESDAY OF EVERY MONTH 5:30p.m.  HealthStreet 2401 Old Archer Road   * **Physical Therapy** (Referral from one of our clinics required to attend)   EVERY THURSDAY 6p.m.-8p.m.  CVS (Upstairs) 1621 SW 13th St. (Across from Steak n’ Shake)   * **Occupational Therapy**   1st AND 3rd THURSDAY OF EVERY MONTH 6p.m.-9p.m.  Main Street 1707 N Main St   * **Women’s Night** (Can vary – refer to website)   1st THURSDAY OF EVERY MONTH 6p.m.  Main Street 1707 N Main St   * **Psychology services**   2nd WEEK OF EVERY MONTH   * **Social Work/Domestic Violence Services**   1st AND 4th WEEKS OF EVERY MONTH   * **Eye Exams** (Appointments preferred)   LAST TUESDAY OF EVERY MONTH 5:30p.m.-8:30p.m.  HealthStreet 2401 SW Archer Road  Educational Tools:   * **Tobacco Cessation Classes**   1st AND 3rd WEDNESDAY OF EVERY MONTH 6p.m.-8p.m.  Gainesville Community Ministry 238 SW 4th Ave   * **Diabetes Education Classes**   2nd AND 4th TUESDAY OF EVERY MONTH 6pm  Main Street 1707 N Main St  **Patients are advised to arrive at least 30 minutes before clinic start time (5:30p.m.)**  **Walk-ins are welcome. All sites are walk-in based besides Main Street which offers appointments and walk-ins.** | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  **☐** Yes ☐ No | | |
| **Agency name:** Alachua County We Care Physician Referral Network- Primary Care and Specialty Care | | |
| **Contact person if available/appropriate:** Director - Tony | | |
| **Phone number:** (352) 334-7926 | | **Website:** http://www.acms.net/we-care-physician-referral-network/ |
| **Address:** 224 SE 24th St, Gainesville, FL 32641 | | |
| **Hours/ days:** M-F 8:00a.m.-5:00p.m. (Call to schedule appointment) As needed | | |
| **Services provided:** Provides free general/primary care and specialty medical care to those who qualify through a referral process.  Specialty Care Component: The SCC provides access to specialty medical services such as general surgery, gynecology, and ophthalmology as well as in- and out- patient hospital-based services to poverty level unsponsored patients at the request of a network physician.  Oral Health Component: The PDC provides limited comprehensive dental care including cleanings, fillings & extractions. | | |
| **Service area:** A | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:**   * Referral from a participating/network physician (only for medical services, can self-refer through phone screening for dental services) * Low-Income (below 150% federal poverty line) * Not insured by Medicaid * Alachua County Resident * US Citizen   After the prospective patient’s eligibility is determined by We Care Network personnel, the patient is certified & referred to the next available provider in the component specified. | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐ **Not required** | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish. limited  **Days/hours:** Depends on who is working in the day | | |
| **Bus Routes:**   * + 224 SE 24th St- 3, 7, 11   + 235 SW 2nd Ave- 1, 6, 25A, 46 | | |
| **Other Information:** Project dentists care: free basic dental care for Alachua residents.  Bring ID and Proof of Income.  Must make an appointment. No walk-ins available. | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | |
| **Agency name:** Helping Hands Clinic | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 519-5542 | | **Website:** http://hhcg.org/ |
| **Address:** First United Methodist Church, 419 NE 1st St, Gainesville, FL 32601, 509 NW 1st ST, 32601 | | |
| **Hours/ days:** Basic Services Monday 4:00p.m.-7:00p.m. (Patient sign-in 2:30p.m. - 4:30p.m.)  Women’s clinic Thursday 1:30p.m.-7:00p.m. (Patient sign-in 12:30p.m.-4:30p.m.) | | |
| **Services provided:**  Provides free, basic medical services to deal with acute and chronic health problems, psychiatric, acupuncture and chiropractic’s, personal hygiene items, support and referrals to legal services. Also provide women’s health screening, education and referrals for mammograms and pelvic exams. Provide haircuts/personal care if volunteers available.  Medical: Nurse Practitioners and Physicians see patients for a variety of ailments such as respiratory infections, high blood pressure, diabetes, skin and foot issues and traumatic injuries.  Psychiatric: The clinic offers medication management, crisis counseling, and supportive therapy. University of Florida residents & Faculty, and community physicians see patients the 2nd and 4th Mondays 5:00pm-7:00pm and women on 1st and 3rd Thursdays of the month 3:00pm-7:00pm  Acupuncture: Acupuncture treatments are offered every other Monday for the treatment of acute and chronic pain, as well as many other disorders.  Prescription Assistance: We provide assistance to our patients in obtaining medications from prescription drug assistance programs run by various pharmaceutical companies.  Nursing/Social Work: Nurses offer blood pressure and diabetic sugar testing, education, and foot care. Social workers provide psychosocial support and counseling, and referral to various community services. We also assist with obtaining needed eye care, emergency dental care, and HIV/AIDS testing and treatment.  Women’s Health: The Women’s Health Clinic offers primary care, pharmacy, psychiatric treatment, emergency dental care, massage therapy, acupuncture, and HIV testing and counseling. Further, the Women’s Health Program provides women’s health screenings and referrals for outpatient medical services such as mammography and gynecological care. | | |
| **Service area:** A, B, G, L, P | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:**  Cannot be currently insured, including Medicaid and Medicare. May not be under indigent care or receive any income. This service is primarily geared toward people that are currently homeless. In-person initial intake required to determine if patient is below 200% poverty guidelines and determine income. No photo ID required. | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** Varies on Occasion (Depending on available physicians and volunteers) | | |
| **Bus Routes:** 15 | | |
| **Other Information:** | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | |
| **Agency name:** Medicaid Transportation (MV Transit) | | |
| **Contact person if available/appropriate:** | | |
| **Phone number:** (352) 375-2784 | | **Website:** http://www.mvtrasnsit.com |
| **Address:** 3713 SW 42nd Ave Suite 3 Gainesville FL, 32608 | | |
| **Hours/ days:** Mon-Fri 8a.m.-5p.m. | | |
| **Services provided:** Transportation for those who have Medicaid Insurance. Is a privately held corporation that provides passenger transportation management, operations, and related services to jurisdictional and private entities around the world.  Medical care, transportation services | | |
| **Service area:** A | | **Cost:** Depends |
| **Eligibility/Requirements for accessing services:** | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐**Not required** | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish  **Days/hours:** 24/7 | | |
| **Bus Routes:** 35, 36 | | |
| **Other Information:** | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐ No | | |
| **Agency name:** Medicaid Waiver Program/Agency for Person with Disabilities (Florida) | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (850) 488-4257  1-(866) APD-CARES (1-(866) 273-2273)  Local: 1-(844) 766-7517  Local: (352) 955-6061?? | | **Website:** www.apdcares.org |
| **Address:** Local: 1621 NE Waldo Road Building 1 Gainesville, FL 32609 | | |
| **Hours/ days:** N/A | | |
| **Services provided:** This program offers 28 supports and services to assist individuals with developmental disabilities to live in their community. | | |
| **Service area:** All Counties | | **Cost:** N/A |
| **Eligibility/Requirements for accessing services:** Children must be referred after 3 years but prior to 18 years old. Diagnosis of: Autism, Cerebral Palsy, Mental Retardation/Intellectual Disability (IQ of 70 or below), Prader-Willi Syndrome, and Spina Bifida. | | |
| **Application (on line or in person)** ☐ **On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐ Yes ☐No  **Languages:** Spanish  **Days/hours:** Depends on Occasion | | |
| **Bus Routes:** 24, 25A | | **United Way Approval:** N/A |
| **Other Information:** TO APPLY: http://apdcares.org/customers/application/  MORE INFO: http://apdcares.org/ibudget/docs/DD\_iBudget\_Rule%2059G-13.070Adoption.pdf | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐ No | | |
| **Agency name:** UF , (Center for Autism & Related Disabilities) | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 273-0581  Toll Free: 1-(800) 9-AUTISM  1-(800) 928-8476 | | **Website:** http://card.ufl.edu/ |
| **Address:** 2046 NE Waldo Road Suite 3200 Gainesville, FL 32609 | | |
| **Hours/ days:** Mon 1:00p.m.-5:00p.m. Tues-Fri 9:00a.m.-5:00p.m. | | |
| **Services provided:** The Center for Autism & Related Disabilities (CARD) provides support and assistance with the goal of optimizing their potential. Provide trainings and resources for families, professionals and the community. Offer consultations to screen for autism and related disabilities but do not diagnose. Also have a Lending Library, Communications Lab and Visual Support Lab. | | |
| **Service area:** A/B/Citrus/D/G/H/Fernando/L/Lafayette/ Marion/Putnam/S/U | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:**  Patients diagnosed with autism or related disabilities or parents of children with associated disabilities. Do not require a photo ID | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | |
| **Translation availability ☐** Yes ☐No  **Languages:** Spanish  **Days/hours:** N/A | | |
| **Bus Routes:** 24, 25A | | |
| **Other Information:** Does NOT provide therapy, ongoing behavioral interventions | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | |
| **Agency name:** Gainesville Stroke Support Group | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:**  352-745-3672 | | **Website:** stroke.ufhealth.org/for-patients/stroke-support-groups/ |
| **Address:** 5701 NW 34th Street in Gainesville (Alachua County Senior Rec Center) | | |
| **Hours/ days:** Varies with group | | |
| **Services provided:**  The Life After Stroke Support Group, or LASSG,meets every Thursday from 3:30 p.m. – 5 p.m. at the Alachua County Senior Recreation Center.   * The UF Health Shands Rehab Hospital Stroke Support Group: Meets the third Thursday of every month at 10:00 a.m. in the UF Health Shands Rehab Hospital patient dining room (on 39th Ave in the Health Park, W of UF Health Springhill); friends and family also welcome; for more information, call 352-265-5494 * The UF Health Shands Rehab Hospital Aphasia Book Club meets every other Wednesday at 5:00 p.m. at UF Health Shands Rehab Hospital at 4101 NW 89th Blvd. in Gainesville. Please contact Kerry Lenius at 265-5491 ext. 70144 if you are interested in attending. * Greenhouse gardening program for stroke patients and caregiverstakes place at the Greenhouse at Wilmont Gardens, located just north of UF Health Shands Medical Plaza. Call Deborah Morrison 352-294-5992 for more info. | | |
| **Service area:** A | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** Anybody who has had a stroke, as well as family and friends of those who have had a stroke. | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐ **Not required** | | |
| **Translation availability** ☐Yes ☐No  **Languages:** Spanish  **Days/hours:** When available | | |
| **Bus Routes:** 8 (Alachua Senior Rec Center) | | **United Way Approval:** N/A |
| **Other Information:** For more information contact Dr. Lisa Edmonds at (352) 273-3728  email gville.stroke@gmail.com or visit www.facebook.com/gvillestroke. | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | |
| **Agency name:** Florida KidCare | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** 1-(888) 540-5437 | | **Website:** https://www.healthykids.org |
| **Address:** Florida KidCare, P.O. Box 980 Tallahassee, FL 32302 | | |
| **Hours/ days:** Every Day 7:30am-7:30 pm | | |
| **Services provided:** Health Insurance in the state of Florida. | | |
| **Service area:** All Counties | | **Cost:** Depends on Coverage one Qualifies for |
| **Eligibility/Requirements for accessing services:** Children from birth through age 18, even if one or both parents are working. Must not qualify for Medicaid. | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐**Not required** | | |
| **Translation availability** ☐Yes ☐No  **Languages:** Spanish/Creole  **Days/hours:** 24/7 | | |
| **Bus Routes:** N/A | | **United Way Approval:** N/A |
| **Other Information:** Voice communication system available 24/7. | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | |
| **Agency name:** Medicaid | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** Local Office (386) 418-5350  Toll Free: 1-(800) 289-7799  Customer Call Center: 1-(866) 762-2237 | | **Website:** http://www.myflfamilies.com/service-programs/access-florida-food-medical-assistance-cash/medicaid |
| **Address:** Local Office – 14101 NW Hwy 441, Suite 600 Alachua, FL 32615 | | |
| **Hours/ days:** 24/7 | | |
| **Services provided:** Information on local Medical Doctors and Healthcare providers. | | |
| **Service area:** All Counties | | **Cost:** Depends on your Coverage |
| **Eligibility/Requirements for accessing services:** Varies | | |
| **Application (on line or in person)** ☐ **On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐Yes ☐No  **Languages:** Spanish/Creole  **Days/hours:** N/A | | |
| **Bus Routes:** N/A | | **United Way Approval:** Yes |
| **Other Information:** To request Medicaid Insurance change: 1-866-762-223  Medicaid Options: Assists parents with selecting a Medicaid plan for their child (HMO versus Medicaid) Phone: 1-888-367-6554 | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | |
| **Agency name:** Prescribed Pediatric Extended Care (PPEC, AKA Medical Daycare) | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:**  1-(800) 289-7799 | | **Website:** http://www.fdhc.state.fl.us/Medicaid/childhealthservices/ppec/index.shtml |
| **Address:** Agency for Health Care Administration  2727 Mahan Drive, Tallahassee, FL 32308 | | |
| **Hours/ days:** 24/7 Hotline | | |
| **Services provided:** Prescribed Pediatric Extended Care (PPEC) centers allow Medicaid eligible children from birth through age 20 with medically-complex conditions to receive continual medical care in a non-residential setting. When approved, children can attend a PPEC up to a maximum of 12 hours per day while receiving nursing services, personal care, developmental therapies, and caregiver training. | | |
| **Service area:** All | | **Cost:** Varies |
| **Eligibility/Requirements for accessing services:** N/A | | |
| **Application (on line or in person)** ☐ **On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐Yes ☐No  **Languages:** Spanish  **Days/hours:** N/A | | |
| **Bus Routes:** N/A | | **United Way Approval:** Yes |
| **Other Information:** | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | |
| **Agency name:** Patient Advocate Foundation (PAF) | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (800) 532-5274 | | **Website:** patientadvocate.org |
| **Address:** 421 Butler Farm Road, Hampton, VA 23666 | | |
| **Hours/ days:** 24/7 Hotline | | |
| **Services provided:** Provides patients with resources related to a variety of health care issues, including arbitration, mediation and negotiation to settle issues with access to care, medical debt, and job retention related to their illness; resources for the un- and underinsured; prescription assistance programs; and case management. | | |
| **Service area:** Nationwide | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** None specified | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐ Yes ☐No  **Languages: Spanish**  **Days/hours:** | | |
| **Bus Routes:** N/A | | **United Way Approval:** Yes |
| **Other Information:** | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | |
| **Agency name:** Catholic Charities | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 372-0294 | | **Website:** N/A |
| **Address:** 1701 NE 9th Street Gainesville, Florida 32609 | | |
| **Hours/ days:** M-F 8:30a.m.-4:00p.m. (Lobby Hours)  Food Pantry: M, T, W 9:30a.m.-3:00p.m., R 9:30a.m.-12:30p.m. | | |
| **Services provided:**  Rural Mobile Food Outreach: Our Rural Mobile Food Outreach Program serves the five rural counties surrounding the Gainesville area. Our program coordinator and volunteers bring food; personal care products, pet foods and other necessities. Occurs once a month, varies per month.  Food Truck Hours: M-W 9:30a.m.-12:30p.m. (30 minutes for lunch) and then 1:00p.m.-3:00p.m.; R 9:30a.m.-12:00p.m.  Adoptions: Offer information, referrals, support with the adoption process. Visit at[www.adoptionsdosafl.com](http://www.adoptionsdosafl.com)  Pregnancy Counseling: Offer confidential counseling, pregnancy testing, support and resources. Call (352) 224-6224 or visit our caring Choices website for more information[www.ccpregnancyservices.org](http://www.ccpregnancyservices.org)  Also offer Emergency Assistance and Weekend Hunger Backpacks to individuals and families who are struggling with hunger. | | |
| **Service area: A** | | **Cost:** N/A |
| **Eligibility/Requirements for accessing services:** Bring Picture ID and Social Security card if new member, eligibility is determined in-person, will serve undocumented individuals | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐ **Not required** | | |
| **Translation availability** ☐Yes ☐No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus Routes:** 3, 24, 27 | | |
| **Other Information:** The mission of Catholic Charities is to provide services to anyone in need, regardless of race or religion; to advocate justice, human dignity and quality of life; and to call all people to join in these efforts; thereby reflecting the compassion of God in Christ | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | |
| **Agency name:** Alachua Area Medical Reserve Corps (in Alachua County Health Department) | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:**  Health Departent #: 352-334-7900, Ask for Medical Reserve Corps  Or (352) 334-7913  r Family Center – (352) 258-5093 | | **Website:** www.medicalreservecorps.gov/MrcUnits/UnitDetails/391 |
| **Address:** 224 S.E. 24th St., Gainesville, FL 32641 (Health Department)  3600 NE 15th St. Gainesville, FL (Fearnside Family Center) | | |
| **Hours/ days:** Monday - Friday: 8:00a.m.-5:00p.m.  Fearnside Thursdays 9:30p.m.-4:30p.m. | | |
| **Services provided:** The overarching goal is to improve health literacy, and in support of this the MRC will work on prevention of injury and illness, eliminating health disparities, and improve public health preparedness. Provide primary care and women’s health.   * Emergency Preparedness and Response Trainings, Disaster Risk Reduction * Health Screenings * Emergency Sheltering * Obesity Reduction * Responder Rehab * Vaccination Clinics * Disaster Medical Support * Outreach to Underserved Community Members, Community Event Support, Planning, Logistical, & Administrative Support * Tobacco Cessation * First Aid During Large Public Gatherings * Healthy Living * Veterinary Support and Pet Preparedness, * Health Education and Promotion * Engaging Youth in Public Health Activities | | |
| **Service area:** A | | **Cost:** Varies depending on insurance |
| **Eligibility/Requirements for accessing services:**  Must be Alachua County resident. Require photo ID, proof of income or social security identification. Must fall under federal poverty guidelines. Do not serve undocumented individuals. Do not accept third party insurance, only Medicaid or uninsured individuals. Sliding scale for uninsured individuals. | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐ **Not required** | | |
| **Translation availability** ☐Yes ☐No  **Languages:** Spanish, Translation Line  **Days/hours:** During business/clinic hours | | |
| **Bus Routes:** 3, 7, 11 | | **United Way Approval:** Yes |
| **Other Information:** | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | |
| **Agency name:** Archer Family Health Care | | |
| **Contact person if available/appropriate:** Joan Walker | | |
| **Phone number:** (352) 495-2550 | | **Website:** [http://afhc.nursing.ufl.edu/](http://afhc.nursing.ufl.edu) |
| **Address:** 16939 S.W. 134th Ave., Archer, FL 32618 | | |
| **Hours/ days:** Monday-Friday: 8am-5pm | | |
| **Services provided:** Primary and preventive care and management of acute and chronic illnesses, referral to specialty services   * Emergency Preparedness and Response Trainings * Health Screenings * Emergency Sheltering * Obesity Reduction * Responder Rehab * Vaccination Clinics * Disaster Medical Support * Outreach to Underserved Community Members * Disaster Risk Reduction * Heart Health * Medical Facility Surge Capacity * Tobacco Cessation * First Aid During Large Public Gatherings * Community Event Support * Planning, Logistical, & Administrative Support * Healthy Living * Veterinary Support and Pet Preparedness, * Health Education and Promotion * Engaging Youth in Public Health Activities. | | |
| **Service area:** A | | **Cost:** Reduced Cost/Sliding Scale |
| **Eligibility/Requirements for accessing services:**   * Patients with little or no income, fees are changed on a sliding scale based on family income. * We are a Blue Cross and Blue Shield, United Healthcare, Avmed, Cigna Aetna, Humana, Medicare and Medicaid Approved Provider. | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐ Yes ☐No  **Languages:** Spanish, limited  **Days/hours:** Prefer if you bring someone to translate | | |
| **Bus Routes:** N/A | | **United Way Approval:** Yes |
| **Other Information:** Provide a Photo ID and Insurance (if any) | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | |
| **Agency name:** Azalea Health | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:**  Hawthorne: (352) 481-2700  Gainesville: (352) 375-3790 | | **Website:** <http://azahealth.org/hawthorne/> |
| **Address:** Medical Clinic: 22066 S.E. 71st Ave., Hawthorne, FL 32640  Dental Clinic: 410 NE Waldo Rd., Gainesville, FL 32641 | | |
| **Hours/ days:** Monday-Friday: 8:00a.m.-5:00p.m. | | |
| **Services provided:** Offers a wide range of comprehensive medical services to keep you healthy throughout your life including: primary care, mental health counseling, and a full service pharmacy.   * Medical (only at Hawthorne clinic): Diagnosis and Treatment of Illnesses and Minor Injuries, Preventive Services and Screenings, Annual Visits, Chronic Disease Management, Women’s Health Services, FREE Required Childhood Immunizations, Physicals for Work, School and Sports, Minor Surgical Services, Medication Management, Lab Testing, Electrocardiograms, Pulmonary Function Testing, Health Education, Case Management and Referral, and Reduced Fees for Qualifying Patients. * Mental Health (only at Hawthorne clinic): Diagnosis and Treatment, Counseling and Case Management, Mental Health Assessments and Evaluations, Transitional Services, Individual, Family and Group Therapy, Family Advocacy, and Reduced Fees for Qualifying Patients. * Dental (only at Gainesville clinic): Preventative and Restorative Dental Needs | | |
| **Service area:** A | | **Cost:** Sliding Scale |
| **Eligibility/Requirements for accessing services:**   * Accepts Medicaid and most other insurance plans; offers sliding fees based on proof of income. * Patients with incomes at or below 100% of the federal poverty level (FPL) are charged a nominal fee; however, no patient will be refused services due an to inability to pay. Patients unable to pay the discounted fee at the time of service will be required to sign a payment plan agreement. * Require photo identification and proof of income at time of intake. * Will see undocumented individuals | | |
| **Application (online or in person)** ☐ **On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐ Yes ☐No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus Routes:** N/A | | **United Way Approval:** Yes |
| **Other Information:** | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | |
| **Agency name:** Palms Medical Group | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 376-8211  1-(888) 730-2374 | | **Website:** <http://www.palmsmg.org> |
| **Address:** 1014 NW 57th Street, Gainesville, FL, 32605 | | |
| **Hours/ days:** Monday-Friday: 8am-5pm, Sat: 8:30am-12pm; closed from 12pm-1pm | | |
| **Services provided:** Complete primary care, Urgent care, Minor surgical procedures, Minor trauma, Well-baby exams, Vaccinations for children, Immunizations, On-site laboratory testing, X-rays, Mental health, Substance abuse counseling, ADD/ADHD evaluations, Specialty care referral and follow-up, 24-hour physician availability, Chronic disease management, Preventive/wellness healthcare, Case management, Hearing/vision testing, Family planning, Physical exams, Health screening, HIV testing, Pharmacy, Chiropractic, Dental. | | |
| **Service area: A** | | **Cost:** Sliding Scale |
| **Eligibility/Requirements for accessing services:**  Accepts insurance, including Medicaid and Medicare. Uninsured individuals are eligible for sliding scale fee based on income. | | |
| **Application (online or in person):** ☐ **Online** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐Yes ☐No  **Languages:** Spanish  **Days/hours:** N/A | | |
| **Bus Routes:** 5, 76 | | **United Way Approval:** N/A |
| **Other Information:** | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | |
| **Agency name:** Children’s Medical Center-Alachua | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (386) 462-1911 | | **Website:** N/A |
| **Address:** 14861 SW US Highway 441 Alachua, Fl 32615 | | |
| **Hours/ days:** M-F: 8am-5pm, closed for lunch from 12:30pm -1:30pm | | |
| **Services provided:**  Offers services in pediatrics, nutrition, speech language therapy, and behavioral health, and specialty services when able. | | |
| **Service area: A** | | **Cost:** N/A |
| **Eligibility/Requirements for accessing services:**  Accepts Medicaid and most other insurance plans excluding Florida Healthy Kids; Bring photo ID and proof of income; Fees based on insurance plan; See uninsured patients but are responsible for a reduced cost | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐ Yes ☐No **(**services available through Medicaid)  **Languages:** Spanish  **Days/hours:** Varies, appoint requests | | |
| **Bus Routes:** N/A | | **United Way Approval:** Yes |
| **Other Information:** Walk-ins and appointments are welcome and first time visitors are encouraged to fill out the forms found online. Registration can also be done through the phone prior to initial intake in-person. After-hours services are open for sick patients only. | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | |
| **Agency name:** UF Orthopedics & Sports Medicine | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 273-7001 | | **Website:** <http://www.ortho.ufl.edu/> |
| **Address:** 3450 Hull Road Gainesville, FL 32607 | | |
| **Hours/ days:**  Appointment hours: M-F: 8am-5pm.  Extended hours (for walk ins and call ins): M-F: 5pm-9pm, Sat: 9am-1pm, Sun: 5pm-9pm. | | |
| **Services provided:** Provides a wide range of clinical services:   * Trauma, joint pain, sprains, strains * Fractures, sports medicine * Pediatrics and oncology * Physical therapy, rehabilitation, medical message and aquatic therapy | | |
| **Service area: A** | | **Cost:** Varies |
| **Eligibility/Requirements for accessing services:**   * Accept Medicaid, Medicare and insurance including Aetna, Blue Cross Blue Shield of Florida, CIGNA, Humana, Capital Health, United Healthcare, state and government services * Only provide services to uninsured individuals who are referred from local PCP * Require photo ID * MAPs and HMOs are not accepted. | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐Yes ☐No  **Languages:** Spanish, others  **Days/hours:** All business hours, access to language line | | |
| **Bus Routes:** 117 | | **United Way Approval:** N/A |
| **Other Information:**   * You can make an appointment on their website on the link Appointment * In most cases, patients are highly advised to complete the corresponding Medical History Questionnaire, and theMedical Record Release Form if you seek to obtain a copy of your records. | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | |
| **Agency name:** Family Practice | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:**  (352) 265-7001  (352) 235-9593 (appointment) | | **Website:** ufhealth.org/family-medicine-main |
| **Address:** 1707 N Main St. Gainesville, FL 32609 | | |
| **Hours/ days:** Mon-Fri: 8am-5pm | | |
| **Services provided:** Provides general family health care such as physicals, pediatrics, geriatrics, gynecology, referrals, screenings, and pharmaceutical and psychological services. | | |
| **Service area:** A | | **Cost:** Varies |
| **Eligibility/Requirements for accessing services:**   * Must be Alachua county resident * Only certain amount of patient spots available * Accept Medicaid, Medicare and insurance including Aetna, Blue Cross Blue Shield of Florida, CIGNA, Humana, Capital Health, United Healthcare, state and government services * Require photo ID and proof of income (do not see undocumented individuals) * Uninsured individuals must receive a sponsorship. No geographical limits. | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐ Yes ☐No  **Languages:** Spanish  **Days/hours:** Upon request | | |
| **Bus Routes:** 27 | | **United Way Approval:** Yes |
| **Other Information:** This practice serves all patients regardless of inability to pay. Discounts for essential services are offered depending upon family size and income. You may apply for a discount at the front desk. Thank you. | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | |
| **Agency name:** Meridian Behavioral Healthcare | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** Toll Free: (800) 330-5615  Local: (352) 374-5600 | | **Website:** N/A |
| **Address:** Main Campus: 4300 SW 13th Street Gainesville, FL 32608 (Alachua County) | | |
| **Hours/ days:** 8am-5pm, M-F; 24 Hours for Crisis Stabilization; Call Lines: M-F 7:30am-8pm | | |
| **Services provided:** Meridian Healthcare offers many rehabilitative services for adults and youth struggling with mental illness or substance abuse. They offer inpatient, outpatient, and youth services. They also have a primary care clinic.  Crisis Intervention; Detoxification; Dual Diagnosis; HIV/AIDS Testing; Inpatient Mental Health Services; Inpatient Substance Abuse; Perinatal Substance Abuse; Substance Abuse Day Treatment; Substance Abuse in youth | | |
| **Service area:** A | | **Cost:** N/A |
| **Eligibility/Requirements for accessing services:**  Require identification (they are exceptions, photo ID may not be required and they do see undocumented individuals). Take all insurance excluding Magellan, CIGNA, CMN, Amerigroup and Pedicare. If a minor, parental identification or proof of guardianship is required. | | |
| **Application (on line or in person)** ☐ **On Line** ☐**In Person** ☐ **Not required** | | |
| **Translation availability** ☐Yes ☐No  **Languages:** Spanish  **Days/hours:** Translators among staff members, can be requested by appointment | | |
| **Bus Routes:** 13 | | |
| **Other Information:**  For appointments, referrals or questions about your care, please contact our Access Center- 24 hours a day, 365 days a year – by calling 352-374-5600 or 1-800-330-5615, option 3. | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | |
| **Mental Health/Support Services** | | |
| **Agency name:** Shands Vista 🡪 UF Health Shands Psychiatric Hospital | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 265-5497 | | **Website:** <http://mental-health-facilities.healthgrove.com/l/1941/Shands-Vista> |
| **Address:** 4101 NW 89th Boulevard Gainesville, FL 32606 | | |
| **Hours/ days:** M-F 7am-5pm | | |
| **Services provided:** Offers outpatient or partial hospitalization care and inpatient care for people of all ages. Includes youth with serious emotional disturbance and adults with serious mental illness. | | |
| **Service area:**  A | | **Cost:** Accepts Medicare, Medicaid, private health insurance, as well as patient fees. |
| **Eligibility/Requirements for accessing services:** Must be an established patient. | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Varies  **Days/hours:** Available upon request | | |
| **Bus Routes:** 20, 23, 43 | | **United Way Approval:** Yes |
| **Other Information:** Call for details of insurance coverage. | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | |
| **Agency name:** Alachua County Crisis Center | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 264-6789 | | **Website:**  [www.alachuacounty.us/government/depts/css/crisis](http://www.alachuacounty.us/government/depts/css/crisis) |
| **Address:** 218 SE 24th St, Gainesville, FL 32641 | | |
| **Hours/ days:** Hotline: 24/7 Main Office: M-F 9am-5pm | | |
| **Services provided:** Provides counseling via phone, face-to-face crisis intervention, follow-up counseling care, support groups, and community education | | |
| **Service area:** A, G, B, L and P counties | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:**  Anyone suicidal, in crisis, or simply needing to talk | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish (Staff member is bilingual)  **Days/hours:** Available upon request | | |
| **Bus Routes:** 1, 7, 11, 17 | | **United Way Approval:** Yes |
| **Other Information:**  National Suicide Hotline: 800-784-SUICIDE (2433)  Spanish para ayuda: 800-SUICIDA (784-2432)  National Suicide Prevention Lifeline: 800-273-TALK (8255)  Local Rumor Control Hotline: 352-264-6557 | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | |
| **Agency name:** CDS Family and Behavioral Health Services | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number: (**352) 244-0628 (office) ext. 3822 for counseling  (352) 244-0618 (24/7)  (352) 487-0190 (24/7)  (352) 385-0405 (24/7) | | **Website:** [www.cdsfl.org](http://www.cdsfl.org) |
| **Address:** 3615 SW 13th St, Suite 4 Gainesville, FL 32608 | | |
| **Hours/ days:**  M-R 8:30am-7:30pm, F 8:30am-4:30pm | | |
| **Services provided:** Local partner for the National Runaway Safeline and National Safe place programs. Runaway youth, or youth in any sort of trouble, can be helped by CDS counselors and/or may stay at the CDS interface youth shelters. Family action offers out-patient counseling for youth age 6-17, issues can include (defiant behaviors, running away, cutting school, & substance abuse). Snap for boys that is an evidence based program for boys age 6-11 with behavior issues and their families. CDS works with youth aging out of foster care to help them finish school. | | |
| **Service area:** A, B, C, D, G, H, Lafa, Levy, Putnam, S, U | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** For Family Action, youth must be under 18 and cannot be involved with foster or adjudicated delinquent or under the supervision of the Department of Juvenile Justice at the time of services. This program begins with a simple screening process. | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Phone interpreters  **Days/hours:** Translation available upon request | | |
| **Bus Routes:** 13, 128 | | **United Way Approval:** Yes |
| **Other Information:**  Call office for appointment  Baker, Madison, and Taylor counties have the Independent Living Program.  For counseling services call (352) 244-00628 with ext 3822 | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | |
| **Occupational Therapy** | |

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| **Agency name:** UF and Shands Family Medicine- Equal Access Clinic | | | | | | | |
| **Contact person if available/appropriate:** Alejandro (352)273-9425 | | | | | | | |
| **Phone number:**  (352) 273-8614  (352) 273-9425  (352) 327- 8005 (peaceful paths resource guide) | | | | | | **Website:** <http://equalaccess.med.ufl.edu> | |
| **Address:** 1707 NE Main St., Gainesville, FL 32601  (Mailing Address Below)  Equal Access Clinic Network  UFHSC Box 100211  Gainesville, Florida 32610-0211 | | | | | | | |
| **Hours/ days:** Monday 6:00pm @ Tower Road (Bus Outside Tower Hill Road Library 3020 SW 75th St) \*Bus 75  Tues 5;30pm @ Eastside (410 NE Waldo Road) \*Bus 24, 25, 26  Wed. 6:00pm @ Bartley Temple (Bus Outside Bartley Temple Methodist Church 1936 SE 8th Ave.) \*Bus 11, 711  Thursday 6:00pm @ Main (1707 N. Main Street) \*Bus 16, 17 | | | | | | | |
| **Services provided:**   * Primary medical care, including Blood pressure and blood sugar monitoring * Social work and psychological consultations * Occupational Therapy * Administration of medications * Confidential HIV counseling and testing * Basic gynecologic care, including cervical cancer screening and STD testing | | | | | | | |
| **Service area:** A/B/G/L/P | | | | | **Cost:** N/A | | |
| **Eligibility/Requirements for accessing services:** Low-income, uninsured individuals and families, photo ID required | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | |
| **Translation availability ☐** Yes No  **Languages:** Spanish, limited  **Days/hours:** Depends On the Volunteers/Med Students | | | | | | | |
| **Bus Routes:** Listed Above | | | | | **United Way Approval:** Yes | | |
| **Other Information:**  General Clinic  Clinic 6pm Tower Road Library 3020 SW 75th St.  Clinic 5:30pm Eastside 410 NE Waldo Rd  Clinic 6pm Bartley Temple 1936 NE 8th Ave  Clinic 6pm Main Street 1707 N Main St  Specialty  Free Therapy Night 5:30pm-7:30pm (EVERY MONDAY) Gainesville Community Ministry 238 SW 4th Ave  Ophthalmology Clinic 5:30pm (LAST TUESDAY OF EVERY MONTH) Health Street 2401  Physical Therapy 6pm-8pm (EVERY THURSDAY) CVS (Upstairs) 1621 SW 13th St. Across from Steak n’ Shake  Occupational Therapy 6pm-9pm (1st AND 3rd THURSDAY OF EVERY MONTH) Main Street 1707 N Main St  Women’s Night 6pm (1st THURSDAY OF EVERY MONTH) Main Street 1707 N Main St  Education Tools to Quit: Tobacco Cessation Classes (1st AND 3rd WEDNESDAY) 6pm-8pm  Diabetes Education Classes (2nd AND 4th TUESDAY) 6pm  **Patients are advised to arrive at least 30 minutes before clinic start time.** | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | | | | | | |
| **Photo Identification** | | | | | |
| **Agency name:** Department of Highway Safety and Motor Vehicles- Alachua | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | |
| **Phone number:** (352) 374-5236 | **Website:** <https://www.flhsmv.gov/offices/alachua.html> | | | | |
| **Address:** 12 SE 1st St. Gainesville, FL 32601  5801 NW 34th Blvd. Gainesville, FL 32653  3837 Windmeadows Blvd. Gainesville, FL 32608 | | | | | |
| **Hours/ days:** M-F 8:30am-4:30pm | | | | | |
| **Services provided:**  Provides photo identification cards and driving tests to obtain a driver’s license at certain locations | | | | | |
| **Service area:** A | | **Cost:** Fees vary | | | |
| **Eligibility/Requirements for accessing services:**  Everyone can receive a photo identification card for a fee | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | |
| **Translation availability** ☐**Yes** ☐**No**  **Languages:** N/A  **Days/hours:** N/A | | | | | |
| **Bus Routes:** 1 | | | **United Way Approval:** Yes | | |
| **Other Information:** | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐**Yes** ☐**No** | | | | | |

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| **Agency name:** Holy Trinity Episcopal Church | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 372-4721 | **Website:** [www.holytrinitygnv.org](http://www.holytrinitygnv.org) | |
| **Address:** 100 NE 1st St Gainesville, FL 32601 | | |
| **Hours/ days:** T, TH 11am-1pm | | |
| **Services provided:** Assistance obtaining birth certificates for the purpose of securing non-driving photo IDs, entry to school, daycare and subsidized housing assistance with photo IDs and limited assistance with obtaining prescription medications. | | |
| **Service area:** A | **Cost:** Free | |
| **Eligibility/Requirements for accessing services:** Anyone | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus Routes:** 5, 15, 46, 1, 6 | | **United Way Approval:** Yes |
| **Other Information:** | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | |
| **Physical Therapy** | | |

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| **Agency name:** UF and Shands Family Medicine- Equal Access Clinic | | |
| **Contact person if available/appropriate:** Alejandro (352)273-9425 | | |
| **Phone number:**  (352) 273-8614  (352) 273-9425  (352) 327- 8005 (peaceful paths resource guide) | | **Website:** <http://equalaccess.med.ufl.edu> |
| **Address:** 1707 NE Main St., Gainesville, FL 32601  (Mailing Address Below)  Equal Access Clinic Network  UFHSC Box 100211  Gainesville, Florida 32610-0211 | | |
| **Hours/ days:** Monday 6:00pm @ Tower Road (Bus Outside Tower Hill Road Library 3020 SW 75th St) \*Bus 75  Tues 5;30pm @ Eastside (410 NE Waldo Road) \*Bus 24, 25, 26  Wed. 6:00pm @ Bartley Temple (Bus Outside Bartley Temple Methodist Church 1936 SE 8th Ave.) \*Bus 11, 711  Thursday 6:00pm @ Main (1707 N. Main Street) \*Bus 16, 17 | | |
| **Services provided:**   * Primary medical care, including Blood pressure and blood sugar monitoring * Social work and psychological consultations * Occupational Therapy * Administration of medications * Confidential HIV counseling and testing * Basic gynecologic care, including cervical cancer screening and STD testing | | |
| **Service area:** A/B/G/L/P | **Cost:** N/A | |
| **Eligibility/Requirements for accessing services:** Low-income, uninsured individuals and families, photo ID required | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | |
| **Translation availability ☐** Yes No  **Languages:** Spanish, limited  **Days/hours:** Depends On the Volunteers/Med Students | | |
| **Bus Routes:** Listed Above | **United Way Approval:** Yes | |
| **Other Information:**  General Clinic  Clinic 6pm Tower Road Library 3020 SW 75th St.  Clinic 5:30pm Eastside 410 NE Waldo Rd  Clinic 6pm Bartley Temple 1936 NE 8th Ave  Clinic 6pm Main Street 1707 N Main St  Specialty  Free Therapy Night 5:30pm-7:30pm (EVERY MONDAY) Gainesville Community Ministry 238 SW 4th Ave  Ophthalmology Clinic 5:30pm (LAST TUESDAY OF EVERY MONTH) Health Street 2401  Physical Therapy 6pm-8pm (EVERY THURSDAY) CVS (Upstairs) 1621 SW 13th St. Across from Steak n’ Shake  Occupational Therapy 6pm-9pm (1st AND 3rd THURSDAY OF EVERY MONTH) Main Street 1707 N Main St  Women’s Night 6pm (1st THURSDAY OF EVERY MONTH) Main Street 1707 N Main St  Education Tools to Quit: Tobacco Cessation Classes (1st AND 3rd WEDNESDAY) 6pm-8pm  Diabetes Education Classes (2nd AND 4th TUESDAY) 6pm  **Patients are advised to arrive at least 30 minutes before clinic start time.** | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | |

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| **Shelters** | | | | | |
| **Agency name:** St. Francis House | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | |
| **Phone number:** (352) 378-9079 | | **Website:** <http://www.stfrancishousegnv.org> | | | |
| **Address:** 413 S Main St, Gainesville, FL 32601 | | | | | |
| **Hours/ days:** Business hours are Sun-Sat 8:00a.m.-4:00p.m; living facilities operate 24/7. | | | | | |
| **Services provided:** Provides emergency shelter, transitional housing and permanent supportive housing, as well as a variety of support services  Service: Daily mandatory lunch - 10:30 a.m. - 1:00 p.m. Requires police clearance. 35 homeless residents provided meals three times a day. | | | | | |
| **Service area:** A | | **Cost: Free** | | | |
| **Eligibility/Requirements for accessing services:**  Everyone who is homeless and hungry; families and women with children are given priority; must be single and work 20 hours/week for permanent supportive housing. You must obtain police clearance from the Alachua County Police Department | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐ **In Person** ☐**Not required (clearance from police)** | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:** Depends on availability of the Spanish speakers | | | | | |
| **Bus Routes:** 1, 5, 25, 26, 711 | | | **United Way Approval:** Yes | | |
| **Other Information:** Provides shelter for cold nights under 45 degrees and during severe weather. | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | |
| **Agency name:** CDS Family and Behavioral Health Services | | | | | |
| **Contact person if available/appropriate:** | | | | | |
| **Phone number:**  **(**352) 244-0628 (office) ext. 3822 for counseling  (352) 244-0618 (24/7)  (352) 487-0190 (24/7)  (352) 385-0405 (24/7) | | | | **Website:** [www.cdsfl.org](http://www.cdsfl.org) | |
| **Address:** 3615 SW 13th St, Suite 4 Gainesville, FL 32608 | | | | | |
| **Hours/ days:**  M-R 8:30a.m.-7:30p.m.; F 8:30a.m.-4:30p.m. | | | | | |
| **Services provided:** Local partner for the National Runaway Safeline and National Safe place programs. Runaway youth, or youth in any sort of trouble, can be helped by CDS counselors and/or may stay at the CDS interface youth shelters. Family action offers outpatient counseling for youth age 6-17, issues can include (defiant behaviors, running away, cutting school, & substance abuse). Snap for boys that is an evidence based program for boys age 6-11 with behavior issues and their families. CDS works with youth aging out of foster care to help them finish school. | | | | | |
| **Service area:** A, B, C, D, G, H, LF, L, P, S, U | | | | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** For Family Action, youth must be under 18 and cannot be involved with foster or adjudicated delinquent or under the supervision of the Department of Juvenile Justice at the time of services. This program begins with a simple screening process. | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Phone interpreters  **Days/hours:** Translation available upon request | | | | | |
| **Bus Routes:** 13, 128 | | | **United Way Approval:** Yes | | |
| **Other Information:** Call office for appointment  Baker, Madison, and Taylor counties have the Independent Living Program.  For counseling services call (352) 244-00628 with ext. 3822 | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | |
| **Agency name:** Peaceful Paths Domestic Violence Network | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | |
| **Phone number:** (352) 277-5690 | | **Website:** [www.peacefulpaths.org](http://www.peacefulpaths.org) | | | |
| **Address:** 2100 NW 53rd Ave, Gainesville, FL 32653 | | | | | |
| **Hours/ days:** Office: M-F 9a.m.-5p.m.  Help Hotline: 24/7 | | | | | |
| **Services provided:** Emergency shelter and transitional housing, support groups, advocacy, children’s programs and batterers’ intervention programs, trauma counseling, violence prevention, and economic empowerment education programs. | | | | | |
| **Service area:** A, B, U | | **Cost:** Free | | | |
| **Eligibility/Requirements for accessing services:**  If in need of emergency shelter services, contact help hotline to get information regarding screening process. | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐ **In Person** ☐**Not required** | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Phone interpreter available  **Days/hours:** Available upon request | | | | | |
| **Bus Routes:** 6 | | | **United Way Approval:** N/A | | |
| **Other Information:**  Local Help Hotline: (352) 277-8255  General Hotline: (800) 393-SAFE or (800) 393-7233 | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | |
| **Agency name:** U.S. Department of Housing and Urban Development – VA Supportive Housing (HUD-VASH) | | | | | |
| **Contact person if available/appropriate:** Cynthia (Cindy) Snook (386-754-6302) (cynthia.snook@VA.gov) | | | | | |
| **Phone number:** (352) 548-1800 | **Website:** <http://www.va.gov/homeless/hud-vash.asp> | | | | |
| **Address:** 1604 SE 3rd Ave, Gainesville, FL 32641 | | | | | |
| **Hours/ days:** Mon-Fri 8:00 a.m. - 4:30 p.m. (office hours) | | | | | |
| **Services provided:** Housing choice vouchers with supported case management that allows veterans to rent privately owned housing. They are also offered referrals to VA primary care, mental health or substance abuse treatment services, income assistance, employment supports, disability benefits, and credit repair and skills for money management. | | | | | |
| **Service area:** A | | **Cost:** Free | | | |
| **Eligibility/Requirements for accessing services:** Eligible for VA Health Care Services, require case management services in order to obtain and sustain independent community housing, meet the McKinney-Vento Act definition of homelessness by either: lacking a fixed, regular, adequate nighttime residence, or identifying as his or her primary residence a shelter, welfare hotel, transitional or temporary housing facility and proof of qualifying income level. | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐ **In Person** ☐**Not required** | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish  **Days/hours:** Translators are always available | | | | | |
| **Bus Routes:** 122 | | | **United Way Approval:** Yes | | |
| **Other Information:** Length of time does vary on Veteran’s history. | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | |
| **Agency name:** VETSPACE | | | | | |
| **Contact person if available/appropriate:** | | | | | |
| **Phone number:** (352) 225-3995 | | **Website:** <http://www.vetspace.org> | | | |
| **Address:** 1220 A NE 8th Avenue, Gainesville, FL 32601 | | | | | |
| **Hours/ days:** Mon-Fri 8:30a.m.-4:30p.m. (Office Hours), Facilities are open 24/7 | | | | | |
| **Services provided:** The Joseph Mac McMahon House Transitional Housing Veterans Residence, The Continuum of Care Transition Housing Program, The Elizabeth ‘Big MAC’ McMahon Transitional Housing Veteran Residence, The Continuum of Care Permanent Supportive Housing Program and an Emergency Services/Referrals program. Essentially it provides transitional housing and permanent supportive housing along with support and referral services necessary to facilitate and maintain independent residential and employment/financial stability. | | | | | |
| **Service area:** A, Baker, P | | **Cost:** Free | | | |
| **Eligibility/Requirements for accessing services:** Must have served in the U.S. armed forces and must be homeless. | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐ **In Person** ☐**Not required** | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | |
| **Bus Routes:** 11, 24, 711 | | | **United Way Approval:** Yes | | |
| **Other Information:** | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | |
| **Agency name:** Volunteers of America (VOA) Veterans Program | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | |
| **Phone number:** (352) 377-9440 | | **Website:** <http://voaflorida.org/gainesville> | | | |
| **Address:** 2130 NW 31st Avenue, Gainesville, FL 32605 | | | | | |
| **Hours/ days:** N/A | | | | | |
| **Services provided:** Thirteen 2 bedroom, 2 bath apartments with access to a patio, pool, basketball court. Other amenities include laundry facilities, library, rental assistance, and basic utilities paid for. Two-year window for moving individuals from homelessness to self-sufficiency. | | | | | |
| **Service area:** A | | **Cost:** Free | | | |
| **Eligibility/Requirements for accessing services:**  Must have served in the U.S. armed forces and must be homeless. | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | |
| **Bus Routes:** 8, 29 | | | **United Way Approval:** N/A | | |
| **Other Information:** Email: dfleming@voa-fla.org | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | |

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| **Agency name:** Family Promise of Gainesville (formerly known as Interfaith Hospitality Network) | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 378-2030 | **Website:** <http://www.ihngvl.org> | |
| **Address:** (Mailing)PO Box 880, Gainesville, FL 32602, Various service sites | | |
| **Hours/ days:** Shelter open 24/7. Office Hours 8a.m.-5:00p.m. | | |
| **Services provided:** Provides shelter, care, meals and case management for homeless children and families | | |
| **Service area:** A | **Cost:** Free | |
| **Eligibility/Requirements for accessing services:** Homeless families with children | | |
| **Application (on line or in person)** ☐**On Line** ☐ **In Person** ☐**Not required** | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:** Can vary depending on staff availability | | |
| **Bus Routes:** N/A | | **United Way Approval**: Yes |
| **Other Information:** | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | |

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| **Social Security** | | | | | |
| **Agency name:** Social Security Administration | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | |
| **Phone number:** 1-877-219-8323  TTY 1-800-325-0778 | | | **Website:** [www.socialsecurity.gov](http://www.socialsecurity.gov) | | |
| **Address:** 4562 NW 13 Street, Gainesville, FL 32609 | | | | | |
| **Hours/ days:** M, T, TH, F 9:00 am- 4:00 pm W 9:00am-12:00pm | | | | | |
| **Services provided:** Administers federal Social Security Supplemental Income (SSI) to blind or disabled persons with low income, also administers Social Security Disability Insurance to disabled workers and their dependents during periods when they are unable to work. You can call these same numbers to receive information about SSI and you may apply by calling these numbers if you are 65 year of age or older. For all other people, an in-person appointment must be set up by phone. Administers Social Security cards and funds, which requires an in-person application. | | | | | |
| **Service area:** A/B/G/L | | | **Cost:** Free | | |
| **Eligibility/Requirements for accessing services:** Must meet federal requirements of disability (disability must inhibit employment for at least one year to qualify). In order to receive social security card, either an original or certified copy (no photocopies) of some form of identification must be brought. Identification can be s state ID, current driver’s license, or valid passport. | | | | | |
| **Application (on line or in person)**  ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish; other languages available, but must make appointment first  **Days/hours:** M, T, TH, F 9:00 am- 4:00 pm W 9:00am-12:00pm | | | | | |
| **Bus Routes:** 8, 29 | | | **United Way Approval:** Yes | | |
| **Other Information:** You can apply for the insurance online, in person, or on  the phone at 1-800-772-1213 from 7 a.m. to 7 p.m. You can also apply for Medicare online at https://www.ssa.gov/medicare/apply.html. | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | | | | |
| **Substance Abuse** | | | | | |
| **Agency name:** Alcoholics Anonymous, Triangle Club, ESWT Group | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | |
| **Phone number:** (352) 372-8091 24 hour hotline | | | | | **Website:** <http://www.northcentralflaa.org> |
| **Address:** 2632 NW 43rd Street Suite 1182 Gainesville, Florida 32606 | | | | | |
| **Hours/ days:** M-F 2-5PM, Sat 11AM-2PM | | | | | |
| **Services provided:** Support for recovering alcoholics | | | | | |
| **Service area:** North Central Fl, meetings are varied with different programs | | | | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** N/A | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:** available on 24-hour hotline | | | | | |
| **Bus Routes:** 43 | | | | | **United Way Approval:** N/A |
| **Other Information:** N/A | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | |
| **Agency name:** Diversified Program Services, Inc./Praxis Network, Inc. | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | |
| **Phone number:** (386) 752-9937 | | | | | **Website:** N/A |
| **Address:** 308 South Ohio Avenue, Live Oak, Florida, 32060 | | | | | |
| **Hours/ days:** Patients live there. Office M-F 9-5 | | | | | |
| **Services provided:** Drug rehab facility with treatment services and outpatient care. | | | | | |
| **Service area:** Live Oak | | | | | **Cost:** self payment accepted with sliding fee scales |
| **Eligibility/Requirements for accessing services:** N/A | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | |
| **Bus Routes:** N/A | | | | | **United Way Approval:** N/A |
| **Other Information:** N/A | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | |
| **Agency name:** Grace Ministry of Florida, Inc | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | |
| **Phone number:** (352) 463-8700  Emergency and After Hours: (352) 260-7020 | | | | | **Website:** <http://grace-ministry.net> |
| **Address:** P.O. Box 164. Bell, FL 32619 office: 3249 W. Railroad Ln. Bell, FL 32619 | | | | | |
| **Hours/ days:** 7-month treatment, office hours T-S 10:00 AM-5:00 PM | | | | | |
| **Services provided:** Substance abuse treatment | | | | | |
| **Service area:** Central Florida | | | | | **Cost:** no cost for first 30 days, fee after that point. |
| **Eligibility/Requirements for accessing services:** Person with serious want to make change. ages: 18-30. cannot accept sex, or violent offenders as well as psychiatrically unstable. | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | |
| **Bus Routes:** N/A | | | | | **United Way Approval:** N/A |
| **Other Information:** N/A | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | |
| **Agency name:** Metamorphosis Substance Abuse Treatment Program | | | | | |
| **Contact person:** Jody Lamont, MS, LMHC, Metamorphosis Senior Counselor  4201 SW 21st Place Gainesville, FL 32607 [Jlamont@alachuacounty.us](mailto:Jlamont@alachuacounty.us) | | | | | |
| **Phone number:** 352-955-2450 | | | | | **Website:** http://www.alachuacounty.us/Depts/  CourtServices/Pages/Metamorphosis.aspx |
| **Address:** 4201 SW 21st Place Gainesville, Florida 32607 | | | | | |
| **Hours/ days:** Length of program- 6-12 months | | | | | |
| **Services provided:** Residential treatment program for adult chronic substance dependent clients | | | | | |
| **Service area:** Alachua, Bradford, Columbia, Dixie, Gilchrist, Hamilton, Lafayette, Levy, Suwannee, and Union | | | | | **Cost:** No fee until clients reach employment level. |
| **Eligibility/Requirements for accessing services:** Adults 18+, must be pre-screened. no history of sexual abuse | | | | | |
| **Application (on line or in person)** ☐On Line ☐In Person ☐Not required  Approved prior to admission | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | |
| **Bus Routes:** 28, 62 | | | | | **United Way Approval:** N/A |
| **Other Information:** | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | |
| **Agency name:** Narcotics Anonymous | | | | | |
| **Contact person if available/appropriate:** Anonymous | | | | | |
| **Phone number:** (352) 376-8008 | | | | | **Website:** <http://uncoastna.org> |
| **Address:** PO Box 1251, Gainesville, FL 32602 | | | | | |
| **Hours/ days:** meetings vary, look at website for most up to date information | | | | | |
| **Services provided:** Meetings for support of those with drug addiction and drug addiction treatment | | | | | |
| **Service area:** Branford, Chiefland, Alachua, Lake Butler, Lake City, Live Oak, Newberry, and Williston. | | | | | **Cost:** free |
| **Eligibility/Requirements for accessing services:** Those in need of recovery help | | | | | |
| **Application (on line or in person)** ☐On Line ☐In Person ☐Not required | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | |
| **Bus Routes:** Meetings at different places | | | | | **United Way Approval:** N/A |
| **Other Information:** | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | |
| **Agency name:** Florida Recovery Center Gainesville | | | | | |
| **Contact person if available/appropriate:** [Scott Teitelbaum, MD](https://ufhealth.org/scott-teitelbaum) | | | | | |
| **Phone number:** (352) 265-4372 | | | | | **Website:** <http://floridarecoverycenter.ufhealth.org/rehabinflorida/florida-recovery-center-gainesville> |
| **Address:** 4001 S.W. 13th Street Gainesville FL 32608 | | | | | |
| **Hours/ days:** N/A | | | | | |
| **Services provided:** addiction treatment for people suffering with alcohol abuse and drug abuse including comprehensive evaluations, detox services, partial hospitalization program, intensive outpatient program, and continuing care groups | | | | | |
| **Service area:** Gainesville | | | | | **Cost:** cost by cost basis |
| **Eligibility/Requirements for accessing services:** someone in need of help | | | | | |
| **Application (on line or in person)** ☐On Line ☐In Person ☐Not required  Also by phone | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | |
| **Bus Routes:** 13 | | | | | **United Way Approval:** N/A |
| **Other Information:** N/A | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | |
| **Transportation** | | | | | |
| **Agency name:** Center for Independent Living of North Central Florida | | | | | |
| **Contact person if available/appropriate:** Mark V. Mayfield, JD | | | | | |
| **Phone number:** (352) 378-7474, (800) 265-5724 | | **Website:** [www.cilncf.org](http://www.cilncf.org) | | | |
| **Address:** 222 SW 36th Ter, Gainesville, FL 32607 | | | | | |
| **Hours/ days:** M-F 8:30a.m.-5:00p.m. | | | | | |
| **Services provided:** Provides three year RTS bus passes to disabled individuals | | | | | |
| **Service area:** A, B,D,G,L,LF,S,U,P,LA,M,H,HE,SU,CI,C | | **Cost:** N/A | | | |
| **Eligibility/Requirements for accessing services:** Those who are physically and/or mentally disabled, as diagnosed by a physician. The CIL conducts ADA Para-transit Screenings for people with disabilities in Alachua and Marion Counties.  To qualify for Para-transit service, a person must meet the criteria of at least one category. Eligibility for Complementary Para-transit Service is directly related to the inability of a person with a disability to use the existing fixed-route service.   * Category 1: Persons that are unable to use fully accessible fixed-route services. This would include any person who is unable, as a result of a physical or mental impairment (including vision), and without the assistance of another individual to access, board, ride and disembark from the fixed-route system. * Category 2: Individuals who need the assistance of a wheelchair lift or other boarding assistance device and are able with such assistance to board, ride and disembark form any vehicle which is readily accessible. * Category 3: Any individual with a disability who has a specific impairment-related condition, which prevents such an individual from traveling to a boarding location or from a disembarking location on such a system.   More information can be found in the ADA Handbook go-rts.com/files/ada-handbook.pdf  As funds are available, the CILNCF builds wheelchair ramps for those in need of this important home modification. | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** (depends on program-most do not) | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** American Sign Language, Spanish, Farsi (employee onsite currently speaker) (based on bilingual employees/volunteers)  **Days/hours:** For ASL services, call Kathy Elkins at (877) 629-8840 | | | | | |
| **Bus Routes:** 5 | | **United Way Approval:** No | | | |
| **Other Information:** Partners include The City of Gainesville’s Community Development Block Grant (CDBG) office, Christians Concerned for the Community (CCC), and many amazing citizen volunteers. | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | |
| **Agency name:** Holy Trinity Episcopal Church | | | | | |
| **Contact person if available/appropriate:** Terry Fleming | | | | | |
| **Phone number:** (352) 372-4721 | | **Website:** [www.holytrinitygnv.org](http://www.holytrinitygnv.org) | | | |
| **Address:** 100 NE 1st St, Gainesville, FL 32601 | | | | | |
| **Hours/ days:** T, TH 11:00 a.m.-1:00 p.m. | | | | | |
| **Services provided:** Provides help to people in need of recovering their ID’s (birth certificate, social security numbers etc.), RTS bus pass on a limited basis, only for doctor appointments and job interviews. | | | | | |
| **Service area:** A | | **Cost:** Free | | | |
| **Eligibility/Requirements for accessing services:** Homeless and working persons in need. | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** N/A  **Days/hours:** Depends on availability of bilingual volunteers | | | | | |
| **Bus Routes:** 1, 5, 6, 15, 46 | | **United Way Approval:** Yes | | | |
| **Other Information:** | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | |
| **Agency name:** ElderCare of Alachua County, Inc. | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | |
| **Phone number:** (800) 262-2243 (direct helpline), (352) 378-6649 (agency) | **Website:** <http://eldercare.ufhealth.org> | | | | |
| **Address:** 4026 NW 22nd Dr, Gainesville, FL 32605 | | | | | |
| **Hours/ days:** M-F 8:00a.m.-5:00p.m. | | | | | |
| **Services provided:** Provides advocacy and services to maximize independent living: case management, respite care, light housework and errand running, blind services, adult day health care, emergency alert response, homemaking, personal care, respite, legal support, telephone reassurance, transportation and food pantry. | | | | | |
| **Service area:** A | | **Cost:** Reduced prices | | | |
| **Eligibility/Requirements for accessing services:** Alachua County residents age 55 yrs.+ | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish  **Days/hours:** Call for information | | | | | |
| **Bus Routes:** 8, 39 | | **United Way Approval:** Yes | | | |
| **Other Information:** | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | |
| **Agency name:** St. Francis House | | | | | |
| **Contact person if available/appropriate:** Kent Vann, Executive Director | | | | | |
| **Phone number:** (352) 378-9079 | | **Website:** [www.stfrancishousegnv.org](http://www.stfrancishousegnv.org) | | | |
| **Address:** 413 S Main St, Gainesville, FL 32601 | | | | | |
| **Hours/ days:** M-F 8:00a.m.-5:00p.m. | | | | | |
| **Services provided**: Daily lunch open to the public, Full day bus passes on RTS buses (Staff members can only give these out), Clothing vouchers (Staff members can only give these out), Laundry facilities (including detergent for washing), Tutoring from the Alachua County School Board for children, Guests have access to a free public phone, Daily showers, Free personal hygiene items and clothing, Case Management and referral services | | | | | |
| **Service area:** A, B, G, L, P, C | | **Cost:** N/A | | | |
| **Eligibility/Requirements for accessing services:** Persons in need | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish  **Days/hours:** N/A | | | | | |
| **Bus Routes:** 6, 10, 27 | | **United Way Approval:** Yes | | | |
| **Other Information:** | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | |
| **Agency name:** Suwannee River Economic Council | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | |
| **Phone number:** Main: (386) 362-4115  Gilchrist (352) 463-1895 | | | | **Website:** N/A | |
| **Address:** 1107 N Main St, Trenton, FL 32693 | | | | | |
| **Hours/ days:** M-F 8:00a.m.-5:00p.m. | | | | | |
| **Services provided:** Provides transportation to medical appointments and meal sites | | | | | |
| **Service area:** B, G, L, P | | **Cost:** N/A | | | |
| **Eligibility/Requirements for accessing services:** Low-income, needy persons without transportation with photo I.D., social security cards, birth certificates, income documentation and copies of current utilities bill to prove residency; meal site transportation for seniors 60 years and older. | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | |
| **Bus Routes:** N/A | | **United Way Approval:** Yes | | | |
| **Other Information:** | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | |
| **Agency name:** Alachua County Victim Services and Rape Crisis Center | | | | | |
| **Contact person if available/appropriate:** | | | | | |
| **Phone number:** (352) 264-6760, (866) 252-5439 | | **Website:** <http://www.alachuacounty.us/Depts/CSS/VictimServices/Pages/VictimServices.aspx> | | | |
| **Address:** 218 SE 24th St, Gainesville, FL 32641 | | | | | |
| **Hours/ days:** 24/7 | | | | | |
| **Services provided:** Provides free comprehensive services, including immediate outreach, face-to-face and telephone counseling, support groups, transportation and accompaniment to legal proceedings, advocacy and community education, and confidential HIV testing | | | | | |
| **Service area:** A,U,B | | **Cost:** Free | | | |
| **Eligibility/Requirements for accessing services:** Any Alachua County resident who has been the victim of a crime, or family members of crime victims | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Some staff and volunteers on hand, Can obtain online translation services for any language  **Days/hours:** Schedule beforehand | | | | | |
| **Bus Routes:** 2, 3, 7 | | **United Way Approval:** Yes | | | |
| **Other Information:** | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | |

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| **Agency name:** Christians Concerned for the Community | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 371-1768 | **Website:** [www.cccgainesville.org](http://www.cccgainesville.org) | |
| **Address:** 1903 NW 35th Ave, Gainesville, FL 32604 | | |
| **Hours/ days:** M-R 9a.m.-2p.m. | | |
| **Services provided:** Provides ramps, grab bars/arm railings and other equipment for disabled persons. Also assists with one-time major house and yard cleaning projects, also assists with transportation. | | |
| **Service area:** A | **Cost:**  Free | |
| **Eligibility/Requirements for accessing services:**  By appointment only. Must be disabled persons in need of assistance. | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus Routes:** 8 | | **United Way Approval:** Yes |
| **Other Information:** Director makes on-site house calls in Alachua County. | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | |

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| **Agency name:** Central Florida Community Action Agency | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | |
| **Phone number:** (352) 373-7667  Utility: 844-356-8136  Admiration: 352-378-5892 | | **Website:** [www.cfcaa.org](http://www.cfcaa.org) | | | | | |
| **Address:** 1045 NW 13 St B, Gainesville, FL 32601 | | | | | | | |
| **Hours/ days:** M-F 8:00a.m.-12:00p.m., 1:00p.m.-5:00p.m. (call 1st and 3rd Mondays of every month to schedule an appointment) | | | | | | | |
| **Services provided:** Provides case management, direct assistance and referrals for basic needs, including rent, energy payments, transportation, nutrition and more | | | | | | | |
| **Service area:** A, L | | **Cost:** N/A | | | | | |
| **Eligibility/Requirements for accessing services:** Needy families at or below 125% federal poverty level (income requirements depend on specific assistance).  Must be part of Family Self-Sufficiency Program (FSSP).   * Survey on website to see eligibility | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish  **Days/hours:** During open hours | | | | | | | |
| **Bus Routes:** 8, 10, 29 | | | | | | | **United Way Approval:** Yes |
| **Other Information:** | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | |
| **Veteran Services** | | | | | | | |
| **Agency name:** VETSPACE | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:** (352) 225-3995 | | | | **Website:** <http://www.vetspace.org> | | | |
| **Address:** 1220 A NE 8th Avenue, Gainesville, FL 32601 | | | | | | | |
| **Hours/ days:** Mon-Fri 8:30am-4:30pm (Office Hours), Facilities are open 24/7 | | | | | | | |
| **Services provided:** Offers 5 different programs: The Joseph Mac McMahon House Transitional Housing Veterans Residence, The Continuum of Care Transition Housing Program, The Elizabeth ‘Big MAC’ McMahon Transitional Housing Veteran Residence, The Continuum of Care Permanent Supportive Housing Program and an Emergency Services/Referrals program. Essentially it provides transitional housing and permanent supportive housing along with support and referral services necessary to facilitate and maintain independent residential and employment/financial stability. | | | | | | | |
| **Service area:** A | | | | **Cost:** Free | | | |
| **Eligibility/Requirements for accessing services:**  Must have served in the U.S. armed forces and must be homeless. | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐ **In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | |
| **Bus Routes:** 11, 24 | | | | | | **United Way Approval:** Yes | |
| **Other Information:** | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | | | | | | |
| **Agency name:** Volunteers of America (VOA) Veterans Program | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:** (352) 377-9440 | | | | **Website:** <http://voaflorida.org/gainesville> | | | |
| **Address:** 2130 NW 31st Avenue, Gainesville, FL 32605 | | | | | | | |
| **Hours/ days:** N/A | | | | | | | |
| **Services provided:** Thirteen 2 bedroom, 2 bath apartments with access to a patio, pool, basketball court. Other amenities include laundry facilities, library, rental assistance, and basic utilities paid for. Two-year window for moving individuals from homelessness to self-sufficiency. | | | | | | | |
| **Service area:** A | | | | **Cost:** Free | | | |
| **Eligibility/Requirements for accessing services:**  Must have served in the U.S. armed forces and must be homeless. | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | |
| **Bus Routes:** 8, 29 | | | | | | **United Way Approval:** N/A | |
| **Other Information:** Email: dfleming@voa-fla.org | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | | | | | | |
| **Agency name:** U.S. Department of Housing and Urban Development – VA Supportive Housing (HUD-VASH) | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | |
| **Phone number:** (352) 548-1800 | **Website:** <http://www.va.gov/homeless/hud-vash.asp> | | | | | | |
| **Address:** 1604 SE 3rd Ave, Gainesville, FL 32641 | | | | | | | |
| **Hours/ days:** Mon-Fri 8:00am-4:30pm (office hours) | | | | | | | |
| **Services provided:** Housing choice vouchers with supported case management that allows Veterans to rent privately owned housing. They are also offered referrals to VA primary care, mental health or substance abuse treatment services, income assistance, employment supports, disability benefits, and credit repair and skills for money management. | | | | | | | |
| **Service area:** A | | | | **Cost:** Free | | | |
| **Eligibility/Requirements for accessing services:** Eligible for VA Health Care Services, require case management services in order to obtain and sustain independent community housing, meet the McKinney-Vento Act definition of homelessness by either: lacking a fixed, regular, adequate nighttime residence, or identifying as his or her primary residence a shelter, welfare hotel, transitional or temporary housing facility and proof of qualifying income level. | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐ **In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:** Translators are always available | | | | | | | |
| **Bus Routes:** 2 | | | | | | **United Way Approval:** Yes | |
| **Other Information:** Length of time does vary on Veteran’s history. | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | | | | | | |
| **Agency name:** Alachua County Veterans’ Services | | | | | | | |
| **Contact person if available/appropriate:** Kim Smith- Veteran Services Director | | | | | | | |
| **Phone number:** (352) 264-6740 | | | | | **Website:** http://www.alachuacounty.us/Depts/CSS/  Veterans/Pages/VeteransServices.aspx | | |
| **Address:** 218 SE 24th St, Gainesville, FL 32641 | | | | | | | |
| **Hours/ days:** M-F 8:30am-5:00 pm | | | | | | | |
| **Services provided:** Assist veterans and their dependents in securing all entitled benefits earned through honorable military service and offers counseling to help understand all of this.  Provide referrals to local veteran organizations. | | | | | | | |
| **Service area:** A | | | | | **Cost:** None | | |
| **Eligibility/Requirements for accessing services:** All veterans | | | | | | | |
| **Application (on line or in person) ☐** **On Line** ☐ **In Person** ☐**Not required**  (Call and schedule appointment) | | | | | | | |
| **Translation availability** ☐ Yes ☐No  **Languages:**  **Days/hours:** Available through appointment | | | | | | | |
| **Bus Routes:** 3,7, 11 | | | | | | | |
| **Other Information:** Call to ask more about the application process. | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | | | | | | |
| **Agency name:** Women's Veterans Clinic at the Malcom Randall Veterans Administration Medical Center | | | | | | | |
| **Contact person if available/appropriate:** Cheryl Tillman | | | | | | | |
| **Phone number:**  Local: 352-379-4064 | **Website:** <http://www.northflorida.va.gov/services/women.asp> | | | | | | |
| **Address:** 1601 SW Archer Road Gainesville, FL 32608 | | | | | | | |
| **Hours/days:** M-F: 7:30am-4:00pm | | | | | | | |
| **Services provided:**   * Complete annual physical examinations, including pelvic and breast exams * Screening for breast, cervical and colon cancer, high blood pressure, osteoporosis, elevated cholesterol and diabetes * Family planning and contraceptive care, maternity care referral, infertility evaluation and referral, in-house mammography services, and menopause treatment * Mental health/psychiatric services including treatment for domestic violence, PTSD, and sexual trauma, including military sexual trauma * Coordination of specialty care services * Patient education on health promotion, health maintenance, and management of chronic conditions. | | | | | | | |
| **Service area:** A | | | **Cost:** Varies | | | | |
| **Eligibility/Requirements for accessing services:**  Female veteran and have to apply for VA healthcare online, visit, call or write VA healthcare facility or Veterans' benefits office  Eligible for care –  Photo identification, DD214, income | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** All  **Days/hours:** All business hours | | | | | | | |
| **Bus Routes:** 8, 13, 16, 17, 122 | | | **United Way Approval:** Yes | | | | |
| **Other Information:** You can register online or in person for healthcare benefits at your preferred facility. Form 10-10EZ is the one you would need to complete and it can be found online. You can get registration help by calling VA Enrollment Service Center M-F from 8:00 am and 8:00 pm at 1-(877) 222-8387. | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | | | | | | |

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| **Agency name**: Supportive Services for Veterans and their Families (SSVF) | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** David Moore (Outreach and Intake Specialist) | | | | | | | | | | | | | | | | | |
| **Phone number:**  Gainesville Office: (352) 415-0203  Outreach & Intake Specialist: (352) 213-0203 Mark Roper, Case Manager: (352) 214-3072 Anna Heitzman, Case Manager: (352) 214-3427 | | | | | | | | | | | | | | | | **Website:** <http://mbhci.org/treatment-services/outpatient-services/ssvf> | |
| **Address:** 5800 NW 39th Ave. Suite 102 Gainesville, FL 32606 | | | | | | | | | | | | | | | | | |
| **Hours/ days:** M-F9-5pm | | | | | | | | | | | | | | | | | |
| **Services provided:**   * Assistance with development of a housing stability plan and housing counseling * Security deposits, rent, utility, moving and storage costs, past due rental &/or utility assistance. * Assistance to obtain Veteran benefits and case management * Emergency supplies, bus fare, limited legal assistance, and budget counseling. * Limited financial assistance based on need or for those receiving HUD VASH services or entering the HUD VASH program. * Referrals to community agencies as needed. | | | | | | | | | | | | | | | | | |
| **Service area:** National | | | **Cost:** Free | | | | | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:**  • Veterans with limited, low or no income at risk • Any military discharge other than Dishonorable •Veterans housed in emergency shelters and/or transitional programs • Veterans living house to house of family members or friends or homeless • Veterans facing eviction from current rental residence | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | | | | | | |
| **Bus Routes:**   * + 5800 NW 39th Ave- 39, 43   + 4300 SW 13th Street Gainesville- 13 | | | | | | | | | | | | | | | | | |
| **Other Information:** Call to ask about application process. | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | | | | | | | | | | | | | | | | |
| **Agency name:** Health Care for Homeless Veterans/Honor Center (HCHV) | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | | | | | | |
| **Phone number:** (352) 548-1800 | | | | | | | | **Website:** <http://www.northflorida.va.gov/services/homeless/> | | | | | | | | | |
| **Address:** 1604 SE 3rd Avenue, Gainesville, FL 32641  1601 SW Archer Rd, Gainesville, FL 32608 (Veteran Affairs Hospital) | | | | | | | | | | | | | | | | | |
| **Hours/ days:** Mon-Fri 8am-4:30 pm | | | | | | | | | | | | | | | | | |
| **Services provided:**  Provide healthcare for homeless veterans. Provide outreach and referral services, case management, treatment planning, and residential treatment for substance abuse/mental illness, transitional housing, and follow-up services. | | | | | | | | | | | | | | | | | |
| **Service area:** A | | | | | | | | **Cost:** N/A | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** All Veterans who meet eligibility requirements determined by Department of Veteran Affairs. Call for more details. | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:** N/A | | | | | | | | | | | | | | | | | |
| **Bus Routes:**   * + 1601 SW Archer Rd- 8, 13, 16, 17, 122   + 1002 NW 23rd Ave 6, 15 | | | | | | | | | | | | | | | | | |
| **Other Information:** | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐Yes ☐No | | | | | | | | | | | | | | | | | |
| **Veterinary Services** | | | | | | | | | | | | | | | | | |
| **Agency name:** PAWS “Pets are Wonderful Support” | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** [**ufpaws@gmail.com**](mailto:ufpaws@gmail.com) | | | | | | | | | | | | | | | | | |
| **Phone number:** N/A | **Website:** <https://sites.google.com/site/northfloridapaws> | | | | | | | | | | | | | | | | |
| **Address:** Please mail application to  2015 SW 16th Ave  PO Box 100125, HSC  Gainesville FL 32610-0125 | | | | | | | | | | | | | | | | | |
| **Hours/ days:** Contact to find out | | | | | | | | | | | | | | | | | |
| **Services provided:** Free veterinary care provided by the UF College of Veterinary Medicine | | | | | | | | | | | | | | | | | |
| **Service area:** Alachua County | | | | | **Cost:** Free | | | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** Any resident of Alachua County who is able to present a doctor’s letter confirming a terminal or disabling illness AND proof of low-income status (SSI, SSDI) is eligible to become a client of PAWS. Each household will receive assistance for a maximum of three animals. All PAWS patients must be spayed or neutered. | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | | | | | | |
| **Bus Routes:** N/A | | | | | | | **United Way Approval:** N/A | | | | | | | | | | |
| **Other Information:** N/A | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | | | | | | | | | | | | | | | | |
| **Agency name:** Alachua County Animal Services | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** Animal Services Director [vsawyer@alachuacounty.us](mailto:vsawyer@alachuacounty.us) | | | | | | | | | | | | | | | | | |
| **Phone number:** (352) 264-6870 | | | | **Website:** <http://www.alachuacounty.us/Depts/PW/animalServices/Pages/AnimalServices.aspx> | | | | | | | | | | | | | |
| **Address:** 3400 NE 53rd Ave Gainesville, FL 32609 | | | | | | | | | | | | | | | | | |
| **Hours/ days:** Tues-Sat, from 10:30 a.m. to 5:30 p.m. | | | | | | | | | | | | | | | | | |
| **Services provided:** Shelter and Care for Lost/Abandoned Animals and Pet adoptions | | | | | | | | | | | | | | | | | |
| **Service area:** Alachua County | | | | | **Cost:** Dependent on service | | | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** None | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐Yes No  **Languages:** Spanish Limited  **Days/hours:** When available | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 24, 25 | | | | | | | **United Way Approval:** Yes | | | | | | | | | | |
| **Other Information:** | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | | | | | | | | | | | | | | | | |
| **Agency name:** Alachua County Humane Society | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** [info@alachuahumane.org](mailto:info@alachuahumane.org) | | | | | | | | | | | | | | | | | |
| **Phone number:** (352) 373-5855 | | | | | | **Website:** <http://www.alachuahumane.org> | | | | | | | | | | | |
| **Address:** 4205 NW 6th St. Gainesville, FL 32609 | | | | | | | | | | | | | | | | | |
| **Hours/ days:** Adoption hours: Thurs-Sun 12 PM to 6 PM  Thrift store hours: Tues-Sat 10 AM to 6 PM  Vaccine Clinic Hours: Tues and Thurs. 2 PM to 4 PM  Spay/neuter hours: Mon- Thurs 7:30 AM to 5 PM  Operation pet snip: Mon-Thurs from 7:30 AM to 6:00 PM.  *All surgeries require an appointment* | | | | | | | | | | | | | | | | | |
| **Services provided:** Pet adoptions, low cost vaccinations, low cost grooming, pet food bank, Operation PetSnip offers low-cost spay and neutering | | | | | | | | | | | | | | | | | |
| **Service area:** Alachua | | | | | **Cost:** Low cost, dependent on service, $50-$80 for spay/neuter. Dog Food Bank Program and Virtual Rehoming are free. | | | | | | | | | | | | |
| **Eligibility/Requirements for accessing services:** Operation Pet Snip: Animals must be healthy, at least 8 weeks old and weigh at least 2 pounds. | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | | | | | | |
| **Translation availability** Yes ☐ No  **Languages:** Spanish  **Days/hours:** When available | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 8, 15 | | | | | | | **United Way Approval:** Yes | | | | | | | | | | |
| **Other Information:** | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | | | | | | | | | | | | | | | | |
| **Agency name:** Home Van Pet Care Project Inc. | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** Elizabeth Howard | | | | | | | | | | | | | | | | | |
| **Phone number:** (352) 246-2727 | | **Website:** <http://homevanpetcareproject.blogspot.com> | | | | | | | | | | | | | | | |
| **Address:** Mailing: PO Box 14305, Gainesville, FL 32604 | | | | | | | | | | | | | | | | | |
| **Hours/ days:** Call for hours and locations of distribution | | | | | | | | | | | | | | | | | |
| **Services provided:** To provide food for pets of homeless persons in our community; offer education on pet care and spay/neuter; assist with access to veterinary care | | | | | | | | | | | | | | | | | |
| **Service area:** Alachua | | | | | | | | | | **Cost: Free** | | | | | | | |
| **Eligibility/Requirements for accessing services:** None | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | | | | | | |
| **Bus Routes:** N/A | | | | | | | | | | | | | **United Way Approval:** Yes | | | | |
| **Other Information:** | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | | | | | | | | | | | | | | | | |
| **Agency name:** Operation Catnip | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** [info@ocgainesville.org](mailto:info@ocgainesville.org) | | | | | | | | | | | | | | | | | |
| **Phone number:** (352) 380-0940 | | | | **Website:** <http://ocgainesville.org/gainesville-clinic> | | | | | | | | | | | | | |
| **Address:** 4205 NW 6th St, Gainesville, FL 32609 | | | | | | | | | | | | | | | | | |
| **Hours/ days:** Monthly clinic offered, Call for reservation and hours  Office open: T-F 1-6pm Sat 9-12pm | | | | | | | | | | | | | | | | | |
| **Services provided:** Spay and neuter services for stray and feral cats | | | | | | | | | | | | | | | | | |
| **Service area:** Alachua | | | | | | | | | | **Cost:** Free | | | | | | | |
| **Eligibility/Requirements for accessing services:** Any stray cat or homeless, must be an Alachua county resident | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 6, 15 | | | | | | | | | | | | | **United Way Approval:** Yes | | | | |
| **Other Information:** | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | | | | | | | | | | | | | | | | |
| **Agency name:** St. Francis Pet Center | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** [Coordinator@stfrancishousepetcare.org](mailto:Coordinator@stfrancishousepetcare.org) | | | | | | | | | | | | | | | | | |
| **Phone number:** (352) 372-4959 | | | | | | | | | | **Website:** <http://www.stfrancishousepetcare.org> | | | | | | | |
| **Address:** Mail: PO Box 358462, Gainesville, FL 32635  Clinic and screening: 501 SE 2nd St., Gainesville | | | | | | | | | | | | | | | | | |
| **Hours/ days:** Tuesday at 8:00am-1:00pm WITHOUT YOUR PET to be scheduled for screening | | | | | | | | | | | | | | | | | |
| **Services provided:** Primary veterinary care, including vaccinations, Spay/neuter, treatment for common ailments, such as ear infections, skin diseases, and arthritis, Nail clipping, Monthly flea and heartworm preventives, pet food for dogs and cats, pet supplies, such as leashes, collars and toys (when available). | | | | | | | | | | | | | | | | | |
| **Service area:** Alachua | | | | | | | | | | **Cost:** Free | | | | | | | |
| **Eligibility/Requirements for accessing services:** You must live in Alachua County and meet our criteria for low income. | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | | | | | | |
| **Bus Routes:** N/A | | | | | | | | | | | | | **United Way Approval:** N/A | | | | |
| **Other Information:** | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | | | | | | | | | | | | | | | | |
| **Agency name:** Pit Nip at West End Animal Hospital | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate: N/A** | | | | | | | | | | | | | | | | | |
| **Phone number:** (352) 472-7626 | | | | | | | | | | | | **Website:** <http://westendanimal.com> | | | | | |
| **Address:** 1538 W Newberry Rd. Gainesville, FL 32669 | | | | | | | | | | | | | | | | | |
| **Hours/ days:** M-R: 7am-7pm, F: 7am-6pm, Sat: 9am-1pm (appointment only on Sat) | | | | | | | | | | | | | | | | | |
| **Services provided:** Free spay and neutering for pit bulls and pit bull mixes | | | | | | | | | | | | | | | | | |
| **Service area:** Alachua | | | | | | | | | | | | **Cost:** Free | | | | | |
| **Eligibility/Requirements for accessing services:** Rabies shot required, Dog must be a current resident of Alachua county, must submit a photo or bring dog in to be looked at prior to making an appointment**.** | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | | | | | | | | |
| **Bus Routes:** N/A | | | | | | | | | **United Way Approval:** Yes | | | | | | | | |
| **Other Information:** Appointment is necessary for a screening before accessing these services. | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | | | | | | | | | | | | | | | | |
| **Victim Services** | | | | | | | | | | | | | | | | | |
| **Agency name:** Lee Conlee House, Inc. | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | | | | | | |
| **Phone number:**  Non-Crisis: (386) 325-3120 | | | | | | | | | | | | | | | **Website:** [www.leeconleehouse.org](http://www.leeconleehouse.org) | | |
| **Address:** The location of emergency shelter and transitional housing is secure and is not public information. | | | | | | | | | | | | | | | | | |
| **Hours/ days:** Hotline: 24/7  Outreach: M-F 9am-5pm | | | | | | | | | | | | | | | | | |
| **Services provided:** Provides emergency shelter, transitional housing, outreach court advocacy, support groups, intervention programs, and children’s services | | | | | | | | | | | | | | | | | |
| **Service area:** A, B, G, and L counties | | | | | | | | | | | **Cost:**  Transitional housing costs a small monthly amount | | | | | | |
| **Eligibility/Requirements for accessing services:** In order to receive services, please call the hotline number to begin the screening process | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐ **In Person** ☐**Not required** | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:**  Bilingual advocates available upon request | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 1, 9, 17, 20  Also The Ride Solution Transportation available | | | | | | | | | | | | | | **United Way Approval:** Yes | | | |
| **Other Information:**  Emergency services are available 24/7.  Crisis Hotline: (386) 325-3141 | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | | | | | | | | | | | | | | | | |
| **Agency name:** University of Florida Levin College of Law- Source Program | | | | | | | | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | | | | | | | | |
| **Phone number:** (352) 273-0805 | | | | | | | | | | | **Website:** <https://www.law.ufl.edu/areas-of-study/experiential-learning/clinics/civil/ipvac> | | | | | | |
| **Address:** P.O. Box 117626, Gainesville, FL 32611 | | | | | | | | | | | | | | | | | |
| **Hours/ days:** M-F 8:30am- 5pm | | | | | | | | | | | | | | | | | |
| **Services provided:** Provides free legal and social services | | | | | | | | | | | | | | | | | |
| **Service area:**  A | | | | | | | | | | | | | | | | | **Cost:** Free |
| **Eligibility/Requirements for accessing services:** Victims of domestic violence who meet specific income requirements. | | | | | | | | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Varies  **Days/hours:** Available upon request | | | | | | | | | | | | | | | | | |
| **Bus Routes:** 1, 12, 35 | | | | | | | | | | | | | | **United Way Approval:** Yes | | | |
| **Other Information:** | | | | | | | | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | | | | | | | | | | | | | | | | |

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| **Agency name:**  Salvation Army | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | |
| **Phone number:**  (352) 376-1743 | | | | | **Website:** [www.salvationarmyflorida.org/gainesville](http://www.salvationarmyflorida.org/gainesville) | | | | | |
| **Address:** 639 E University Ave, Gainesville, FL 32601 | | | | | | | | | | |
| **Hours/ days:** M-TH 9am-12pm and 1pm-2:30pm | | | | | | | | | | |
| **Services provided:** Provides furniture to disaster survivors who were forced to relocate or lost furniture due to disaster | | | | | | | | | | |
| **Service area:** A | **Cost:** Free | | | | | | | | | |
| **Eligibility/Requirements for accessing services:**  Need of furniture should be due to disaster or domestic violence | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | |
| **Bus Routes:** 11, 25, 711 | | | | | **United Way Approval:** N/A | | | | | |
| **Other Information:** | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | | | | | | | | | |
| **Agency name:** Three Rivers Legal Services, Inc. | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | |
| **Phone number:** (352) 372-0519 | | | | | **Website:** [www.trls.org](http://www.trls.org) | | | | | |
| **Address:** 901 NW 8th Ave, Suite D-5, Gainesville, FL 32601 | | | | | | | | | | |
| **Hours/ days:** M-F 8:30AM- 5PM | | | | | | | | | | |
| **Services provided:** Provides assistance for individuals seeking civil injunctions for protection against domestic violence, Also assists victims of repeat, sexual or dating violence if they have been referred from either Peaceful Paths or Another Way. | | | | | | | | | | |
| **Service area:** A/U/G/L | | | | | **Cost:** Services free to eligible persons | | | | | |
| **Eligibility/Requirements for accessing services:**  Low-income individuals and families with incomes at or below 200% of federal poverty level with an emphasis on abused, disabled, or elderly clients. Persons who are struggling with both homelessness and disability in Alachua County may schedule an appointment for an initial interview over the phone. | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Varies  **Days/hours:** Available upon request | | | | | | | | | | |
| **Bus Routes:** 6, 27, 122 | | | | | **United Way Approval:** Yes | | | | | |
| **Other Information:**  To apply for services, call the legal helpline at one of the following numbers:  1-866-8091  1-800-372-0936  1-800-495-0039 | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | | | | | | | | | |
| **Agency name:** Peaceful Paths Domestic Violence Network | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | |
| **Phone number:**  Office: (352) 377-5690 | | | | | **Website:** [www.peacefulpaths.org](http://www.peacefulpaths.org) | | | | | |
| **Address:** 2100 NW 53rd Ave, Gainesville, FL 32653 | | | | | | | | | | |
| **Hours/ days:** Office: M-F 9am-5pm  Help Hotline: 24/7 | | | | | | | | | | |
| **Services provided:** Emergency shelter, support groups, advocacy, children’s programs, trauma counseling, violence prevention, and economic empowerment education programs. | | | | | | | | | | |
| **Service area:** A, B, and U counties | | | | | **Cost:** Free | | | | | |
| **Eligibility/Requirements for accessing services:**  If in need of emergency shelter services, contact help hotline to get information regarding screening process. | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐ **In Person** ☐**Not required** | | | | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Phone interpreter available  **Days/hours:** Available upon request | | | | | | | | | | |
| **Bus Routes:** 6 | | | | | **United Way Approval:** Yes | | | | | |
| **Other Information:**  Local Help Hotline: (352) 377-8255  Florida Domestic Violence Hotline: 1-800-500-1119 | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | | | | | | | | | |
| **Voter Registration** | | | | | | | | | | |
| **Agency name:** Alachua County Supervisor of Elections | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | |
| **Phone number:** (352) 374- 5252 | | | | | **Website:** http://www.votealachua.com/ | | | | | |
| **Address:** 515 N Main Street, Suite 300, Gainesville, FL 32601 | | | | | | | | | | |
| **Hours/ days:** M-F 8:30 am-5:00 pm | | | | | | | | | | |
| **Services provided:** Assistance with voter registration. You can [register to vote or update your voter information](http://www.votealachua.com/Voter-Information/Register-to-Vote.aspx) online. After completing your application, print it out and sign the application form. Please remember to mail your signed voter registration application form to the Supervisor of Elections Office at 515 North Main Street, Suite 300, Gainesville, Florida 32601. | | | | | | | | | | |
| **Service area:** A | | | | | **Cost:** N/A ( fee for computer repair requests) | | | | | |
| **Eligibility/Requirements for accessing services:** N/A | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐ **In Person** ☐ **Not required** | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | |
| **Bus Routes:** 1, 25, 46 | | | | | **United Way Approval:** N/A | | | | | |
| **Other Information:** | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | | | | | | | | | |
| **Vision Care** | | | | | | | | | | |
| **Agency name:** Alachua County Department of Social Services | | | | | | | | | | |
| **Contact person if available/appropriate:** Sarai Caboyrar (352)264-6754 | | | | | | | | | | |
| **Phone number:** (352) 264-6750 | | | | | **Website:** <http://www.alachuacounty.us/depts/css/socialservices/Pages/SocialServices.aspx> | | | | | |
| **Address:** 218 SE 24th St, Gainesville, FL 32641 | | | | | | | | | | |
| **Hours/ days:** M-F 8:30a.m.-5:00p.m. | | | | | | | | | | |
| **Services provided:** Provides vision exams and eyeglasses at low-cost. | | | | | | | | | | |
| **Service area:** A | | | | | **Cost:** N/A | | | | | |
| **Eligibility/Requirements for accessing services:** Must be an Alachua County resident without insurance (may have Medicare since they do not cover eyeglasses, only eye exams) and 150% below the poverty line. Office will make referrals to a separate location for eye exam and to receive eyeglasses. Need to call for more information. | | | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Spanish  **Days/hours:** Call ahead of time | | | | | | | | | | |
| **Bus Routes:** 3,7 | | | | | **United Way Approval:** Yes | | | | | |
| **Other Information:**  Provide outreach and referral services, case management, treatment planning, and residential treatment for substance abuse/mental illness, transitional housing, and follow-up services. Prescriptions ($5 co-pays) Alachua County Prescription Discount Cards, Cremations, primary care, prescription assistance, security deposits, and other urgent special needs. ACOSS will assist eligible client obtain medical supplies, limited prescription assistance by helping to pay for their medications. Client is responsible for co-pay. Primary Physician Care may be available for eligible persons including diagnostic testing and lab work. Client must not be eligible for any other insurance. Exclusions apply. | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | |
| **Agency name:** Gainesville Community Ministry Vision Clinic | | | | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | | | | |
| **Phone number:** (352) 871-2143 | | | | | | | | **Website:** [www.gcmhelp.org](http://www.gcmhelp.org) | | |
| **Address:** 238 SW 4th Ave, Gainesville, FL 32601 | | | | | | | | | | |
| **Hours/ days:** M-F 9:00a.m.-2:45p.m. (Main office), Screenings held on Saturdays, call for date of next screening | | | | | | | | | | |
| **Services provided:** Provides eye exams and reconditioned eyeglasses free of charge. A Vision Clinic is offered about 4 times a year and is open to anyone. Call for information. | | | | | | | | | | |
| **Service area:** A | | | | | | | | **Cost:** $5.00 donation to cover cost of eyeglasses suggested | | |
| **Eligibility/Requirements for accessing services:** Uninsured Alachua County residents with no income/working poor. | | | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Relies on volunteers for Spanish speakers  **Days/hours:** Upon availability | | | | | | | | | | |
| **Bus Routes:** 10 | | | | | | | | **United Way Approval:** Yes | | |
| **Other Information:** Free medical advice/referral clinic and physical therapy clinic, Primary preventive care, dental, and counseling. | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | |
| **Agency name:** Helping Hands Clinic | | | | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | | | | |
| **Phone number:** (352) 372-8523 ext. 17 | | | | | | | | **Website:** <http://hhcg.org> | | |
| **Address:** First United Methodist Church, 419 NE 1st St, Gainesville, FL 32601 | | | | | | | | | | |
| **Hours/ days:** Basic Services M 5:00p.m.-7:00p.m. (4:30-7:00 pm)  Homeless or medical clinic- Monday 4:30-7:00p.m.  Women’s health night and clinic T 3:00-7:00p.m./ R1:30-7:00p.m. | | | | | | | | | | |
| **Services provided:** Provides referrals for eye exams and eyeglasses | | | | | | | | | | |
| **Service area:** A,B,G,L,P | | | | | | | **Cost:** Free | | | |
| **Eligibility/Requirements for accessing services:** Homeless individuals  Cannot be currently insured, including Medicaid and Medicare. May not be under indigent care or receive any income. This service is primarily geared toward people that are currently homeless. | | | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Upon availability  **Days/hours:** N/A | | | | | | | | | | |
| **Bus Routes:** 15 | | | | | | | | **United Way Approval:** Yes | | |
| **Other Information:**  Services provided: Provides free, basic medical services to deal with acute and chronic health problems, psychiatric, acupuncture and chiropractic’s, support and referrals, personal hygiene items. Also beginning a new program for women’s health screening, education and referrals for mammograms and pelvic exams.  Medical services: acupuncture, legal services, haircuts/personal care, psychiatric services (M: 2nd and 4th, R: 1st and 3rd), prescription drug assistance, nursing, social work, women's health  Medical: Nurse Practitioners and Physicians see patients for a variety of ailments such as respiratory infections, high blood pressure, diabetes, skin and foot issues and traumatic injuries.  Psychiatric: The clinic offers medication management, crisis counseling, and supportive therapy. University of Florida residents & Faculty, and community physicians see patients on the 2nd and 4th Mondays and 1st and 3rd Thursdays of the month.  Acupuncture: Acupuncture treatments are offered weekly for the treatment of acute and chronic pain, as well as many other disorders.  Prescription Assistance: We provide assistance to our patients in obtaining medications from prescription drug assistance programs run by various pharmaceutical companies.  Nursing/Social Work: Nurses offer blood pressure and diabetic sugar testing, education, and foot care. Social workers provide psychosocial support and counseling, and referral to various community services. We also assist with obtaining needed eye care, emergency dental care, and HIV/AIDS testing and treatment.  Women’s Health: The Women’s Health Clinic offers primary care, pharmacy, psychiatric treatment, emergency dental care, massage therapy, acupuncture, and HIV testing and counseling. Further, the Women’s Health Program provides women’s health screenings and referrals for outpatient medical services such as mammography and gynecological care. | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | |
| **Agency name:** Palms Medical Group (FQHC) | | | | | | | | | | |
| **Contact person if available/appropriate:** | | | | | | | | | | |
| **Phone number:**  Gainesville location: (352) 376-8211  Lake City location: (386) 755-4020  Starke location: (904) 364-2900 | | | **Website:** <http://www.palmsmg.org>  <http://www.palmsmg.org/services_and_locations> | | | | | | | |
| **Address:** Gainesville: 1014 NW 57th Street, Gainesville, FL, 32605 Lake City: 173 NW Albritton Lane, Lake City, FL, 32055 Starke: 550 W. Georgia Street, Starke, FL, 32091 | | | | | | | | | | |
| **Hours/ days:** M-F 8:00a.m.-5:00p.m. | | | | | | | | | | |
| **Services provided:** Vision testing, family practice vision care | | | | | | | | | | |
| **Service area:** A,B,C,LF,Clay,L | | | **Cost:** Reduced cost | | | | | | | |
| **Eligibility/Requirements for accessing services:** Accepts insurance, including Medicaid and Medicare. Uninsured individuals are eligible for sliding scale fee based on income. | | | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | | | | |
| **Translation availability** ☐ Yes ☐ No  **Languages:** Language line  **Days/hours:** call ahead appointment | | | | | | | | | | |
| **Bus Routes:** 5, 76 | | | | | | | | | | **United Way Approval:** Yes |
| **Other Information:** Complete primary care, Urgent care, Minor surgical procedures, Minor trauma, Well-baby exams, Vaccinations for children, Immunizations, On-site laboratory testing, X-rays, Mental health, Substance abuse counseling, ADD/ADHD evaluations, Specialty care referral and follow-up, 24-hour physician availability, Chronic disease management, Preventive/wellness healthcare, Case management, Hearing testing, Family planning, Physical exams, Health screening, HIV testing, Pharmacy, Chiropractic, Dental | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database?**  ☐Yes ☐ No | | | | | | | | | | |
| **Utilities** | | | | | | | | | | |
| **Agency name:** Agency Salvation Army Program Utility Assistance | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | |
| **Phone number:** (352) 376-1743 | | **Website:** <http://www.salvationarmyflorida.org/gainesville> | | | | | | | | |
| **Address:** 639 E University Ave Gainesville, FL 32601 | | | | | | | | | | |
| **Hours/ days:** Monday 8:00am to 9:00am | | | | | | | | | | |
| **Services provided:** Utility Assistance | | | | | | | | | | |
| **Service area:** A | | | | | | **Cost: Free** | | | | |
| **Eligibility/Requirements for accessing services:** The Salvation Army helps those in need on a case-by-case basis. Be prepared to answer questions concerning budget and need for aid. If given aid you will be called into an appointment.  Only Alachua County residents who have GRU, Clay or FPLA utilities. Must call between times and speak with someone, DO NOT LEAVE A MESSAGE. | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** N/A  **Days/hours:** N/A | | | | | | | | | | |
| **Bus Routes:** 11, 25, 711 | | | | | | | | | **United Way Approval:** N/A | |
| **Other Information:** | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | | | | | | | | | |
| **Agency name:** Community Action Agency | | | | | | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | | | | | | |
| **Phone number:**  Alachua County: (352) 373-7667  Levy County: (352) 493-1734  Marion County: (352) 732-3008 | | | | **Website:** <http://www.cfcaa.org> | | | | | | |
| **Address:** 1405 NW 13th Street, Suite B Gainesville, FL 32601 | | | | | | | | | | |
| **Hours/ days:** M-F 8:00am-5:00pm, closed from 12:00pm-1:00pm | | | | | | | | | | |
| Low-Income Home Energy Assistance Program-Immediate financial assistance such as payment of heating or cooling bills, utilities that will be disconnected due to non-payment and deposits for beginning utility service. | | | | | | | | | | |
| **Service area:** A/L/M | | | | **Cost:** N/A | | | | | | |
| **Eligibility/Requirements for accessing services:** Photo ID of person applying for assistance, social security cards for all household items, ID or birth certificate to document the age of any household member 60 years and older or 5 years and under, two most recent electric bills, if receiving housing assistance then bring shelter verification form, all household income for 45 days prior to your appointment. Photo ID must have your name and photo, and must be less than a year expired. | | | | | | | | | | |
| **Application (on line or in person)** ☐**On Line** ☐**In Person** ☐**Not required** | | | | | | | | | | |
| **Translation availability** ☐Yes ☐ No  **Languages:** Spanish  **Days/hours:** Same as regular office hours | | | | | | | | | | |
| **Bus Routes:** 8, 10, 29 | | | | | | | | **United Way Approval:** Yes | | |
| **Other Information:** Must obtain an appointment first and call 1-844-356-8136 and the line is open 24/7. http://www.cfcaa.org/LIHEAP%20Required%20Documents%20List%20current.pdf is the website that list in more detail the documents that are required. | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | | | | | | | | | |
| **Agency name:** Alachua County Department of Social Services | | | | | | | | | | |
| **Contact person if available/appropriate:** Sarai Cabrera | | | | | | | | | | |
| **Phone number:** (352) 264-6750 | | | | | | **Website:** http://www.alachuacounty.us/depts/css/  socialservices/pages/socialservices.aspx | | | | |
| **Address:** 218 SE 24th St, Gainesville, FL 32641 | | | | | | | | | | |
| **Hours/ days:** M-F 8:30 am-5:00 pm | | | | | | | | | | |
| **Services provided:** Housing Assistance Program provides short-term financial assistance and makes payments to vendors only for rent, mortgage and utility services. This program is designed to prevent foreclosures, evictions, and utility disconnections. | | | | | | | | | | |
| **Service area:** A | | | | | | **Cost:** N/A (fee for computer repair requests) | | | | |
| **Eligibility/Requirements for accessing services:** Call for more information | | | | | | | | | | |
| **Application (on line or in person)** ☐ **On Line** ☐ **In Person** ☐ **Not required** | | | | | | | | | | |
| **Translation availability** Yes ☐ No  **Languages:** N/A  **Days/hours:** Limited (Call Ahead of Time) | | | | | | | | | | |
| **Bus Routes:** 3,7 | | | | | | | | **United Way Approval:** Yes | | |
| **Other Information:** | | | | | | | | | | |
| **Do you give permission to list your agency’s information in the 211 database? (United Way approval)**  ☐ Yes ☐ No | | | | | | | | | | |